Amadeus

Quick Reference Guide

January 2006

The information in this Guide includes functional
updates up to 01 January 2006.

Contents

Introduction

Welcome to the 2006 version of the Amadeus Quick Reference Guide. This edition replaces all previous editions.

Scope and Purpose of This Guide

The Amadeus Quick Reference guide is intended for travel and airline office agents who use the distribution system. It provides a comprehensive list of the entries and options available through the cryptic interface to the system.

Some entries described in this guide are not available to all agents, or all markets, or all airlines.

- Entries not supported in all markets are indicated as *market-specific*.

- Entries not supported by all airlines are indicated as *airline-specific*.

This version of the guide does not include entries that are for airline agent use only.

Using This Guide

This guide is divided into the main functional areas. These are listed in the table of contents at the front of the document. There is also a detailed index at the back of the document to help you quickly find information.

Finding Help In Amadeus

For Amadeus Online Help on any subject that you find in the Quick Reference Guide, enter HE followed by the relevant transaction code, always shown in bold. You can also enter HELP for other ways to find information.

Amadeus Information Pages

Category list	**GO**
Online Help subject list	**GO**/HEL
Car page list	**GO**/HEL/CAR
Main topic list	**GG**AIS
Index	**GG**A
Airlines in Amadeus	**GG**PCA
Airlines in Amadeus: access levels	**GG**PCALACC
Airlines in Amadeus: function levels	**GG**PCALFUN
Amadeus functions supported by a specific airline	**GG**PCA LH
Airlines supporting Electronic Ticketing	**GG**PCALETT
Airlines "on request"	**GG**PCA, GPREQ
Airlines recently removed from availability displays	**GG**PCA, GPCNL
Airlines with rate desk pricing	**GG**PCA, GPRDP
List of airlines having their own Information Pages	**GG**AIR AIS
Information provided by a specific airline	**GG**AIR LH
Airline's city information	**GG**AIR LH JNB
Air alliances index	**GG**ALLIANCE
Display a page in your language	**GG**AIRAFBAGS;FR
Amadeus training schedule	**GG**TRAINING
Information about Amadeus Car Reservation	**GG**CAR
Information about a specific car company	**GG**CAR ZE
Information about car company's facilities at airport	**GG**CARZI LHR
Information about Amadeus Hotel Reservation	**GG**HTL
Information about a specific hotel chain	**GG**HTL SI
Information about Amadeus Rail Reservation	**GG**RAIL
Information about Amadeus Ferry Reservation	**GG**FERRY
Product announcements in Amadeus	**GG**NEWS
Weather forecast for a specific city	**GG**WEA NCE
Information about a specific airport	**GG**APT NCE
Information about a specific country	**GG**COU IE
Information from a specific Amadeus NMC	**GG**AMA GB
Information about Amadeus input and output codes	**GG**CODE

Office Briefing Pages

Display your office briefing page	**GD**
Display another office's briefing page	**GD/NCE1A0900**
Edit your office briefing page	**GMD**

Displaying the Amadeus Information Pages Update Summary Panel

Updated today and yesterday	**GN**
Updated during the last xx days (up to 59 days)	**GN**xx
Updated during a specific date range	**GN**15AUG-30AUG

Printing, Scrolling, and Searching in Information Pages and Online Help

Print an Amadeus Information Pages page	**GL**
Print a line	**GL**5
Print a range of lines	**GL**7-19
Print the first 10 lines	**GL**/10
Search for text on an Amadeus Information Pages page	**GSL**/fares/
Move to a page within the same subject, by keyword	**GP**COR
Redisplay the last Amadeus Information Pages screen	**MP**GG
Move to a line within the page	**MS**22
Move down, move up, move top, move bottom	**M** or **MD, MU, MT, MB**
Return and move down	**MD**GG
Return and move up	**MU**GG
Return and move to the bottom of the page	**MB**GG
Return and move to the top of the page	**MT**GG
Display current page in another language	**GP**;SP

Updating Amadeus Information Pages

These entries are dependent on security.

Edit an Amadeus Information Pages page	**GMP**
Edit a language version of a page	**GMP**;FR
Modify keywords for a page	**GMI**
Create a page	**GAI**
Delete a page	**GDI**
Delete a language version of a page	**GDI**;FR
Insert a number of blank lines in a screen	**I**08
Delete a number of blank lines in a screen	**D**12
Copy and add lines within a page	**GCC** 1-3.106
Copy and replace lines within a page	**GCO** 1-3.106
Move and add lines within a page	**GMM** 1-3.106
Move and replace lines within a page	**GMO** 1-3.106
Copy and add lines from one page to another	**GCO** 1-3.106 AF/MIN 12
Copy and replace lines from one page to another	**GCO**/AIR/IB/FAR 1-3.AIR/ IB/BAG 12
Display first occurrence of a text string in a page	**GSL**/TRAINING MANUAL/
Display all lines in a page that contain a text string	**GAL**/CAR VOUCHER/
Display instant marketing messages	**GG** AIM
Globally find and replace text	**G@C**/OLDTEXT/NEWTEXT/**
Explanation of how to edit Amadeus Information Pages	**HE** AIS EDIT

Amadeus Online Help Pages

Main subject index	**HE**
Help on help	**HE** HE
Help index by letter	**HE** A
Help on a specific transaction	**HE** NM
Help on a specific topic	**HE** PNR NAME
Step-by-step instructions for common tasks	**HE** STEPS
Help on the last transaction entered	**HE**/
List of updates to online help	**HE** UPDATES
Move to the table of contents for the current subject	**GP**IND
Redisplay the last help screen	**MP**HE

Signing In and Signing Out

Basic sign-in entry to the first available work area	**JI**2345XY/GS
Sign in to work area A	**JI**A2345XY/GS
Sign in to multiple work areas	**JI**A/B/C/D2345XY/GS
Sign in to all work areas	**JI***2345XY/GS
Sign in to another work area	**JX**B
Redisplay the sign-in message	**JB**
Display the status of work areas	**JD**
Move to a specific work area	**JM**B
Move to a work area by agent sign	**JM**XY
Suspend a work area temporarily	**JS**
Sign out of the current active work area	**JO**
Sign out of multiple work areas, with the same agent	**JO**B/C/D
Sign out of all work areas	**JO***
Remote sign-out (with password)	**JUR**1234XY/AMADEUS1
Remote sign-out of shared agent sign (with password)	**JUR**1234XY/AMADEUS1/T-0908C4CD
Remote office jump	**JUM**/O-AMS1A2100/T-09ABC123/1234AB/SU
Remote office sign-in	**JUI**/O-NCE1A0900
Remote office sign-out	**JUO**
Recall last entry	**RE**
Recall entry before last	**RE2**

AGENT PREFERENCES

Depending on the security settings for your office, you may be able to set and change some system attributes such as your preferred insurance provider, whether you want to see distances in miles or kilometers, and in which language you want to see information. See Preferences Attributes on page 187 for a list of attributes and the possible values.

Display agent preferences	**JGD**
Update agent preferences	**JGU**/LNG-SP/RAI-2V
Reset preferences to office defaults	**JGR**/ALL

PRACTICE TRAINING

Practice Training is a reproduction of the distribution system. All Amadeus cryptic transactions can be used in this environment.

Sign in to Practice Training	**JJ**2345XY / GS
Sign out of Practice Training	**J0**

When signed in to Practice Training in the Amadeus Selling Platform, do not make bookings in market-specific applications such as Tour and Rail providers, as these applications are not part of the Practice Training environment.

Calculating, Encoding, And Decoding

CALCULATING

Add	**DF** 50 ; 40	Divide	**DF** 40 / 20
Subtract	**DF** 20 - 10	Multiply	**DF** 20 * 30
Divide, then divide again	**DF**40/4/2	Add then multiply	**DF**(8;3)*4
Decimal to hexadecimal	**DK**DH103	Tax base and totals	**DF**386P10

ENCODING AND DECODING

Find code for a location	**DAN** CHICAGO	Decode a nationality code	**DC** NOR
Code from part of name	**DAN** CIN*	Decode a country	**DC** GB
Show associated locations	**DAN** PARIS/S	Decode the EMU	**DC** EMU
Encode a country, find a nationality code	**DC** FRANCE	Decode a state	**DNS** USFL
Encode a state	**DNS** FLORIDA	Decode an airline code	**DNA** LF
Encode an airline	**DNA** DELTA	Decode an airline number	**DNA** 057
Encode an aircraft	**DNE** AIRBUS	List the boarding points for a city	**DB** LON
Encode a hotel	**DNH** RAMADA	Decode an aircraft type	**DNE** M54
Encode a car company	**DNC** AVIS	Decode a hotel chain	**DNH** RA
Encode a hotel rate	**DNN** AMERI	Decode a car company	**DNC** ZI
Encode tour or rail provider	**DNP** AMTRAK	Decode a hotel rate	**DNN** AMX
Decode car equipment	**CE** PHN	Decode tour or rail provider	**DNP** 2V
List connect points	**DX**CCDANC	List the states or provinces for a country	**DNS** US **DNS** CA
Find location for a code	**DAC** CHI	Specify one connect point	**DX**SACANC/LAX
All associated locations	**DAC** CHI/ALL	List of provider's special car equipment	**CE**/CO-ZI

CONVERTING

Converting Between Metric And Imperial

Miles to kilometers	**DK**MK50	Kilometers to miles	**DK**KM80
Celsius to Fahrenheit	**DK**CF32	Fahrenheit to Celsius	**DK**FC90
Pounds to kilograms	**DK**PK 20	Kilograms to pounds	**DK**KP 9

Converting Currency

See Currency Conversion on page 109.

DATES, DAYS, AND TIMES

Display current system day/date/time	**DD**
Day for a specific date	**DD**19JUL05
Date a number of days earlier	**DD**15MAR/-35
Date a number of days later	**DD**12APR/21
Dates earlier and later	**DD**15MAR/-23/14
Days between dates	**DD**3MAR/15APR
Days between dates in different years	**DD**3MAR05/12FEB06
Current time in a city	**DD**PAR
Compare times in different cities	**DD**PAR1800/NYC
Elapsed journey time	**DD**FRA2125/SYD0535+2
Elapsed journey time allowing for US time zones	**DD**P0640/E2229

CHECK DIGIT

(OP)ATB Tickets

(OP)ATB tickets:	
all coupons except flight coupons	**DG** 057 2190154701/7
specific flight coupons	**DG** 3 057 2190154701/7
all unused flight coupons	**DG** 1 057 2190154701/7
(OP)TAT tickets: all coupons except flight coupons specific flight coupons	**DG** 1234567890/7 **DG** 1 1234567890/7

Timatic

Amadeus Online Help on Timatic	**HE**TI
Timatic Help on Timatic	**TI**HELP
Index for rules, terms and definitions	**TI**RULES
Index for news items	**TI**NEWS
Mask for visa information	**TI**FV or **TI**/VISA
Mask for health information	**TI**FH or **TI**/HEALTH
Mask for visa and health information	**TI**FA or **TI**/ALL
Visa information referencing the PNR	**TI**RV/NAUS/S4-6
Health information referencing the PNR	**TI**RH/S4-6
Health and Visa information referencing the PNR	**TI**RA/NAMIA/S4-6
Display country names and country codes	**TI**RCC
Display the city list for a specific country	**TI**RCC/IT
Display country group codes and country group names	**TI**RGL
Display member countries from group codes (example EEC)	**TI**RGL/EEC

Australian Visas (ETAS)

Application	**TI**ETAR
Inquiry	**TI**ETAQ
History Inquiry	**TI**ETAH
Check-in Inquiry	**TI**ETAC

Printing a Timatic Response

First page	**WRAP**581A06BF/TIRA/NAUS/EMLON/DEDEL
Next page	**WRAP**581A06BF/TIPN

Scrolling in Timatic

Next screen	**MD**	Last page	**MB**
Previous screen	**MU**	Top of the page	**MT**

Timatic Database Full Text

You can search for information using the Timatic full text database. You specify the country and section you are interested in (mandatory), and you can also specify a subsection (optional).

Entry Format

TIDFT /	3-letter city or airport code *or* 2-letter country code /Section (see below) /Subsection (optional, see below)

Sections		**Subsections that can be used with each section (described below)**
CS	Customs	IM PE EX BC NO
CY	Currency	IM EX NO
GE	Geographical	
HE	Health	
PA	Passport	WA PT VA RE CR ML AI MI NO
PV	Passport and visa	WA PT VA RE CR ML AI MI NO
SR	Stateless persons and refugees	
TX	Airport tax	
VI	Visa	WA VS TW SE CR ML IS AI MI CO

Subsections (optional)

WA	Warning		**SE**	Merchant Seaman
PT	Passport Exemptions		**IS**	Issue
VA	Validity		**CO**	Compulsory Currency Exchange
RE	Admission or Transit Restrictions		**RP**	Re-entry Permit
AI	Additional Information		**EP**	Exit Permit
MI	Minors		**IM**	Imports
NO	Notes		**PE**	Pets
VS	Visa Exemptions (except TWOV)		**EX**	Exports
TW	Transit without visa (TWOV)		**BC**	Baggage Clearance

Example Entries

Customs policy on pets in USA	**TIDFT** / NYC / CS / PE
French geography	**TIDFT** / FR / GE
Passport validity for UK	**TIDFT** / ABZ / PA / VA
Currency export restrictions from Russian Federation	**TIDFT** / LED / CY / EX

Amadeus Air

AVAILABILITY AND SCHEDULES

Availability Display Codes

Neutral Availability	**AN**
Availability by arrival time	**AA**
Availability by departure time	**AD**
Availability by elapsed time	**AE**

Schedule Display Codes

Neutral Schedule	**SN**
Schedule by arrival time	**SA**
Schedule by departure time	**SD**
Schedule by elapsed time	**SE**

Unless otherwise specified, these codes can be used with any of the entries and options listed for Availability and Schedules. Since the AN code has been used in all the examples, simply replace it with AA, AD, AE, SN, SA, SD, or SE to request the corresponding display.

Also note that all basic entries below can be used in combination with any of the display options.

Basic Entries: One-Way Routing

One-way routing, specified date, city pair, time	**AN**11JULHOULAX1430
Local time if today is 11JUL, or 0000 in the future	**AN**11JULHOULAX
Current day departure, specified time	**AN**MIAATL1130
Current day departure, local time	**AN**MIAATL
Departure city is the same as the office profile	**AN**11JULNYC1130
Current location and current day departure, local time	**AN**ATL
Seven-day search	**AN**/11JULMADNYC1430
Day of the week	**AN**TU/MIAATL
Carrier-preferred display	**AN**CO11JULMADNYC1430
Alliance display: Star Alliance (*A) One World Alliance (*O) Sky Team Alliance (*S)	**AN***A15APRAMSBKK **AN***O15JANLONNYC **AN***S15SEPPARMEX
Back to Amadeus display	**AN**1A11JULMADCPH1430

Basic Entries: Round Trip

Round-trip routing, specified dates and times	**AN**11JULMADCPH8A*23AUG2P
Round trip, returning on the same day	**AN**11JULMADCPH*
Departure on current day, local time	**AN**MADSCL*11JUL1200
Carrier-preferred display	**AN**CO11JULHOULAS*15JUL2P
Seven-day search	**AN**/11JULMADBKK*29JUL7A

Basic Entries: Dual City Pair

Dual city pair display, specified dates	**AN**9JULFRAMAD*23JULBCNDUS
Second pair a number of days later	**AN**11JULMADCPH*+4STOBCN
Same day availability	**AN**9JULMADFRA*DUSBCN
Carrier-preferred display	**AN**TG5OCTBKKJKT*9OCTHKGSIN
Open-jaw availability	**AN**12OCTFRAMAD*BCN
Seven-day search	**AN**/8FEBANCNOU*//3MARPPTANC

Display Options

Airline preference (maximum three)	**AN**11JULMADCPH13/ASK,IB
Airline preference for at least one segment	**AN**11JULDUBMEX/AEI,YY
Availability for a specific flight number	**AN**11JULATHROM/AAZ717
Operating flights only	**AN**15JANLONSYD/A+BA
Exclude specific airlines (up to three)	**AN**11JULMADCPH/A-SK,IB
Number of seats (maximum nine)	**AN**11JULSINFRA/B3
Specified cabin type (maximum two)	**AN**11JULSINSYD/KF,C **AN**11JULSINSYD/KY **AN**11JULSINSYD/KW **AN**11JULSINSYD/KM
Specified classes (maximum three)	**AN**11JULLHRBOM/CF
Specified classes on at least one segment	**AN**15SEPJFKAMS/CF,Y,+
Specified classes on all segments	**AN**15SEPJFKAMS/CF-Y
Group classes	**AN**12JUNLONSIN/ABA/RGRP
Frequent flyer redemption classes	**AN**01NOVLONMAN/ABA/RRED
Time window	**AN**12JUNLHRFRA1000/W2,3
Connecting city, minimum connecting time	**AN**11JULMADTYO14/XBKK
Connecting city, specified connecting time	**AN**11JULMADTYO15/XBKK150
Connecting cities (up to two)	**AN**11JULLONTYO14/XBKKHKG
Connecting cities, specified connecting time	**AN**11JULLONTYO14/XBKK150HKG120
Exclude a connecting city (up to two)	**AN**11JULLONTYO14/X-BKK

Non-stop flights only	**AN**11JULLAXNYC/FN
Direct flights only	**AN**11JULLAXNYC/FD
Connections only	**AN**29APRLAXNYC/FC
Online connections only	**AN**29APRBRENYC/O
Flights with meals only	**AN**29APRNCEMRS/FM
Charter flights only	**AN**29APRYOWFLL/DC
Scheduled flights only	**AN**29APRYOWFLL/DS
Both scheduled and charter flights	**AN**29APRYOWFLL/DM
Combination of flight options	**AN**11JULLAXNYC/FN,D,M
Time in 12-hour clock format	**AN**29APRJKTPER/T12
Time in 24-hour clock format	**AN**29APRJKTPER/T24
European Union zone neutral display	**AN**29APRSYDTYO/ZEU
United States zone neutral display	**AN**29APRSYDTYO/ZUS
Expand horizontal display (79 characters)	**AN**29APROSLCPH/H-ON
Reduce horizontal display (64 characters)	**AN**29APRATHCDG/H-OFF
Expand vertical display (12 flights)	**AN**29APRCDGLIS/V-ON
Reduce vertical display (six flights)	**AN**29APRCDGLIS/V-OFF
Availability with discount (product availability)	**AN**28APRMPLCAS/RCH

Scrolling Entries: One-Way Display

Move to the previous screen	**MU**	Move to the next screen	**M** or **MD**
Move to the original screen	**MO**	Redisplay a cleared screen	**MP**
Move to the previous day	**MY**	Move to the next day	**MN**

Scrolling Entries: Round Trip and Dual City Pair

Move down, first city pair	**MD**F	Move down, second city pair	**MD**S
Move up, first city pair	**MU**F	Move up, second city pair	**MU**S
Previous day, first city pair	**MY**F	Previous day, second city pair	**MY**S
Next day, first city pair	**MN**F	Next day, second city pair	**MN**S

Return to Neutral Display or Seven-Day Search

Last screen displayed	**MP**AN	Original screen displayed	**MO**AN
Previous screen	**MU**AN	Next screen	**MD**AN

Change Entries

| To change from an availability display | **AC** | To change from a schedule display | **SC** |

All the change entry examples below use the AC code: simply replace AC with SC to request the corresponding display.

Change Entries: One-Way Routing

Airline preference (maximum, three)	**AC**/ALH,IB
City pair	**AC**BCNFRA
City of origin	**AC**BCN
City of destination	**AC**//FRA
Continuation from current destination	**AC**/NLAX
Number of seats	**AC**/B4
Class of service (maximum, three)	**AC**/CF
Cancel, show all classes	**AC**/C
Flights with meals	**AC**/FM
Connecting city, minimum connect time	**AC**/XLON90
Connecting cities, minimum connect time	**AC**/XBCN20LON90
Departure time	**AC**1845
Departure date	**AC**18MAY
Departure five days earlier	**AC**-5
Departure three days later	**AC**3
Change to carrier-preferred display	**AC**AF/
Change to Amadeus display	**AC**1A/
Return to last Direct Access display	**1**YY/
Direct Access for a specified airline by referencing display line	**AC**L2
Direct Access by referencing display line and connecting flight line	**AC**L2/3-4
Direct Access to a specified airline and class by display line	**AC**L2Y
Direct Access for airline/class by display and connecting flight lines	**AC**L2/3Y
Return routing, date and time specified	**AC**R24JUL2130
Return routing on the day of arrival after 1800 hours	**AC**R
Return routing on the day of arrival, time specified	**AC**R1345
Return seven-day search from the day of arrival	**AC**/R
Change to a fare display (common fares)	**AC**FQ
Change to a fare display for the airline on line one	**AC**FQ1
Change to a fare display, specific airline	**AC**FQ/ALH
Change to a fare display, specific class of service	**AC**FQ/CY
Change to a fare display for specific airline and class of service	**AC**FQ/ALH/CF

Change Entries: Round Trip and Dual City Pair

Departure times, both city pairs	**AC**0800*1700
Date of travel, both city pairs	**AC**15NOV*20DEC
Class of service, both city pairs	**AC**/CC*/CF
Cancel, show all classes, both city pairs	**AC**/C*/C
Departure date three days earlier, first city pair	**AC**-3*
Board point, first city pair	**AC**CPH*
Connection point and connecting time, first city pair	**AC**/XBRU50*
Display return flights, first city pair	**AC**R19NOV0800*
Change to single city pair display, using first city pair	**ACF**
Departure date three days later, second city pair	**AC***3
Destination city, second city pair	**AC***//FRA
Origin and destination cities, for second city pair	**AC***MRSPAR
Change to single city pair display using second city pair	**ACS**

Change Display Type to:

Availability by: arrival time, departure time, elapsed time, neutral order	**AC**AA, **AC**AD **AC**AE, **AC**AN
Schedule by: arrival time, departure time elapsed time, neutral order	**AC**SA, **AC**SD **AC**SE, **AC**SN
Timetable by: arrival time, departure time, elapsed time, neutral order	**AC**TA, **AC**TD **AC**TE, **AC**TN

TIMETABLE

Timetable Display Codes

Neutral Timetable	**TN**	By departure time	**TD**
By arrival time	**TA**	By elapsed time	**TE**

These codes can be used with any of the entries and options listed here. In the examples below, simply replace TN with TA, TD, or TE to request the corresponding display.

Basic Entries

One-way routing, specified date, city pair, time	**TN**11JULCPTCAI0830
Departures from 0000 for a date in the future	**TN**11JULCPTCAI
Current day, specified time	**TN**CPTCAI0830
Departure city is the same as the office profile	**TN**11JULRIO0830
Current day, local time	**TN**MIARIO
Departure city is the same as the office profile, current day	**TN**RIO

Display Options

Flights operating on a specific day of the week	**TN**29AUGHOUMEX1430/WE
Airline preference (maximum three)	**TN**29AUGFRAROM/ALH,AZ
Include airlines not participating in Amadeus	**TN**11JULLTNNCE/AYY

Scrolling Entries

Move to the previous screen	**MU**	Move to the next screen	**MD**
Move to the original screen	**MO**	Redisplay a cleared screen	**MP**
Move to the next week	**MN**	Move to the previous week	**MY**
Last neutral display viewed	**MPTN**	Previous neutral display	**MUTN**
Original neutral display	**MOTN**	Next neutral display	**MDTN**

Change Entries

City pair	**TC**MUCNCE
Only origin city	**TC**MUC
Only destination city	**TC**//FRA
Departure time	**TC**1845
Date period for a specific date	**TC**15JUN
Return routing for same city pair, specify date, time, day	**TCR**16JUL1430/MO
Return routing for same city pair and period as arrival, specified time	**TCR**1430
Return routing: same city pair and period, arrival after 1800 (6 pm)	**TCR**
Day of operation	**TC**/TU
Timetable by: arrival time, departure time, elapsed time, neutral order	**TCTA**, **TCTD** **TCTE**, **TCTN**
Availability by: arrival time, departure time, elapsed time, neutral order	**TCAA**, **TCAD** **TCAE**, **TCAN**
Schedule by: arrival time, departure time elapsed time, neutral order	**TCSA**, **TCSD** **TCSE**, **TCSN**

DIRECT ACCESS

These entries are for availability displays in Direct Access. Except for 1XXSCAD (change to availability from schedule display), they also apply to schedule displays in Direct Access; simply replace 1XXAD with 1XXSD, for example. In all cases, replace XX with the two-letter airline code.

To find out if an airline supports Direct Access, enter GGPCA followed by the airline code. Some Direct Access entries are not supported by all airlines. To view online help for a Direct Access airline, enter HEDIRXX, where XX is the airline code.

Availability

Basic entry, current day	**1XXAD**MIALIM
Current day, time specified	**1XXAD**MIALIM0900
Date specified	**1XXAD**8FEBMEXRIO
Date and time specified	**1XXAD**8FEBMEXRIO0900
Number of seats (maximum nine)	**1XXAD**8FEBMEXRIO/B3
Class of service	**1XXAD**8FEBPENSIN/CY
Class of service and number of seats	**1XXAD**8FEBPENSIN/CY/B3
Specific flight	**1XXAD**24JULDFWFRA/AXX2510
Specific flight and class of service	**1XXAD**26JUNMELSYD/AXX100/CF
Specific flight request for other airline	**1XXAD**XX2345Y8FEBWAWATH
Connect point, today	**1XXAD**ATLDUS/XFRA
Departure date and minimum connect time	**1XXAD**8FEBMIAHAM/XFRA90
Departure date and time, connect point	**1XXAD**3FEBHOUMUC0700/XFRA
Date, time, connect point and class	**1XXAD**1FEBMELMNL0700/XSIN/CY
Date, time, connect point and time, class	**1XXAD**8FEBBJSHKG0700/XSHA90/CY

Change Entries

Change to schedule display	**1XXAC**SD
Change to availability display	**1XXSC**AD
Change to fare display	**1XXAC**FQD
Departure date	**1XXAC**24FEB
Departure date and time	**1XXAC**24FEB1400
Departure a number of days later	**1XXAC**5
Departure a number of days earlier	**1XXAC**-3
Departure time	**1XXAC**1400
Class of service	**1XXAC**/CM
Connect point	**1XXAC**/XHKG
Connect point and minimum connect time	**1XXAC**/XHKG120
City of origin	**1XXAC**DEN

Destination city	**1**XX**AC**//SYD
Origin and destination cities	**1**XX**AC**DENSYD
Return flights, same date and time	**1**XX**ACR**
Return flights, time specified	**1**XX**ACR**1400
Return flights, connection point	**1**XX**ACR**/XATL
Return flights, change of class	**1**XX**ACR**/CY
Return flights, date specified	**1**XX**ACR**28FEB
Return flights, date and time specified	**1**XX**ACR**28FEB1400

Scrolling Entries

Move down	**1**XX**MD**	Move up	**1**XX**MU**	Last dir access flights display	**1**YY/
Next day	**1**XX**MN**	Previous day	**1**XX**MY**		

Fare Display

Basic entry, all fares	**1**XX**FQD**HNLLAX
Date specified	**1**XX**FQD**HNLLAX8FEB
Airline specified	**1**XX**FQD**HNLLAX/AC0
Fare type specified	**1**XX**FQD**OSAMNL8FEB/EXCN
One-way fares	**1**XX**FQD**OSAMNL8FEB/O
Round-trip fares	**1**XX**FQD**OSAMNL8FEB/R
Currency	**1**XX**FQD**ATLSIN8FEB/EUR
Fares in NUCs	**1**XX**FQD**ATLSIN8FEB/NUC
Airline and global direction specified	**1**XX**FQD**ATLSIN8FEB/XX/AT
All fare options combined	**1**XX**FQD**ATLSIN8FEB/XX/NUC/EXCN/R/AT

Flight Information

Basic entry, current day	**1**XX**DO**2345
Date specified	**1**XX**DO**2345/8FEB
By departure or arrival city	**1**XX**DO**2345SFO
By departure and arrival city	**1**XX**DO**2345NYCSFO
Airline code, date specified	**1**XX**DO**XX2345/8FEB
Airline code, arrival or destination city	**1**XX**DO**XX2345/8FEBSFO

Seat Maps

In all cases, replace XX with the appropriate two-letter airline code.

| Specific class | **1**XX**SM**231 / Y / 8FEBDUBATL |
| Class and number of passengers | **1**XX**SM**231 / Y / 8FEBDUBATL / B4 |

PNR Retrieval

In all cases, replace XX with the appropriate two-letter airline code.

Using the airline's record locator	1XXRTRQB623
Using name	1XXRT100-MILLER
Using date and name	1XXRT100/15JUL-MILLER
Using origin, name and date	1XXRT100/15JULATL-MILLER
Using origin and destination, name and date	1XXRT830A/15JULATLDCA-MILLER
Other airline	1XXRTAF801/15JULMIAJFK-MILLER
Waitlist display	1XXRTWL801/15JULMIAJFK-MILLER
Time specified	1XXRT830A/15JULATLDCA-MILLER
Display advance seat request	1XX/*B
Display history	1XXRH
From name list	1XXRT10
Display waitlist segments	1XXRTW

FLIGHT INFORMATION

Search and Display

From an availability or schedule display (line two)	**DO**2
From an availability display, third flight from line one	**DO**1 , 3
From a Direct Access display	**DO**21
From a PNR element	**DO**3
By airline flight number, current day (short entry)	**DO**AF2418
By airline flight number (long entry)	**DO**AF2418 / 28NOV / NCECDG
By airline flight number, 12-hour clock format	**DO**AY831 / 16JUN / T12
By arrival time	**DO**AF1430 / A / 12DECMADCDG
By departure time	**DO**AF1430 / D / 12DECMADCDG
Flight information history, if available	**DH**RG916 / 10SEP

MCT

Minimum connection time for a specific airport	**DM**FRA
Minimum connection time for a specific airport, specific date	**DM**FRA/15DEC
Multiple airport city	**DM**LON
Multiple airport city, specific date	**DM**LON/15DEC
Inter-airport connections	**DM**LGW-LHR
Specific inbound airline	**DM**BA/LHR
Online	**DM**CO/IAH/CO
Interline	**DM**CO/IAH/DL
Interline and inter-airport	**DM**AF/CDG-ORY/LH
Display a mask for two specific flights	**DMS**
From PNR flight segments	**DM**2/4
From availability, dual city pair	**DM**2*12
Specified arrival terminal	**DM**CDG2A
Specified departure terminal	**DM**CDG-2B
Specified arrival and departure terminals	**DM**CDG2A-2B
Specified airlines and terminals	**DM**AF/CDG2A-2B/SQ
Specified airlines, airports, and terminals	**DM**AF/CDG2A-ORYW/AF
Specified terminals at different airports	**DM**ORYW-CDG2B
Check MCT and segment continuity in a PNR	**DMI**
For a specific segment only	**DMI**9
For a range of segments	**DMI**7/9

List Connect Points

Basic entry	**DX**LAXANC
One connect point specified	**DX**SACANC/LAX
Number of legs specified	**DX**SACANC/2

NEGOTIATED SPACE

This functionality is only available to you if your office has the security agreements in place to use negotiated space for specific airlines.

Requesting Negotiated Space Availability

Negotiated Space display	**AT**30JUNFRALAX
Amadeus Availability including Negotiated Space	**AN**30JUNFRALAX
Negotiated Space by event name	**AV**18MAYJAPANCULTURETRIP
Negotiated Space information from availability	**LOTI**3

Displaying Negotiated Space

Display current Negotiated Space handling table	**LOFD**IB
Change to Function 1 display method for a specific airline, at office level	**LOFS**AF/O/1
Change Negotiated Space display method for specific airline, at agent sign level	**LOFS**IB/S/1
Display Negotiated Space handling defaults	**LOPD**AF
Display Negotiated Space handling exceptions, for a specific office	**LOPD**IB/LOCNMIAIF2100
Display Negotiated Space handling exceptions, for a specific agent	**LOPD**AF/LOCNMIAIF2100 /SINE0001AA
Display Negotiated Space blocks for a specific flight, all dates	**LOTD**IB/FLTNIB450
Display Negotiated Space blocks for a specific flight when the display is too long	**LOTD**IB/FLTNIB450/ITEM37
Display Negotiated Space blocks for a specific flight and date	**LOTD**IB/FLTNIB450/DATE30JUN
Display Negotiated Space blocks for a specific flight and effective date	**LOTD**IB/FLTNIB450/EFFD30JUL
Display suspended Negotiated Space blocks, specific flight	**LOTD**CC/FLTNCC1234-SUSP
Display suspended Negotiated Space blocks, specific date	**LOTD**CC/DATE12AUG-SUSP
Display suspended Negotiated Space blocks, specific flight and date	**LOTD**CC/FLTNCC1234 /DATE12AUG-SUSP
Display inactive Negotiated Space blocks	**LOTD**6X/FLTN6X710 /DATE30AUG06-INAC
View bookings made against a specific Negotiated Space block	**LOTB**1

Display the history of a specific Negotiated Space	`LOTH1`
Display the full history of a specific Negotiated Space	`LOTH1-ALL`
Display flights on which your company owns space	`LOTLAF/MAY-CC2`
Display general Negotiated Space statistics, specific date	`LORELH/DATE01DEC05`
Display general Negotiated Space statistics, date range	`LORELH/DATE01DEC05-31DEC05`
Display general Negotiated Space statistics, several dates (up to 6)	`LORELH/DATE02MAY05,15MAY05`
Display Negotiated Space creation statistics	`LORNIB`
Display Negotiated Space sales statistics	`LORSLH`

Creating Negotiated Space

These entries are not available to all users.

Display a list of Negotiated Space update entries	`LOT`
Create Negotiated Space, single date	`LOTAIB`
Create Negotiated Space, multiple dates	`LOTMAF`

Change Negotiated Space:
    number of seats
    sales start date
    sales end date
    seat reduction date
    percentage amount of reduction
    multiple parameters
	
	`LOTC1/ALOT30`
	`LOTC1/COMM120`
	`LOTC1/EXPY100`
	`LOTC1/REDU10`
	`LOTC1/AMNT50`
	`LOTC1/ALOT30/COMM10/EXPY30`

Update number of seats only	`LOTS1/ALOT30`

Change Negotiated Space:
    Tour reference
    Authorization code
    Airline reference
    Tour name
	
	`LOTU1/TREF0868969677800`
	`LOTU1/AUTH362538`
	`LOTU1/ALIDJ7G2G`
	`LOTU2/TOURBIGAPPLETOURS__`

Delete Negotiated Space	`LOTX1`
Suspend Negotiated Space, single date	`LOTQCC/FLTNCC1234/DATE18MAY-ON`
Suspend Negotiated Space, date range	`LOTQCC/FLTNCC1234/EFFD01DEC05/DISC01JAN06/DAYS67/-ON`
Reinstate a suspended Negotiated Space block, single date	`LOTQCC/FLTNCC1234/DATE18MAY-OFF`
Reinstate a suspended Negotiated Space block, date range	`LOTQCC/FLTNCC1234/EFFD01DEC05/DISC01JAN06/DAYS67/-OFF`

PNR

PNR NAME ELEMENT

Add a name element	**NM**1SMITH/JOHN MR
One passenger with infant	**NM**1LEAVEY/KIM(INF/MICHAEL)
One passenger with infant, different surname	**NM**1OHARA/SIOBHAN(INFTROY/HANNAH)
One passenger - child	**NM**1JONES/JIM(CHD)
Cabin baggage - airline requires only one ticket	**NM**2ADAMS/ARTHUR MR(IDCBBG)/CBBG
Cabin baggage - airline requires two tickets	**NM**2ADAMS/ARTHUR MR/CBBG
Extra seat	**NM**2ADAMS/ARTHUR MR(IDEXST)/EXST
Multiple passengers with the same surname	**NM**3LEE/SAM MR/JO MRS/TOM MR
Multiple passengers with passenger types	**NM**2COX/BOB MR/GUS(CHD)
One bookable staff passenger	**NM**1SMITH/JOHN MR(BKB)
One standby staff passenger	**NM**1SMITH/JOHN MR(SBY)
One passenger with an ID code	**NM**1CASEY/BILL(ID123456)
One child with an ID code	**NM**1GERBER/TERRY(CHD)(ID234567)
Passenger with ID code and infant	**NM**1ERICSON/ANITA(ID3214)(INF/JAN)
ID code for stretcher passenger	**NM**1SMITH/JOHN MR(IDSTCR)
ID code for date of birth	**NM**1SMITH/JOHN MR(IDDOB15JAN1960)
Multiple passengers with different surnames	**NM**1SCHWARZ/FRED MR1BLACK/ANDREW MR
Correct a surname and a given name	**NU**1/1SMITH/JOHN MR
Correct a surname for a passenger with cabin baggage	**NU**1-2/2SMITH/ARTHUR MR(IDCBBG)/CBBG
Change a surname and a given name	1/1SMITH/JOHN MR
Correct a given name only	**NU**1/JAMES
Change multiple surnames, given names and passenger type	**NU**1-3/5/4COX/DAN/ROSA/JIM/BETTY(CHD)
Change a given name only	1/JAMES
Change or add an ID code	3/(ID123456)
Delete an ID code or passenger type	3/
Change or add a passenger-type code	3/(CHD)

PNR FLIGHT SEGMENTS

Segment Sell - From Availability

Sell one seat on line 2 in C class	**SS**1C2
Sell two seats on line 1, in C class for first flight, remaining flights in B class	**SS**2CB1
Sell seats from dual availability display, same class	**SS**1Y2*11
Sell seats from dual availability display, different class	**SS**1Y3*C12
Frequent flyer	**SS**1C2/FF/P1
Selected passengers	**SS**3L2/P1,4-6
ID passenger	SS2C3/ID
Stretcher	**SS**2C3/ST
Unaccompanied minors	**SS**3L2/UM5,6,9
Waitlist	**SS**1D3/PE
Service segment	**SS**1G2/HK/ABC123
Reconfirm segment booked in Amadeus	3/RR

Segment Sell - Long Entry

Sell one seat	**SS**EI154C12JULDUBLHR1
When flight number contains numbers and a letter	**SS**AF950A/M12DECCDGBRU3
Departure date is today	**SS**BA352C/LHRNCE1
Frequent flyer	**SS**AF2402C10JULNCEORYFF1/P1
Selected passengers	**SS**AF2402C10JULNCEORY3/P1,4-5
ID passenger	**SS**AF2402C10JULNCEORYID1
Stretcher	**SS**BA343L10JULNCELHRST2
Unaccompanied minors	**SS**BA343L10JULNCELHRUM2/5,6
Waitlist	**SS**AZ321D1FEBCPHEWRPE1
Reconfirm segment booked outside Amadeus	**SS**BA342C12NOVLHRNCERR1
Cancel a segment booked outside Amadeus	**SS**AC111C19DECYULYVRIX1
Sell to non-participating airline	**SS**XX571J16JUNLHRJBNNN2/05001500

Ghost and Passive Segments

Short sell passive segment	**SS**1G2/PK/ABC123
Short sell passive segment from dual availability display	**SS**1Y1/PK/VS1234*B12/PK/VS1234
Short sell ghost segment	**SS**1C2/GK/ABC123
Long sell passive segment confirmed	**SS**TW123C12JUNLHRJFK PK1/ABC123
Long sell passive segment on waitlist	**SS**TW123C12JUNLHRJFK PL1/ABC123
Long sell passive segment from dual availability display	**SS**1L5/HK/ABCDE*12/HK/ABCDE
Long sell ghost segment confirmed	**SS**TW123C12JUNLHRJFKGK1/12001900/ABC123
Long sell ghost segment beyond system date range	**SS**TW123C12JAN08LHRJFKGK1/12001900/ABC123
Change ghost to passive or service segment	4/PK
Add airline record locator to passive segment	3/*ABC123
Change airline record locator	3/*DEF456
Delete airline record locator	3/*

Information Segment

Arrival unknown	**SI**ARNK
Arrival unknown, with date and passenger association	**SI**ARNK16MAY/P2
Flight segment for information	**SI**KL171C28JUNAMSCPHHK2/08501120

Open Segment

Airline, class, departure and arrival cities	**SO**AFCJFKCDG
Airline, class, date, departure and arrival cities	**SO**SKC20SEPSTOLHR
Two airline codes	**SO**SKBA/C20SEPSTOLHR
All airlines	**SO**YYC20SEPSTOLHR

Display Flight and Itinerary Details

Display flight details for the whole PNR	**RTSVC**
Display flight details for a single flight segment	**RTSVC**4
Display itinerary details (air, access rail and express rail segments) in the PNR, tabular format	**RTSVI**
Display itinerary details for one segment, tabular format	**RTSVI**6
Display planned flight information for a segment (airline-specific)	**DO**4

AUXILIARY SEGMENTS

Air-taxi segment	**AU**IBNN1SCQVGO21JUL
Car segment *(airline-specific)*	**CU**LHNN1FRA12SEP-14SEPECAR
Car booked outside of Amadeus	**CU**1AHK1BWN14AUG-18AUGECAR/CF-210/P1
Hotel segment	**HU**RGNN1 REC 12SEP-14SEP/CITY CENTRE
Hotel auxiliary segment for stopover paid by carrier	**HU**AFNN1 PAR 10JUL-11JUL/SI-STPC TEXT
Hotel booked outside of Amadeus	**HU**1AHK1MOW14AUG/ROOM AT PLAZA
Tour segment	**TU**RGNN1REC 12SEP-14SEP
Memo segment	**RU**1AHK1BWN 12SEP/FREE-FLOW TEXT
Auxiliary form of payment	**RIU**CHECK/P2
Customized auxiliary segment	**RU**1AHK1 MAD 12SEP*LIMOUSINE/NEED LIMO WITH FRENCH SPEAKING DRIVER
Cancel auxiliary segment	**XE**4
Delete auxiliary segment	**DL**4

PNR CONTACT ELEMENT

All passengers, business phone number	**AP** FRA 6969876543-B
Multiple passengers, home phone number	**AP** PAR 81229823-H/P1,3-5
Single passenger, agency phone number	**AP** DUB 76666-A/P3
Agency information from the office profile	**AP**
E-mail address	**APE**-MBAUER@YKT.COM
Fax number	**APF**-GB1715869652
Exclude AP from teletype to airline when office profile indicator APO is set to Y	**APX**-NCE0492940005-B
Include AP in teletype to airline when office profile indicator APO is set to N	**APS**-NCE0492940005-B
Home number	**APH**-FRA69686869
Business number	**APB**-FRA69686869
Information number	**API**-FRA69686869
Agency number	**APA**-NCE8778787

PNR TICKETING ARRANGEMENT

See Ticketing Arrangement on page 125.

PNR RECEIVED FROM

Add a received-from element	**RF** MRS HENDERSON
Change the queuing office to another office	**RF** JOHN SMITH/MUC1A0702
Change the queuing office to current office	**RF** JOHN SMITH/Q
Specify the agent sign/queue category	**RF** JOHN SMITH-/0001AB
Specify the queuing office and agent sign	**RF** JOHN SMITH/CPHSK0002-0001AB

MULTIPLE PNR ELEMENT ENTRY

Enter multiple PNR elements	**NM**1KELLY/JOE MR;**AP**LON 0712723422; **TK**OK;**RF** PASSENGER; **SS**EI374C23FEBSNNLHR1; **SI**TC00IC11NOVLONCDGHK1;**ER**

ENDING A PNR TRANSACTION

End the transaction	**ET**
End the transaction and redisplay the PNR	**ER**
Place the PNR on a queue, category, and date range	**QE**8C1D3
File the PNR after splitting a party	**EF**
Keep the PNR on the queue and exit queue mode	**QE**S
Remove PNR from the queue, exit queue mode, redisplay PNR	**QF**R
Remove the PNR from the queue and exit queue mode	**QF**

RETRIEVING A PNR

Retrieving a PNR

Retrieve by record locator	**RT**Q6RBB3
By record locator and name	**RT**-Q6RBB3-JOHNSON
By record locator, name, and ticket number	**RT**-A1XB4Q-JOHNSON-057-1234567890
For a group PNR, including names	**RT**W-Q6RBB3
By name	**RT**/HANUSSEN/J
By partial name	**RT**/HANU
By name or partial name, active segments only	**RT**/HANUSSEN*A
By date, name	**RT**/12AUG-SMITH
By flight, date, name	**RT**KL153/12AUG-JOHNSON
By flight and departure date	**RT**KL153/12AUGAMSMAN-BAKER

By flight departure time	**RT**D-BA1530/01JULLHRJFK-WALL
From an availability display	**RT**/4-SMITH/A MR
From a branch office, or another office when security allows	**RT**/LONCT2A99-SMITH
From another office, using wildcards	**RT**/LONAX2***-PETERS/WILLIAM
From an office with the same corporate ID	**RT**/***AX2***-PETERS/WILLIAM
Using a ticket number contained in an FA or an SSR element of the PNR	**RT**TKT/016-1234567890
Prime PNRs on a specific flight (not on a commercial duplicate of the flight)	**RT**BA1485/9MAY-MCINTOSH*P
Operating PNRs on a specific flight (only commercial duplicates of the flight)	**RT**BA1485/9MAY-MCINTOSH*C
By customer or product number stored in an FD element of the PNR	**RT**M/AF-123456789
By a car pick-up date	**RT**CCR/12MAR-JOHNSON
By a car pick-up date, for the current date	**RT**CCR-JOHNSON
By a hotel segment, for the current date	**RT**HHL-JOHNSON
By a hotel segment, for the specified date	**RT**HHL/12MAR-JOHNSON
By hotel chain in/out dates	**RT**HTLHI/01APR-04APR-LEAVY
By hotel property and rate codes	**LH**/HLLON211/24FEB/PRO-SRS
By MCO element and name	**RT**/MCO-JOHNSON
By XSB element and name *Amadeus Central Ticketing users only*	**RT**/XSB-JOHNSON
By insurance provider and name	**RT**/INSAXA-JOHNSON
By insurance confirmation number and name	**RT**/INS/1234321-JOHNSON
By a frequent flyer number	**RT**M/KL-386427991
From a displayed customer profile	**RT**U
By a customer profile record locator	**RT**U/QW23RE
By account number entered as an RM*AC element	**RT**Y/AN1234
Retrieve from the list	**RT**2
Redisplay the PNR list	**RT**0
Retrieve a PNR from an e-ticket record	**RT***E
Display the AXR for the current PNR	**RT**AXR
Display another system record locator	**RL**
Display the customer profile record locator	**RLP**

Displaying a Partial PNR

Air segments only	**RT**A
Air segments only, showing married segment indicators	**RT**AM
Invoice and itinerary remarks only	**RT**B
Car segments only	**RT**C
Extended ownership agreements only	**RT**E
Fare elements only	**RT**F
General facts only (SR, OS, SK)	**RT**G
Hotel segments only	**RT**H
Itinerary only	**RT**I
Phone, address and credit card check elements only (AB, AM, AQ, AP)	**RT**J
Ticketing elements only	**RT**K
MCO and XSB elements only	**RT**M
Names only	**RT**N
Names only (as originally entered in the PNR)	**RT**NR
Option elements only	**RT**0
Passenger info only (all except name, itinerary and option)	**RT**P
General, confidential and corporate remarks only	**RT**R
Remarks including specific text	**RT**R/TEXT
Remarks per category	**RT**RH,RX
Corporate remarks only	**RT**RRX
Where the PNR is queued to	**RT**Q
Keyword elements only	**RT**S
Tour segments only	**RT**T
Active ticket numbers only (FA and FH)	**RT**TN
Active and historical ticket numbers only	**RT**TN/H
Retrieve PNR from a customer profile	**RT**U
Individual names in a group PNR with full PNR data	**RT**W
Travel service provider (non-air) segments only	**RT**X
Amadeus Interface Record remark with account number	**RT**Y/AN1234
Rail segments	**RT**Z
Display multiple options	**RT**N,A,G
Display elements for one passenger only	**RT**/P1
Insurance element details	**ID**

IGNORING A PNR ENTRY

Ignore	**IG**
Ignore and redisplay	**IR**

PNR SERVICE ELEMENTS

OSI

Create an OSI element	**OS** AF TEXT
Create an OSI for specified passengers	**OS** KL TEXT/P1,3-6
Change the message text	6/LH TEXT
Add or change the passenger association	6/P1-3
Change the text and the passenger association	3/AF TEXT/P4

SSR

Create an SSR for all segments, all passengers	**SR**LSML
Specified airline, all passengers	**SR**VGMLLH
Specified airline, selected passengers	**SR**VGMLIB/P1-3
Specified segments, all passengers	**SR**VGML/S10-11
Specified segments and passengers	**SR**VGML/S10-11/P1-4
Create more than one SSR per passenger	**SR**BIKENN2/P1
Create an SSR for cabin baggage	**SR** CBBG-CELLO/165X30X60/18KG/P1
Create an SSR for an extra seat	**SR** EXST-PERSONAL COMFORT/P1
Create an SSR for emergency contact name and number	**SR** PCTC USHK/EDWARD LEWIS/US8000325234.FREE FLOW TEXT
Create an SSR for emergency contact, free flow text	**SR** PCTC USHK//.FREE FLOW TEXT
Create an SSR for non-APIS passport information	**SR** PSPT BAHK1-123456-GB-24FEB45-LEWIS/EDWARD-M-H.FREE FLOW TEXT/P1
Create an SSR for non-APIS passport information for an infant	**SR** PSPT TWHK1-123456-US-17FEB05-LEWIS/JOHN-MI/P1
Create an SSR for APIS passport information	**SR** DOCS BA HK1-P-GBR-012345678-GBR-30JUN73-M-14APR09-JOHNSON- SIMON-PAUL-H/P1/S3
Create an SSR for APIS visa/secondary travel document	**SR** DOCO BA HK1-MANCHESTER GBR-V-17317323-LONDON GBR-18JUN04-USA/P1/S3

Create an SSR for APIS address information	**SR** DOCA BA HK1-D-USA-301 PARK AVENUE-NEW YORK-NY-10022/P1/S3
Create an SSR to secure payment for a ticketless booking	**SR** EPAY X3 NN1-CC/AX98765432198798/EXP08 05-JODIE PARKER
Create an SSR for a cruise passenger	**SR** CRUZ DLHK /-FREE FLOW TEXT
Create an SSR with free flow text	**SR** OTHS-FREE FLOW TEXT/P2
Create an SSR to advise total complete party size for split PNR	**SR** OTHS-TCP 4 SMITH/JORG RL 12C3S5
Create an SSR for explosion at EOT or manual explosion	**SR***LSML
Explode SSRs manually before the end of the transaction	**EX**
Create an SSR for form of ID (FOID)	**SR** FOID BAHK/-DL12345678-NI-PP342X/P1
Create an SSR for form of ID for all airlines in the itinerary	**SR** FOID YYHK/-DL12345678-NI-PP342X/P1
Create an SSR for an unaccompanied minor	**SR** UMNR - UM05
Create an SSR for weapons, firearms or ammunition carried as checked baggage	**SR** WEAP NN1 - MACHINE GUN/P1/S3
Create an SSR for a frequent flyer	**SR** FQTV BAHK/-BA1234567/P3 or **SR** FQTV BA-BA FREE FLOW TEXT/P1
Create an SSR for frequent flyer mileage accrual, and to obtain a class upgrade	**SR** FQTU LH-LH FREE FLOW TEXT/P1/S2
Create an SSR for frequent flyer mileage redemption	**SR** FQTR BA NN1-BA1234563/FREE FLOW TEXT/P2
Create an SSR to be recognized as a frequent traveler on one airline, while accruing miles on another	**SR** FQTS BA-BA FREE FLOW TEXT/P3

PNR REMARKS

Confidential Remarks

All passengers	**RC** REMARK TEXT
Single passenger and segment	**RC** REMARK TEXT/P1/S4
Multiple passengers	**RC** REMARK TEXT/P2,4
For other offices to read	**RC** MUC1A0702,MUC1A0703/REMARK TEXT
For other offices to read, giving write access to one of the offices	**RC** PARAF0100-W/PARAF0200/REMARK TEXT
For other offices, giving write access to all offices	**RC** PARAF0100-W/PARAF0200-W/REMARK TEXT
Extend access to any office that has an Amadeus Extended Ownership agreement with a designated office	**RCF**-PARAF0100,F-PARAF0200/REMARK TEXT
All Air France AF0 offices in Paris	**RC** PARAF0*** REMARK TEXT
All Lufthansa LH0100 offices worldwide	**RC** ***LH0100 REMARK TEXT
All Lufthansa LH0 offices	**RC** ***LH0*** REMARK TEXT

Corporate Remarks

All passengers	**RX** REMARK TEXT
Single passenger	**RX** REMARK TEXT/P1

General Remarks

All passengers	**RM** REMARK TEXT
Single passenger	**RM** REMARK TEXT/P1
Range of passengers	**RM** REMARK TEXT/P1-5
Multiple segments	**RM** REMARK TEXT/S4,6
Category remark	**RM**X/TEXT
Multiple categories remark	**RM**C,H/TEXT
Remark for quality control	**RQ** REMARK TEXT
Remark for Amadeus Interface Record	**RM*** REMARK TEXT/P1
Modify the remark text (where 5 is the element number)	5/NEW REMARK TEXT

PNR QUEUE OPTION

Queue a PNR to the current office, for today	**OP**/TEXT
Queue a PNR to the current office on a specified date	**OP**12AUG/TEXT
Queue a PNR to the current office on multiple dates	**OP**7JUL,8JUL,14JUL/TEXT
Queue a PNR to a specific office on a specified date	**OP**MADIB2176/8JUL/TEXT
Queue a PNR to a specific office on a specified date, and also to the current office for today	**OP**/MADIB2176/8JUL/TEXT
Queue a PNR to a specific office and queue, on a specified date	**OP**CPHSK4711/7JUL/20C2/TEXT
Queue a PNR to a specific office and queue, on a specified date, and also to the current office for today	**OP**/CPHSK4711/7JUL/20C2/TEXT
Queue a PNR to a specific office on specified dates	**OP**STOSK1914/7JUL,8JUL/TEXT
Queue a PNR to multiple offices on specified dates, and also to the current office for today	**OP**/CPHSK1914/3JUL/STOSK1920/9JUL/TEXT
Queue a PNR for specified passengers	**OP**OSLSK1914/12JUL/TEXT/P1-4
Create a confidential option to automatically cancel all itinerary elements for your airline	**OPX**-31JUL/CANCEL IF DEPOSIT NOT RECEIVED
Create a confidential option to automatically queue place a PNR at a specified office	**OPQ**-STOSK1914/7JUL/3C1/CHECK IF DEPOSIT RECEIVED
Modify a queuing date (where 8 is the element number)	8/12JUL
Modify a receiving office	8/CPHSK1914
Modify a queue and category	8/20C2

MAILING AND BILLING ADDRESSES

Mailing Address

Mailing address	**AM** NAME, ADDRESS,CITY
Home mailing address	**AM**/H NAME, ADDRESS,CITY
Delivery mailing address	**AM**/D NAME, ADDRESS,CITY
Miscellaneous mailing address	**AM**/M NAME, ADDRESS,CITY
Multiple passengers	**AM** NAME, ADDRESS,CITY/P1,2
Range of passengers	**AM** NAME, ADDRESS,CITY/P2-4
Single passenger	**AM** NAME, ADDRESS,CITY/P3
Modify an address text	6/NAME, ADDRESS,CITY
Structured address format	**AM** //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1

Billing Address

All passengers	**AB** NAME, ADDRESS, CITY
Multiple passengers	**AB** NAME, ADDRESS,CITY/P3,6
Range of passengers	**AB** NAME, ADDRESS,CITY/P4-6
Structured address format	**AB** //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Single passenger	**AB** NAME, ADDRESS,CITY/P2
Modify the text	6/NAME,ADDRESS,CITY

FREQUENT FLYER

Display agreements	**VFF**D
Display agreements for a specific airline	**VFF**DIB
Display a name from the database	**FFD**LH-192010101020813
Create a name and an SSR element for mileage accrual	**FFA**AF-MIA0002A
Create a name and SSR element for mileage accrual, with interline agreements	**FFA**AF-12345678,AF,CO,DL
Create an SSR element for mileage accrual	**FFN**SK-233418776
Create an SSR element for a mileage redemption	**FFR**IB-3312341

SEAT REQUESTS AND MAPS

Advance Seating Request

Area preference, window / bulkhead / select passenger	**ST**/WB/P3
Cancel individual seating elements	**XE**10
Cancel all seating elements	**SX**
Cancel all seating elements for specific segments	**SX**/S2,3
Delete seating elements	**DL**8-11
Modify the advice code for segment 5	5/HK
Specific seat range	**ST**/12ABCD/S5 or **ST**/12A-D/S5 or **ST**/12A/12B/12C/12D/S5
Specific seat, passenger and segment	**ST**/12C/P2/S5
Seat request, specific seat, passenger and segment	**ST**/RQST/18B/P2/S5
Wish, all passengers, first five segments per airline	**ST**/NSSA

Seat Map

For a single segment itinerary	**SM**
For a specified segment	**SM**4
For flight, class, current date	**SM**LH330/Y/FRAJFK
For flight, class, date	**SM**IB123/C/14AUGMADCDG
For flight, all classes, date	**SM**SK862//28SEPSTOLHR
For flight, class, date, vertical seat map	**SM**BA123/C/14AUGMADCDG/V
For flight, class, date, horizontal seat map	**SM**BA123/C/14AUGMADCDG/H
For an availability or schedule flight line, all classes	**SM**/1
For an availability or schedule flight line, specified class	**SM**/1/Y
For the second flight in flight line 4, specified class	**SM**/4/2/Y

PNR FK ELEMENT

Add an FK element to define one destination office for Amadeus Interface Records	**FK**MIAUS2M01
Add an FK element to define multiple destination offices for Amadeus Interface Records	**FK**MIAUS2M01/LAXUS2CT5

PNR KEYWORDS ELEMENT

| Create an SK element | **SK**PARKQFHK2-SYD.CAR WASH |

PNR ACCOUNTING ELEMENT

See Accounting Information Element on page 158.

MISCELLANEOUS CHARGES AND DOCUMENTS

MCO - Miscellaneous Fees

Add an MCO element	**IMCM**/IB27FEB/P1
Add an MCO element, specifying the city where the service is provided, and currency and total cost of the service	**IMCM**/AFPAR27FEB/EUR250/P1
Add an MCO element with a reason for issuance code (codes can be market and airline specific)	**IMCM**C/AFPAR27FEB/EUR250/P1
Add an MCO element, overwriting the description of type of service	**IMCM**C/IBMAD27FEB/EUR250/*DEPOSIT/P1
Add an MCO element with accounting text	**IMCM**G/AFPAR27FEB/EUR250/**-ACCOUNTING TEXT/P1
Add an MCO element, overwriting the description of the type of service, and adding accounting text	**IMCM**C/IBMAD27FEB/EUR250/*DEPOSIT/**-ACCOUNTING TEXT/P1
Modify the type of service description	12/*NEW SERVICE DESCRIPTION
Modify the accounting text	12/**-NEW ACCOUNTING TEXT
Delete an MCO element and the associated TSM	**XE**12
Display list of 'reason for issuance' codes when an MCO is present in the PNR	**TMI**/I?

MCO - Service Fees

Add an MCO element for a service fee *US market only*	**IMCS**/27FEB/USD25.00/*TEXT/**-AGENCY TEXT/P1 **IMCX**DARC27FEB/USD25.00/*FREEFLOW/**-FREEFLOW
Add an MCO element for a service fee *Canadian market only*	**IMCF**/12NOV/F10.00/P2
Add an MCO element for a service fee, with tax amount, service fee text and accounting text *Canadian market only*	**IMCF**/12NOV/F10.00/X0.70XG/*SERVICE FEE FOR TICKET/**-ACCOUNTING FREE FLOW DATA/P1

CHANGING AND REBOOKING ELEMENTS

Changing Elements

Change the remark text	5/NEW REMARK TEXT
Change the passenger association, one element	5/P2,3
Change the passenger association, several elements	5,10-14/P1
Cancel the passenger association	4/P
Cancel the segment association	4/S
Change the text and the passenger association	5/NEW REMARK TEXT/P2,3
Change the time limit in the TK element	8/10JUL
Change the number of seats in an air segment	4/2

Segment Statuses

Reconfirm air segment	5/RR
Change an individual segment status to holding confirmed	2/HK
End the transaction, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ETK
End the transaction, redisplay the PNR, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ERK

Rearranging Segments

Rearrange segments in a specified order	RS2,5-8
Insert a PNR element at a specific location	RS5,SR VGML/P2

Rebooking Segments

One segment, change the class	SBY6
All segments, change the class	SBF
One segment, change the date	SB12APR7
All segments, change the date	SB15AUG
All segments, change the date and the class	SBY16SEP
One segment, change the flight number	SBBA194*3
Multiple segments, change the flight number	SBBA193*3/BA194*4
One segment, change the class and date	SBM28NOV7
Multiple segments, change the class and date	SBF9/03DEC10
One segment, change the class and flight number	SBAA101*C4
Multiple segments, change the class and flight number	SBAA100*6/C4
One segment, change the date and flight number	SBAA101*21APR4

Multiple segments, change the date and flight number	**SB**AA100*6/30OCT5
One segment, change class, date, and flight number	**SB**AA101*Y21APR4
Multiple segments, change class, date, and flight number	**SB**AA100*6/C4/30OCT5
Change flight number from Availability	**SB**4*5
Change flight number and class from Availability	**SB**4*C5
Change flight number from dual city Availability	**SB**1*2/11*3

CANCELING AND DELETING ELEMENTS

Canceling Elements

Single element	**XE**4
Multiple elements of the same type	**XE**5,7-11
Whole itinerary	**XI**
Seating elements for a single segment	**SX**/S3
All seating elements	**SX**
MCO sub-elements	**XE**4.1
Cancel the itinerary for all PNRs linked by the AXR	**ER**X or **ET**X

Deleting Elements

Single element	**DL**4
Multiple elements	**DL**4,5,7-11

PNR HISTORY

Entire PNR history without queue history	**RH**
Entire PNR history with queue history	**RH**/ALL
Long PNR history, starting at line 49	**RH**049
Air segments	**RH**A
Invoice and itinerary remarks	**RH**B
Car segments	**RH**C
Extended ownership agreements	**RH**E
Fare elements	**RH**F
Historical fare record	**RH**FR
General facts (SR, SK, OS)	**RH**G
Hotel segments	**RH**H
Itinerary segments	**RH**I
Phone, address and credit card check elements (AB, AM, AQ, AP)	**RH**J

Ticketing elements	**RHK**
MCO and XSB elements	**RHM**
Name elements	**RHN**
Option elements	**RHO**
Passenger information (except name, itinerary and option)	**RHP**
Queues	**RHQ**
General, confidential and corporate remark elements	**RHR**
Category C remarks	**RHRC**
Segment number	**RHS3**
Tour segments	**RHT**
Non-air segments	**RHX**
Accounting remarks	**RHY**
Rail segments	**RHZ**
Multiple options	**RHA,C,J**
Airline record locator history	**RLH**

COPYING A PNR

Copy the PNR	**RRN**
Copy the PNR and change the number of booked seats	**RRN**/6
Copy the PNR and move the date to seven days later	**RRN**/DP7
Copy the PNR and move the date to three days before	**RRN**/DM3
Copy the PNR and change the class to Y	**RRN**/CY
Copy the PNR for one passenger only	**RRN**/P2
Copy the PNR for a range of passengers only	**RRN**/P2-5
Copy the PNR for specified passengers only	**RRN**/P2,4,6
Copy the PNR, excluding passengers	**RRN**/PX3
Copy the PNR with one segment only	**RRN**/S4
Copy the PNR with a range of segments only	**RRN**/S3-5
Copy the PNR with specific segments only	**RRN**/S2,4
Copy the PNR, excluding segments	**RRN**/SX6
Copy the PNR, changing the date for a specific segment	**RRN**/S4D3JUN
Copy the PNR, changing the date range for a specific car or hotel segment	**RRN**/S6D1AUG-4AUG
Copy the PNR, changing the class for a specific segment	**RRN**/S4CV
Copy the PNR, changing the hotel or car option for a specific segment	**RRN**/S7,DP-CASH

Copy the PNR for specified passengers only, changing the dates for specified segments, excluding other segments	**RRN**/P1,2/S4D1NOV/S7D18NOV/SX5,6
Copy the PNR and create an AXR record	**RRA**
Copy the PNR for six passengers, and create an AXR record	**RRA**/6
Copy the itinerary elements only	**RRI**
changing the number of passengers	**RRI**/5
moving the date forward	**RRI**/DP13
moving the date backward	**RRI**/DM7
changing the class	**RRI**/CL
specific segments	**RRI**/S3,5
changing the date for a specific segment	**RRI**/S4D13SEP
changing the class for a specific segment	**RRI**/S5CY
changing the hotel or car option for a specific segment	**RRI**/S7,DP-CASH
Copy the passenger data only	**RRP**
Copy the passenger data only, specific passengers	**RRP**/P2,4

PRINTING A PNR

Print the displayed PNR	**WRA**/RT
Print a PNR by record locator	**WRA**/RT1C2D3A
Print the entire PNR at a specified TTY address	**WRA**TMADRRAF/RT1C2D3A
Print the entire PNR at another Amadeus office	**WRA**OMADRW2743/RT1C2D3A
Print the entire PNR at a defined local printer	**WRA**PAA4711/RT1C2D3A
Print the entire PNR history	**WRA**/RH
Print selected PNR history	**WRA**/RHG
Print a queue message	**WRA**/QU
Print a purged PNR (PDR)	**WRA**/RPP
Print the first screen of the displayed PNR	**WRS**/RT
Print the first screen of a PNR, by record locator	**WRS**/RT1C2D3A
Print the first screen of a PNR at a specified TTY address	**WRS**TMADRRAF/RT1C2D3A
Print the first screen of a PNR at another Amadeus office	**WRS**OMADRW2743/RT1C2D3A
Print the first screen of a PNR at a defined local printer	**WRS**PAA4711/RT1C2D3A

Printing a Purged PNR

Purged PNRs are also known as Past Date Records (PDRs)

Print a PDR to the printer cross-referenced to your office ID	**RPP**P
Print a PDR to the printer cross-referenced to your terminal *Prints first 999 lines of the face of the PDR if only one PDR retrieved, otherwise prints the list of PDRs*	**WRA**/RPP
Print the PDR history to the printer cross-referenced to your terminal	**WRA**/RPP/RH
Print the TST information to the printer cross-referenced to your terminal	**WRA**/RPP/TST
Print the TSM information to the printer cross-referenced to your terminal	**WRA**/RPP/TSM
Print the PTA data to the printer cross-referenced to your terminal	**WRA**/RPP/PTA

SPLITTING A PNR

Split one name	**SP**7
Split multiple names	**SP**3,4,5-7
Split unassigned names from a group PNR	**SP**0.10
Split unassigned names and individual name elements	**SP**0.15,2-4,6
Split a PNR and retain auxiliary segments in the parent PNR	**SP**2,10.0
Split a PNR and transfer some auxiliary services to the associate PNR	**SP**2,3,4-6,12.5
Split a PNR and retain elements with no action/status code in the parent PNR	**SP**2,3,4-6,10.0
Split a PNR and move elements with no action/status code to the associate PNR	**SP**2,3,4-6,10.1
End the transaction and file the associate PNR	**EF**
Retrieve an AXR by passenger or group name	**RT**AXR/DEMPSEY/A
Retrieve an AXR for the displayed PNR	**RT**AXR
Retrieve an AXR by record locator	**RT**AXRER32AA
Retrieve a PNR from an AXR	**RT**1

GROUP PNRS

Group Name

Enter a group name	**NG**25ARMOR TOURS
Modify a group name before end of transaction	0/NEW GROUP NAME
Display individual names	**RT**N
Create temporary (unnamed) elements	**NP**15
Create multiple temporary (unnamed) elements	**NP**5,7,9

Remove a name and maintain group space	**4**G
Remove individual names and maintain group space	2/3/6G
Cancel individual names and reduce group space	**XE**2-4
Cancel unassigned names	**XE**0.5
Cancel all temporary (unnamed) elements	**NP**0
Transmit individual names in a group PNR	**NT**
Transmit individual names in a group PNR to specified airlines	**NT**SR,AZ
Transmit individual names in a group PNR to a specific address	**NT**BRUKPSN
Transmit individual names in a group PNR to specific airlines and addresses	**NT**SN,ROMKRAZ

Group Segment Sell

Sell from availability	**SS**12D1/SG
Direct sell	**SS**BA343L11JUNNCELHRSG20
Waitlist from availability	**SS**12D3/PG
Waitlist direct sell	**SS**SK911D1FEBCPHEWRPG12
Sell from availability *Market-specific, nine or fewer passengers*	**SS**12D1/GI
Direct sell *Market-specific, nine or fewer passengers*	**SS**UA1061Q23FEBORDMSYGI7
Waitlist from availability *Market-specific, nine or fewer passengers*	**SS**12D3/GW
Waitlist direct sell *Market-specific, nine or fewer passengers*	**SS**UA1061Q23FEBORDMSYGW7

Group Seat Request

Group request, non-smoking seats	**STG**
Group seat request certain segments only	**STG**/S/S3
Group request, multiple seat range less than total number	**STG**/R20/27ABCDE/34A-35K/S4
Request a number of non-smoking and smoking seats, less than total number in group	STG/10N5S/S3

Group Fare

Add a group fare	**SR**GRPFYY-GV10
Add a group fare for a specific passenger	**SR**GRPFYY-GV10/P2
Add a group fare for a specific segment	**SR**GRPFLH-GV10/S2
Add a group fare for a specific segment and passenger	**SR**GRPFAF-GV10/S2/P1

Miscellaneous for Groups

Retrieve a PNR by record locator	**RT**A12BD3
Retrieve a PNR by record locator, and display individual names	**RTW**-A12BD3
Retrieve a PNR by flight, date and group name, and display individual names	**RTW**-AF061/12AUG-ARMOR TOURS
Retrieve a PNR from an AXR	**RT**1
Create an SSR to advise the airline of total complete party size *This is created automatically in the case of non-homogeneous PNRs*	**SR**GRPSAFTCP 11

NON-COMMERCIAL PNRS

Non-commercial PNRs (NC PNRs) are only used by reservation control agents who use Amadeus Altéa Reservation and whose inventory is hosted in Amadeus Altéa Inventory.

Create a non-commercial PNR	**NZ**2 STRETCHER/JONESMR
Book a segment - long entry	**SS**AX123C6JULDUBROMNZ2
Book a segment from an availability display	**SS**2C1/NZ
Request a seat for a segment	**ST**Z/15A/S1
Request a seat for a leg of a journey	**ST**Z/DUBCDG/15A/S1
End transaction	**ET**
Reduce number in party	**XE**0.2
Change the name	0/NEW NAME
Split the PNR	**SP**0.2

LISTING PNRS

Multilist Display

Current date	**LM**/AF023
Specific date	**LM**/AF023/23DEC
Boarding point	**LM**/AF023/23DEC/PAR
City pairs	**LM**/AF023/23DEC/PARLON
By multi-dated flight	**LM**/QF123/28MAR/PARSYD*ALL
Place PNRs on a queue	**LM**/AF023/23DEC/PARLON-Q25C0
Send the list to a printer	**LM**/AF023/23DEC/PARLON-P
Display a PNR from a list	**LM**4

Redisplay the last list	**LM**0
PNR owned by your office ID	**LM**/B/AF023
PNR owned by a specified office	**LM**/B(LONBB2201)/AF023
PNR owned by offices in LON	**LM**/B(LON)/AF023
PNR owned by offices with a specific company code and corporate qualifier	**LM**/B(AF0)/AF023
PNR with a specific queuing address as the owner office in the RP element	**LM**/B(HDQ1P)/AF023
Passengers in one class of service	**LM**/C(F)/AF023
Passengers in more than one class of service	**LM**/C(F-M-K)/AF023
Passengers in a specific cabin *This entry is airline specific.*	**LM**/C(*F)/AF023
Outbound connections	**LM**/E/AF023
Specific outbound connection	**LM**/E(RT765)/AF023
Fare elements	**LM**/F/AF023
Discount fare elements	**LM**/F(DCH)/AF023
Group bookings	**LM**/G/AF023
Group bookings including individual names	**LM**/G(N)/AF023
Group name only	**LM**/G(C)/AF023
Prepaid tickets	**LM**/H/AF023
Inbound connections	**LM**/I/AF023
Specific inbound connection	**LM**/I(RT765)/AF023
Name elements with specific ID	**LM**/J(123123)/AF023
Confirmed segments (HK/KK/RR/TK)	**LM**/K/AF023
By keyword for a specific flight *This entry is airline specific.*	**LM**/*K(SHOL)/BA023/15JUN
Surnames starting with a specific letter	**LM**/N(P)/AF023
Specific surnames	**LM**/N(PETERS)/AF023
OSI Requests	**LM**/O/AF023
Specific OSI	**LM**/O(VIP)/AF023
Hotel, car, or tour segments	**LM**/P/AF023
Reconfirmed segments (RR)	**LM**/R/AF023
SSR Requests	**LM**/S/AF023
Specific SSR	**LM**/S(VGML)/AF023
Multiple SSRs	**LM**/S(WCHR-VGML)AF023
Ticketed PNRs	**LM**/T/AF023
Pending segments (TN/HN)	**LM**/U/AF023

No ticketing data (PNRs without FA, FB, FH)	**LM**/V/AF023
No specific ticketing data	**LM**/V(FA)/AF023
Waitlist segments (LL/HL/TL)	**LM**/W/AF023
Inactive segments (UN/NO/XL/XX)	**LM**/X/AF023
By canceled segment	**LM**/*X/AF023/10JUN
Unticketed PNRs	**LM**/Y(TL)/AF023
Space available	**LM**/Z/AF023
Combination of options	**LM**/SKT/AF023
Display PNRs containing all specified elements	**LM**C/SKT/TG933/20AUG
Display PNRs not containing specified elements	**LM**N/R/SQ026/12SEP

List by Office

Basic entry, by airline	**LMB**-A(AF)
Basic entry with a specified office	**LMB**-NCE1A0900-A(AF)
Basic entry for all AF0 offices in Paris	**LMB**-PARAF0***A(AF)
Basic entry with multiple options	**LMB**-A(AF)B(CPH)
Basic entry with output to a default queue	**LMB**-A(AF)B(CPH)/Q
Basic entry with output to a specific queue	**LMB**-A(AF)B(CPH)/Q1C1
Display the status table	**LMB**/PS
Display a name list from the status table	**LMB**/D3
Print a name list	**LMB**/D3/P
Put the list on a specific queue	**LMB**/D3/Q29C3
Purge a slot from the table	**LMB**/X3
Purge all slots from the table	**LMB**/XALL
Search the statistics table	**LMB**/TTL
Search the statistics table for a specified office	**LMB**/NCE1A0900/TTL
Return to the last name list from a PNR	**LMR**

List by Office - Options

All PNRs with an air itinerary	ALL
By airline code	A(IB,AF,LH)
By boarding point	B(ZRH)
Class of service	C(Y,K,*N)
By travel date (dates and ranges)	D(15MAY,1JAN-11FEB)
By flight number	F(AF123,987)
By group PNRs	G(NAME)

By ID in a name field	I(INF,ID12323)
By creation date	K(15MAY,1JAN-11FEB)
By auxiliary segments	N(HHLHI.12JUNLON)
By off point	O(DUB)
By city pair (non-stop or direct)	P(MIAHOU)
By passenger account number	R(4567,ZYX987)
By sign of creating agent	S(1244AA)
With ticketing data	T(FA1MAY-3MAY)
By auxiliary segment status code	U(*N,HK)
Without ticketing status	V(FA,FB)
By segment status code	W(*K,HL)
By city pair (non-stop, direct, and connections)	X(GIGMIL)
Unticketed PNRs	Y(TL24MAY)
By frequent flyer number	Z(IB-1234)

RECALLING A PURGED PNR

Purged PNRs are also known as Past Date Records (PDRs)

Recalling PNRs Purged After April 2004

Recall interactively by:	
flight segment	**RPP**/AF7708/16DEC05
hotel segment	**RPP**/HHLHI/16DEC05
car segment	**RPP**/CCRZE/16DEC05
tour segment	**RPP**/TTOTSFUN/16DEC05
rail segment	**RPP**/TRN2V/16DEC05
surface segment	**RPP**/SURSK/16DEC05
air taxi segment	**RPP**/ATXIB/16DEC05
cruise segment	**RPP**/CRUCCL/16DEC05
MCO/SVC/XSB segment	**RPP**/MCOBA/16DEC05
memo segment	**RPP**/MIS/16DEC05
insurance segment	**RPP**/INSGFAFR/16DEC05
PNR record locator	**RPP**/RLC-A1B2C3/16DEC05
PTA record	**RPP**/PTA-0060077000072
ticket number	**RPP**/TKT-0060077000072
insurance confirmation number	**RPP**/INS-AXAFR/351876351

frequent flyer number	**RPP**/FFN-KL233418776/KL214/04NOV05
customer profile record locator	**RPP**/CUS-C2BGC3/LH183/16DEC05
office ID	**RPP**/AMSAF0100/AF310/16DEC05

Recall in deferred mode by:
    airline code
    any of the options listed above
	RPD/LH/16DEC05
	*replace **RPP** with **RPD***

Display the office request list:
    submitted interactively
    submitted in deferred mode
	RLD
	RLD/R
	RLD/D

Display only pending requests	**RLD**/G
Display line 3 of the request list on a terminal	**RLD**T3
Queue line 4 of the request list	**RLD**Q4
Print line 1 of the request list	**RLD**P1
Retrieve a PDR from a PDR list	**RLD**4
Cancel pending request from the request list	**RLX**/5
Clear requests from the request list	**RLC**/15-20
Partially display a PDR (active TST data only)	**RPP**/TST
Display a single item from a partially displayed PDR	**RPP**/TST1
Queue a PDR from a terminal	**RPP**Q

Print a PDR to the printer cross-referenced:
    to your office ID
    to your terminal
	
	RPPP
	WRA/RPP

Print a partial PDR (active TSM data) to the printer cross-referenced to your terminal	**WRA**/RPP/TSM

Recalling PNRs Purged Before April 2004

By flight number, date, name, and record locator	**REP**/AF9876/23SEP03-MILLER*QVHA16
By flight, date and name	**REP**/AF9876/23SEP03-MILLER
By car segment	**REP**/CARZE/12NOV03-JARVIS
By MCO number	**REP**/12345678901234
Display the PDR list	**REP**D
Place the PDR back on queue	**REP**Q3
View individual PDR, using record locator	**REP**DP*AZ2WTH
Requeue an individual PDR	**REP**DQ*AZ2WTH
Print a PDR	**WRA**/REPDP*AZ2WTH

CLAIMING A PNR

Claim a PNR by record locator	**RO** C0123ABC
Claim a PNR by flight number, date and name	**RO** C01531/12APR-MENDEZ
Retrieve another system's PNR from a similar name list	**RO** 3
Return to the similar name list	**RO** 0
Claim responsibility for the PNR and end the transaction	**ET**
Claim responsibility for the PNR and redisplay	**ER**
Reset the 'PNR Pending Claim' tag	**R***

PNR SECURITY

Create an individual PNR security element for a single office, with read and write access	**ES**/GPARWL2123-B
Create a security element with read only access	**ES**/GPARWL2123-R
Create a security element with no access	**ES**/GPARWL2123-N
Create a security element for two offices, one with read access, and one with read and write access	**ES**/GPARWL2123-R, PARWL2124-B
Create a security element for an IATA number (read access)	**ES**/I12341234-R
Create a security element for a pseudo office (both read and write access)	**ES**/P7654321-B
Create a security element for all WL2 offices in Paris (read access)	**ES**/GPARWL2***-R
Create a security element for all WL2 offices (no access)	**ES**/G***WL2***-N
Modify a security element	**ES**/G***1A0***-B
Delete a security element	**ESX**
Display security agreements for the current PNR	**ESD**
Display security agreements for global core office IDs	**ESD**/G
Display security agreements for IATA numbers	**ESD**/I
Display security agreements for pseudo offices	**ESD**/P
Display security elements for the current PNR	**RTE**
Retrieve security element history for the current PNR	**RHE**

TRANSFERING OWNERSHIP (RESPONSIBILITY)

Transfer ownership of one PNR only	**RP**/MUCLH0429
Transfer ownership for all AXR-linked PNRs to a specified office	**RP**S/MUCLH0429
Transfer ownership of a PNR and change the ticketing office	**RP**/MUCLH0429/TK
Transfer ownership of a PNR and change the queuing office	**RP**/MUCLH0429/Q
Transfer ownership of a PNR and change the option element ID	**RP**/MUCLH0429/OP
Transfer ownership of a PNR and change TK, Q and OP	**RP**/MUCLH0429/ALL
Transfer ownership of a PNR and change TK and OP	**RP**/MUCLH0429/TKOP

Amadeus Customer Profiles

ENTERING AND EXITING PROFILE MODE

Access profile mode	**PM**
Temporarily exit profile mode	**PM**P
Exit profile mode	**PM**E

ENDING TRANSACTION OR IGNORING A PROFILE

You must be in profile mode to make these entries.

End transaction and file the profile	**PE**
End transaction, file, and redisplay the profile	**PE**R
End transaction, file, and exit profile mode	**PE**E
Ignore the updates and file the profile	**PI**
Ignore the updates and redisplay the profile	**PI**R
Ignore the updates and exit profile mode	**PI**E

MANAGEMENT PROFILES

You must be in profile mode to make these entries.

Display the management profile	**PDO**
Display the management profile, different office ID	**PDO**/NCE1A0900
Modify the transfer indicator	6/*S
Display management profile history	**PHO**
Display management profile history, different office ID	**PHO**/NCE1A0900
Display history directly from the management profile	**PH**
End transaction and file the management profile	**PE**
End transaction and redisplay the management profile	**PE**R
Ignore and file the management profile	**PI**
Ignore and redisplay the management profile	**PI**R

CREATING A PROFILE

You must be in profile mode to make these entries.

Create a traveler profile	**NM**1LEWIS/ARTHUR MR
Associate a traveler to a company	**PCN**/BMW CORP
Create an agency profile	**PYN**/AMERICAN EXPRESS
Create a company profile	**PCN**/WORLD BANK
Transfer all associated traveler profiles from one company profile to another	**PA**/TRITON DEV/TRITON GROUP

PNR TRANSFERABLE ELEMENTS

Phone number - business	**AP** MUC 569 296-B
Phone number - home	**AP** MUC 490 190-H
Fax number	**AP** MUC 569 311-F
Fax number, changing the default transfer indicator	**AP** MUC 569 311-F*S
Fax number with corporate activity indicator	**AP** MUC 539 311-F*TA-C
Ticketing element	**TK**OK
Remark - general	**RM** DLVR TO TVL DEPT
Remark - confidential	**RC** HOME PHONE UNLISTED
Remark - accounting	**RM***ACC 18968
Remark - accounting, specific airlines	**RM***ACC 18968 *AL-AF,LH
Remark - quality control	**RQ** ABC CORPORATION
OSI - generic	**OS** YY VIP WORLD BANK
OSI - specific airline	**OS** LH VIP WORLD BANK
SSR	**SR** VGML
SSR explosion	**SR*** VGML
Fare discount	**FD** ZZ01JAN80
Fare endorsements or restrictions	**FE** RESTRICTIONS APPLY
A.I.R. destination	**FK** PARAX2134
Fare commission	**FM** 8.00
Fare original issue	**FO** IATA 123456
Form of payment	**FP** CHECK/-PERSONAL
Miscellaneous information	**FS** PAID BY UNIVERSITY
Tour number	**FT** IT8LH1TOUR99
Validating carrier	**FV** LH
Fare price override	**FY** BULK

Miscellaneous remarks (with no TST)	**FZ** TKT PAID BY IBM
Address: mailing billing delivery home	**AM** FREE-FLOW ADDRESS **AB** FREE-FLOW ADDRESS **AM** /D FREE-FLOW ADDRESS **AM** /H FREE-FLOW ADDRESS
Structured address format	**AM** //CY-COMPANY/NA-NAME /A1-LINE 1/ZP-ZIP CODE /CI-CITY/CO-COUNTRY
Advance seat request	**ST**/N/A
Frequent flyer number	**FFN**AF-1990901462
Itinerary remarks: transfer from the office profile free-flow text	**RIM**/M1,3-5 **RIR** NO VISA REQUIRED
Account number Cost center IATA company number	**AI**ANDEC00129 **AI**CCDV123 **AI**IC038FR
Extended ownership security	**ES**PARWL21**-B
Queue option	**OP**NCE1A0900 /ISSUE TICKET

PNR Transferable Elements - Itinerary Section

Standard flight segment (undated)	**SS**RG8810M/GRUMIA1
Open segment	**SO**YWYJFKSEA
Informational segment (undated)	**SI**PA345Y

PNR Transferable Elements - Follow-up and Priority Section

Follow-up entry	**PFO**/VERIFY EXPIRY DATE VISA CARD/04FEB08
Display a follow-up list	**PLF**
Display from a follow-up list	**PD**2
Go back to the list	**PD**L
Create a priority field	**PPR**/CHK SEATING PREFERENCE

PNR Transferable Elements - General Information Section

Create an index field	**PIN**/ARC001
Create country information	**PCO**/DE
Country of birth	**PCB**/DE
Country of citizenship	**PCZ**/CH
Language spoken	**PLS**/ES
Date of birth	**PBD**/01JUL49

PNR Transferable Elements - Documents Section

Passport information	**PAS**/CO-DE/NR-DP341782/IS-12AUG1999/EX-12AUG2009
Visa information	**PIV**/CO-IN/NR-RZ589383773/IS-01JUL2006 /EX-01DEC2006
Driving license information	**PCE**/CO-FR/NR-GTR28374765/IS-15JAN1987
Identity card information	**PID**/CO-ES/NR-Y575647464/IS-01JAN2004 /EX-31DEC2014

TRAVEL MANAGEMENT SECTION

Airport defaults	**PAD**/HA-NCE/AA-ORY
Document delivery	**PDD**/DM-XM/TF-2 DAYS BEFORE DEPARTURE
Pre-paid ticket authorization	**PTA**/Y
Policy override authorization	**POA**/Y
Visa issuance authorization	**PIA**/N
Phone reservation authorization	**PHA**/Y
Travel request requirement	**PRR**/N
Trip approval requirement	**PAR**/Y
ETKT airlines requirement	**PET**/Y
Service level agreement	**PSL**/1
Department contact name	**PCD**/SALES
Agent contact name	**PCA**/ISABELLE LOGEAIS
Number of travelers allowed (company profile only)	**PNT**/10

TRAVEL POLICIES

Travel Policies - Trip and Traveler Categories

You must be in profile mode to make these entries.

Create a trip category (company profile only)	**PTP**/TRN/TRAINING
Create a traveler category (company profile only)	**PTV**/DIR/DIRECTOR
Store the traveler category in an associated traveler profile	**PTV**/DIR

Travel Policies - Air

Preferred airlines	**PPA**/A-CO,BA,AF
Preferred airline with priority	**PPA**/A-CO/P-1
Preferred airlines with privilege indicator (company or agency profile only)	**PPA**/A-CO,BA,AF/PI-L
Preferred airline and transport class	**PPA**/A-CO/K-Y
Preferred airline and booking class	**PPA**/A-CO/C-B
For a specific origin or destination	**PPA**/A-CO,BA/OR-LON/DN-US
For a specific trip category	**PPA**/A-CO,BA/K-Y/TP-TRN
For a specific traveler category	**PPA**/A-CO,BA/K-F/TV-DIR
Transport class preference	**PPK**/K-C
Transport class for domestic flights	**PPK**/DOM-Y
Transport class according to elapsed time	**PPK**/EFT-8/LT-KY/GT-KC
Preferred airports	**PPT**/LHR,ORY
Excluded airlines	**PXA**/A-TW,AA
Excluded city pairs	**PXA**/OR-PAR/DN-BRU
Excluded transport class	**PXK**/F
Embargoed transit points	**PXT**/JFK,CU
Add availability information line	**PPI**/S-A/DN-TYO/AI-PAX PREFERS NON-STOP FLIGHTS

Travel Policies - Car

You must be in profile mode to make these entries.

Preferred car companies	**PPC**/CO-ZI,ZE,EP,AL,ZT
Preferred car company with priority	**PPC**/CO-ZE/P-1
Preferred car companies with privilege indicator (company or agency profile only)	**PPC**/CO-ZI,ZE,EP,AL,ZT/PI-L
For a specific destination	**PPC**/CO-ZD/DN-NAMER
Preferred vehicle type	**PPC**/CO-ZE,ZI/VT-ICAR
For a specific trip category	**PPC**/CO-ZE,ZI,AL/TP-TRN
For a specific traveler category	**PPC**/CO-ZE,ZI,AL/TV-DIR
Smoking car preferred	**PSC**/Y
Non-smoking car preferred	**PSC**/N
Excluded car companies	**PXC**/CO-AL,SX
Billing number	**PCI**/CO-ZI/BN-C12EF343
Rate code	**PCI**/CO-ZI/RC-S
Corporate discount number (company profile only)	**PCI**/CO-ZI/CD-123456MG

Customer number (traveler profile only)	**PCI**/CO-ZI/ID-12345678
Frequent traveler airline code	**PCI**/CO-ZI/FT-BA
Guarantee form of payment	**PCI**/G-VOUCHER
Supplementary information	**PCI**/SI-FORD ONLY
Special request	**PCI**/SQ-TEL
Add availability information line	**PPI**/S-C /AI- PAX PREFERS BMW

Travel Policies - Hotel

You must be in profile mode to make these entries.

Preferred hotel chains	**PPH**/CO-MC,IC,HI
Preferred hotel chain with priority	**PPH**/CO-HI/P-1
Preferred hotel chains with privilege indicator (company or agency profile only)	**PPH**/CO-MC,IC,HI/PI-L
For a specific destination	**PPH**/CO-HE,HI,IC/DN-NAMER
For a specific hotel name	**PPH**/CO-RT/HN-MERCURE
For a specific city name	**PPH**/CO-HE,HI,IC/CT-SAN JOSE
For a specific city area	**PPH**/CO-HE,HI,IC/DN-PAR/AR-S
Preferred room type	**PPH**/CO-HE,HI/RT-A*Q
Preferred bed type	**PPH**/CO-HE,HI/BT-Q-K
Preferred rate limit	**PPH**/CO-HE,HI/QU-200
Preferred facilities	**PPH**/CO-HE,HI/FF-FAX-SWI
For a specific trip category	**PPH**/CO-HE,HI/TP-TRN
For a specific traveler category	**PPH**/CO-HE,HI/TV-MGR
Non-smoking room preferred	**PSH**/N
Smoking room preferred	**PSH**/Y
Excluded hotel chains	**PXH**/CO-SW,MC
Deposit advice	**PHI**/CO-HE/DP-CHECK
Billing number (company profile only)	**PHI**/CO-HE/BN-847676
Special rate code	**PHI**/SR-COR
Customer number (traveler profile only)	**PHI**/CO-HE/ID-123456MG
Frequent traveler airline code	**PHI**/CO-HE/FT-BA
Guarantee form of payment	**PHI**/G-CHECK
Supplementary information	**PHI**/SI-2ND FLOOR
Enter availability information line	**PPI**/S-H /AI-PAX PREFERS HOTEL WITH SHUTTLE

Travel Policies - Fares

You must be in profile mode to make these entries.

Fare preference	**PPF**/R-ID90N2/FC-EUR **PPF**/NEGO-Y/C-127/XP-NAP,NPE
Fare availability information	**PPI**/S-F/AI-SUPER COMMISSON WITH AF UNTIL 2SEP06 **PPI**/DN-HOU/S-F/AI-SUPER COMMISSION WITH CO UNTIL 7APR06

HOTEL BIASING ENTRIES

You must be in profile mode to make these entries.

Add city/airport codes to the city/airport list	**PLB**/CY-LON,PAR,AMS,LAX
Display the city/airport list Starting from a specific letter	**PLB** **PLB**/M
Display the hotel biasing list for a city/airport From the city/airport list	**PHB**/LON **PHB**/3
Add a property from the hotel biasing list display	**PHB**/CO-HI/ID-601
Add a property from the profile display or city/airport list display	**PHB**/CY-LON/CO-HI/ID-601
Add a property with trip purpose, traveler category, and priority number	**PHB**/CO-HI/ID-601/TP-BIZ/TV-DIR/P-3

PRESTORED ENTRIES

Store an entry	**PPS**/CSZI.VT-ECMN/RC-BR
Store an entry, corporate activity	**PPS**/CSZI.VI-ECMN/RC-BR*TA-C
Transfer an entry to the system	**PO**6

CREATING AND UPDATING PROFILES

Creating a Profile from a Profile

Traveler profile from the displayed traveler profile	**PCP***T/-WATSON/AL
Traveler profile from the displayed traveler profile, for a branch office	**PCP***T/NCE1A0900/-WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	**PCP***T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	**PCP***Y/NCE1A0900/BMW GLOBAL
Create an agency profile from the agency profile of another office	**PCP***Y/AMADEUS TRAVEL
Company profile from the displayed company profile	**PCP***C/BMW GLOBAL
Company profile from the displayed company profile, for a branch office	**PCP***C/NCE1A0900/BMW GLOBAL

Updating a Profile from a Profile

Traveler profile from the displayed profile	**PUP***T/-WATSON/AL MR
Traveler profile from the displayed profile, for a branch office	**PUP***T/NCE1A0900/-WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	**PUP***T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	**PUP***Y/NCE1A0900/BMW GLOBAL
Agency profile from the agency profile of another office	**PUP***Y/AMADEUS TRAVEL
Company profile from the displayed profile	**PUP***C/BMW GLOBAL
Company profile from the displayed profile, for a branch office	**PUP***C/NCE1A0900/BMW GLOBAL

Creating a Profile from a PNR

Profile for passenger 1	**PC**/-1
Profile for passenger 1, transferring some PNR elements only	**PC**/-1,4,9-12
Profile for passenger 1, excluding some PNR elements	**PC**/-1,X5,7-10
Company profile	**PC**/WORLD BANK
Company profile, transferring some PNR elements only	**PC**/WORLD BANK,4,9-12
Company profile, excluding some PNR elements	**PC**/WORLD BANK,X5,7-10
Profile associated to a company for passenger one	**PC**/WORLD BANK-1

Profile associated to a company, from a similar name list	PC3
Profile associated to a company, transferring some PNR elements only	PC/WORLD BANK-1,4,9-12
Profile associated to a company, excluding some PNR elements	PC/WORLD BANK-1,X5,7-10

Updating a Profile from a PNR

Traveler profile for passenger name element 1	PU/-1
Traveler profile for passenger 1, for a branch office	PU/NCE1A0900/-1
Company profile	PU/BMW CORP
Company profile, for a branch office	PU/NCE1A0900/BMW CORP
Traveler profile associated to a company	PU/BMW CORP-1
Traveler profile associated to a company, for a branch office	PU/NCE1A0900/BMW CORP-1
Associated traveler profile from a similar name list	PU3
Traveler profile, transferring PNR elements 4, and 9 to 12	PU/-1,4,9-12
Company profile, transferring PNR elements 4, and 9 to 12	PU/BMW CORP,4,9-12
Traveler profile associated to a company, PNR elements 4, and 9 to 12	PU/BMW CORP-1,4,9-12
Traveler profile, all PNR elements except 5, and 7 to 10	PU/-1,X5,7-10
Company profile, all PNR elements except 5, and 7 to 10	PU/BMW CORP,X5,7-10
Traveler profile associated to a company, all PNR elements except 5, and 7 to 10	PU/BMW CORP-1,X5,7-10

PROFILE NOTES

Access profile notes	PN
Display by qualifiers	PD,NOT/H
Exit profile notes	PNE
Redisplay current screen	PND
Insert a single line Insert five lines	I I5
Delete a single line Delete four lines Delete a block of lines	D D4 DD
Move a single line Move three lines Move a block of lines	M M3 MM

Copy a single line	C
Copy six lines	C6
Copy a block of lines	CC
Duplicate a single line	"
Duplicate a block of lines	" "

DISPLAYING A PROFILE

Traveler profile	**PDN**/-BRAUN
Traveler profile, exact match only	**PDN**/-BRAUN/
Traveler profile, different office ID	**PDN**/PARAF0100/-LACROIX
Agency profile	**PDY**
Agency profile, different office	**PDY**/PARAF0100
Company profile	**PDN**/BMW
Company profile, exact match only	**PDN**/BMW/
Company profile, different office ID	**PDN**/PARAF0100/BMW
Organizational profile, by search key	**PDZK**/HAV2
Organizational profile, from displayed company or agency profile	**PDZ**
Organizational profile, from a list of profiles	**PDZ3**
Organizational profile, by record locator	**PDZR**/F8K72X
Organizational profile, by member company	**PDZC**//IBM
Organizational profile, by member agency	**PDZY**//HAVAS
Traveler profile associated to the displayed company profile	**PDT**/-LARSON
Merge traveler profile associated to the displayed company profile	**PDM**/-LARSON

Redisplay (after merged profile): company profile
    traveler profile
    merged profile
	PDC
	PDT
	PDM

Display by: index number
    specific office
    corporate code
	PDI/BMW003
	PDI/PARAF0100/AC0345
	PDI/AX3/AC0345

Display by record locator: traveler profile company profile	**PDRT**/D4ZNJD **PDRC**/XYZ789

Display by: frequent flyer number
    specific office
    corporate code
	PDF/LH-J5690248
	PDF/PARAF0100/LH-J5690248
	PDF/AX3/LH-J5690248

Traveler associated to a company	**PDN**/BMW-GRAF

Traveler associated to a company, exact match only	**PDN**/BMW-GRAF/
Traveler associated to a company, different office ID	**PDN**/MUCDF2390/BMW-GRAF
Similar traveler list	**PDN**/-GR
Similar company list	**PDN**/AMA
Display from a similar list	**PD**2
Redisplay a similar list	**PDL**
Display from a similar list, specific data section	**PD**2,AIR
Display a traveler profile from a PNR passenger number	**PD**/2
Display a company profile within a corporation	**PDA**/TELECOM
by city	**PDA**/PAR/TELECOM
by corporate code	**PDA**/AX2/TELECOM
by country and corporate code	**PDA**/FR/AX2/TELECOM
by city and corporate code	**PDA**/PAR/AX2/TELECOM
by more than one corporate code	**PDA**/AX2.HS2/TELECOM
Display a traveler profile within a corporation	**PDA**/-FOSTER
by city	**PDA**/PAR/-FOSTER
by corporate code	**PDA**/AX2/-FOSTER
by country and corporate code	**PDA**/FR/AX2/-FOSTER
by city and corporate code	**PDA**/PAR/AX2/-FOSTER
by more than one corporate code	**PDA**/AX2.HS2/-FOSTER
associated to a company within a corporation	**PDA**/TELECOM-FOSTER

Displaying Profile Data Sections

Traveler profile: specific data section	**PDN**/-LEWIS,PNR
multiple data sections	**PDN**/-LEWIS,AIR,HOT,CAR
automatic transfer elements only	**PDN**/-LEWIS,PNR/A
selectable transfer elements only	**PDN**/-LEWIS,PNR/S
by index number, specific data section	**PDI**/AC0345,DOC
by index number, multiple data sections	**PDI**/AC0345,DOC,PNR,NOT
by record locator, specific data section	**PDR**/DEX5TY,GEN
by record locator, multiple data sections	**PDR**/DEX5TY,GEN,PNR
Company profile: specific data section	**PDN**/BMW,PNR
multiple data sections	**PDN**/BMW,GEN,PNR
Specific data section from: similar name list	**PD**3,FOL
displayed profile	**PD**,TEX
Redisplay: company profile	**PDC**
traveler profile	**PDT**

Displaying a Merged Profile

From a merged profile, display a traveler profile only	**PDT**
From a merged profile, display a company profile only	**PDC**
From a booking merged profile, display company level 1 profile	**PDC**1
From a booking merged profile, display agency level 2 profile	**PDA**2
Redisplay a merged profile	**PDM**
Merged profile by traveler name	**PDM**N/-SMITH/LEE
Merged profile, different office ID	**PDM**N/PARAF0100/-SMITH/LEE
Merged profile, specified company name	**PDM**N/WORLD BANK-SMITH/LEE
Request a specific data section	**PDM**N/-SMITH,GEN
Merged profile by index	**PDM**I/WBFL15
Merged profile by index number, specific office	**PDM**I/PARAF0100/WBFL15
Merged profile by index number, corporate code	**PDM**I/AX3/WBFL15
Merged profile by record locator	**PDM**R/D3XKD1
Merged profile by frequent flyer number	**PDM**F/LH-905642
Merged profile by frequent flyer number, specific office	**PDM**F/PARAF0100/LH-905642
Merged profile by frequent flyer number, corporate code	**PDM**F/AX3/LH-905642
Guest merged profile, specified guest company name and traveler name	**PDG**N/GUESTCO-SMITH
Guest merged profile, specified traveler name only	**PDG**N/-SMITH

Booking Merged Display

For a company	**PDB**N/ABC TOURS
For a traveler	**PDB**N/-SMITH
For a profile in another office	**PDB**N/NCE1A0943/ABC TOURS
From a similar name list	**PDB1**
Search for a company created at a particular office location (country or city code), and display a booking merged display	**PDB**A/PAR/ABC TOURS
Search for a traveler associated to a company, and display a booking merged display	**PDB**A/ABC TOURS/SMITH
Display a booking merged display when the agency profile is part of an organization profile	**PDB**Y/NCE1A0943
Display a booking merged display for a traveler whose frequent flyer number is specified in the entry	**PDB**F/AF-3251623

Display a booking merged display for a traveler or company whose index is specified in the entry	**PDBI**/1234
Display a booking merged display by record locator for a traveler profile	**PDBR**/T-94LT69
Display a booking merged display by record locator for a company profile	**PDBR**/C-PM75M9
Display a booking merged display by record locator for an agency profile	**PDBR**/A-3W2P9E
Display the traveler part of the booking merged display (non-merged display)	**PDT**
Display the company part of the booking merged display (non-merged display)	**PDC**
Display the company level 2 part of the booking merged display (non-merged display)	**PDC2**
Display the agency part of the booking merged display (non-merged display)	**PDA**
Display the agency level 2 part of the booking merged display (non-merged display)	**PDA2**
Display the traveler and company parts of the booking merged display (company merged display)	**PDM**
Return to the original booking merged display	**PDB**

MODIFYING A PROFILE

Cancel an individual element	**XE**4
Cancel multiple individual elements	**XE**3,6,9
Cancel a range of elements	**XE**4-8
Change an element	6/
Change a follow-up date	9//01JUN06
Change a transfer indicator	2/*A

CREATING A PNR FROM A PROFILE

Create a PNR from a profile and transfer all mandatory and automatic PNR elements	**PT**
Only elements 1, 2, and 5	**PT**1,2,5
All mandatory and automatic elements except 2 and 4	**PTX**2,4
All mandatory, automatic, and selectable elements	**PT****
All mandatory, automatic elements, and selectable elements 6 and 7	**PT****6,7

All elements except 2, and 4 to 6	**PT***X2,4-6
Frequent flyer element for an associated airline only	**PT**6AA0
All elements and the frequent flyer element for an associated airline	**PT***6AA0
All frequent flyer numbers to the current PNR	**PF**
Transfer element 4 and append a date and office ID	**PT**4*15NOV/NCE1A9999*
Transfer elements 3 and 4 and append a segment/passenger association to element 3 and a date to element 4	**PT**3/S2/P1-3//4*15NOV*
Transfer flight segments 2 and 3, appending dates, and element 5	**PT**2*28JAN*//3*29JAN*//5

TRANSFERRING TO A PNR FROM A PROFILE

All automatic PNR elements	**PT0**
Element 2 and associate to all passengers in the PNR	**PT0**2
Elements 2 and 7	**PT0**2//7
Elements 2 though 4	**PT0**2-4
Element 4, appending a date and an office ID	**PT0**4*15NOV/NCE1A0900*
Associate elements to passenger 1	**PT0**2-3/P1
Associate elements to passengers 2 and 4	**PT0**2-3/P2,4
Associate different elements to different passengers	**PT0**5/P1//7/P2
All automatic and selectable elements	**PT0***

BLIND TRANSFER TO A PNR

For all of these entries, you can specify "all elements" by adding an asterisk (*) to the end of the entry. For example:

> *Create a PNR from a company name: PBN/BMW*

> *Create a PNR from a company name, all elements: PBN/BMW**

From a company name	**PBN**/BMW
From a company name, exact name match	**PBN**/BMW/
From a company name, all PNR elements	**PBN**/BMW*
From a company name, specific PNR elements	**PBN**/BMW,2,4-6/P1
From a company name, different office ID	**PBN**/MUC1A0700/BMW
From an associated traveler name	**PBN**/BMW-SMITH/ J
From an associated traveler name, different office ID	**PBN**/MUC1A0900/BMW-COX/ J

From a traveler profile	**PBN**/-JONES/M MR
From a traveler profile, exact name match	**PBN**/-JONES/M MR/
From a traveler profile, all PNR elements	**PBN**/-JONES/M MR*
From a traveler profile, specific PNR elements	**PBN**/-JONES/M MR,2,4-6/P1
From a traveler profile, different office ID	**PBN**/MUC1A0700/-SMITH/ J
From an index reference	**PBI**/ABC123
From an index reference, all PNR elements	**PBI**/ABC123*
From an index reference, different office ID	**PBI**/MUC1A0900/ABC123
From an index reference, corporate identifier	**PBI**/LH0/ABC123
From a company record locator	**PBR**C/FGD6TY
From a traveler record locator	**PBR**T/FGD6TY
From a traveler record locator, all PNR elements	**PBR**T/FGD6TY*
Merge by: traveler name	**PBM**N/-BRADLEY/M MR
index reference	**PBM**I/ABC123
record locator	**PBM**R/QTY6TR
frequent flyer number	**PBM**F/LH-6983737
From a frequent flyer number	**PBF**/LH-6983737
From a frequent flyer number, different office	**PBF**/MUC1A0900/LH-6983737
From a frequent flyer number, corporate identifier	**PBF**/LH0/LH-6983737
From a profile list	**PB3**
From a profile list, specific PNR elements	**PB3**,2-4
From a booking merged display by profile name	**PBZ**N/IBM
From a booking merged display by profile name and corporate ID	**PBZ**A/HS2,L12/IBM
From a booking merged display by agency name	**PBZ**Y/ABC TRAVEL
From a booking merged display by frequent flyer number	**PBZ**F/LH-6780340
From a booking merged display by index reference	**PBZ**I/ABC123
From a booking merged display by record locator	**PBZ**R/HGY7JU
From a booking merged display by credit card number	**PBZ**C/-CCDC30125647382919
From a booking merged display via a profile list or a profile display	**PBZ**/3

PROFILE LIST GENERATION

Company profiles	**PLC**
Company profiles for another office	**PLC**/NCE1A0900
Traveler profiles	**PLT**
Traveler profiles for another office	**PLT**/NCE1A0900
Travelers associated to a company profile	**PLT**//BMW

Travelers associated to a company profile, exact name match	**PLT**//BMW/
Travelers associated to a company profile for another office	**PLT**/NCE1A0900/BMW
Follow-up list	**PLF**
Follow-up list for another office	**PLF**/NCE1A0900
Deactivated profile list	**PLX**
List of organization profiles	**PLZ**
Display organization profile from a list	**PDZ3**

GLOBAL SEARCH

Search for all profiles	**PGA**///AP;92;0492
Search for all company profiles	**PGC**///AP;92;0492
Search for all traveler profiles	**PGT**///AP;92;0492
Search for all traveler profiles associated to a specified company	**PGN**//BMW CORP/FP;CASH;CHECK
Add global search keyword to a profile	**PGL**/TENNIS
Search for all profiles containing a specified keyword	**PGA**//TENNIS/RM;TENNIS;TENNIS
Display global status search list	**PLG**
Display a profile from the list	**PD4**
Redisplay the selected profile list	**PDL**
Move a profile in a list from "For Update" to "Not for Update"	**PGS**2
Move a profile in a list from "Not for Update" to "For Update"	**PGU**2
Approve a list from a selected profiles' list	**PGE**
Approve: 　　individual lists 　　a range of lists 　　combination	 **PGE**4,6,9 **PGE**4-8 **PGE**2,4-7
Delete a request from the list individual requests a range of requests a combination	**PGX**4 **PGX**4,6,9 **PGX**4-8 **PGX**2,4-7

PROFILE HISTORY

From a retrieved profile	**PH**
For a traveler profile from a merged display	**PHT**
For a company profile from a merged display	**PHC**
From a profile list	**PH2**
Redisplay a profile	**PD**

DEACTIVATING AND REACTIVATING A PROFILE

Deactivating a Profile

Deactivate a profile when it is displayed on the screen	**PX**
Blind deactivate an agency profile	**PXY**
Blind deactivate a company profile	**PXN**/WORLD BANK
Blind deactivate a company profile, exact match only	**PXN**/WORLD BANK/
Blind deactivate a traveler profile	**PXN**/-LEWIS
Blind deactivate a traveler profile associated to a company	**PXN**/WORLD BANK-LEWIS
Blind deactivate a profile by index reference	**PXI**/ABC123
Blind deactivate a traveler profile by record locator	**PXRT**/AH6TYF
Blind deactivate a company profile by record locator	**PXRC**/AH6TYF
Blind deactivate a profile by frequent flyer number	**PXF**/LH-639487
Blind deactivate a profile from a similar name list	**PX2**

Reactivating a Profile

Display the deactivated profile list	**PLX**
Display a profile from the deactivated profile list	**PD3**
Reactivate a displayed profile	**PR**
Reactivate a profile directly from the list	**PR6**

PRINTING A PROFILE

Displayed profile	**WRA**/PD
Traveler profile	**WRA**/PDN/-LEWIS
Company profile	**WRA**/PDN/BMW CORP
Traveler profile associated to a company	**WRA**/PDN/BMW-LEWIS
Profile by: index reference	**WRA**/PDI/ABC123
record locator	**WRA**/PBR/GH6TYU
frequent flyer number	**WRA**/PDF/LH-453839
Profile from a similar name list	**WRA**/PD2
Traveler profile from a merged display	**WRA**/PDT
Company profile from a merged display	**WRA**/PDC
Traveler profile history	**WRA**/PHN/-LEWIS
Company profile history	**WRA**/PHN/BMW CORP
Traveler profile associated to a company history	**WRA**/PHN/BMW CORP-LEWIS
Profile history by: index reference	**WRA**/PHI/ABC123
record locator	**WRA**/PHR/CT5FGW
frequent flyer number	**WRA**/PHF/ABC123
Merged profile by traveler name	**WRA**/PDMN/-LEWIS
Merged profile by company name	**WRA**/PDMN/BMW CORP
Merged traveler profile associated to a company	**WRA**/PDMN/BMW CORP-LEWIS
Merged profile by: traveler index	**WRA**/PDMI/ABC123
record locator	**WRA**/PDMR/GH7TYU
frequent flyer number	**WRA**/PDMF/LH-475091
List of: company profiles	**WRA**/PLC
traveler profiles	**WRA**/PLT
traveler profiles associated to a company	**WRA**/PLT//BMW
Follow-up list	**WRA**/PLF
Deactivated profile list	**WRA**/PLX
Global search status list	**WRA**/PLG

AMADEUS TRAVEL PREFERENCES MANAGER

Policy and Preference Display

Display applicable policies and preferences	**PPD**

Air Requests

Availability	AN12MARCHILON/**TC**
For a specific trip purpose	AN12MARCHILON/**TC-BIZ**
Schedule	SN12MARCHILON/**TC**
Change from neutral availability	AC/**TC**

Air options (such as /A, /X, /C, ...) are not allowed with the /TC option.

Car Requests

Availability:	
Multi-company	CALHR12MAR-4/ARR-2000-0800/**TC**
Single-company	CAxxLHR12MAR-4/ARR-2000-0800/**TC**
From multi-company display	CA2/**TC**
From a location list	CAS3/**TC**
Reference to a flight segment	CAS3/**TC** or CAxxS3/**TC**
Change from neutral availability	CA/**TC**
Sell:	
From an availability display	CS1/**TC**
From a car terms display	CS1/**TC**
From a location list	CSAB12MAR-4/VT-ECMN/**TC**
Reference to a flight segment	CSxxS3/VT-ECMN/**TC**
Direct sell	CSxxLON12MAR-4/ARR-0900/VT-ECMN/**TC**

The following car options are not allowed with the /TC option: CD, CO, FT, ID, RC, VT, VTA, BN, DP, G, SI, SQ.

Hotel Requests

Availability:	
Multiple-property	HALON12MAR-4/**TC**
Single-property	HAxxLON6012MAR-4/**TC**
From a hotel list	HAAB12MAR-4/**TC**
From an availability multi-property display	HA2/**TC**
From an HF, HR, or HP display	HA/**TC**
Reference to a flight segment	HAS3/**TC**
Change from neutral availability	HA/**TC**

Sell:	
From an HA multi-property display	HS11A/**TC**
From an availability single-property display	HS1A/**TC**
Two rooms	HS11A/NR-2/**TC**
Direct sell	HSHLLON60112MAR-4/**TC**

The following hotel options are not allowed with the /TC option: AR, BT, CT, CO, FC, HN, ID, QU, RT, FF, SR, BN, DP, G, FT, ID, SI.

Amadeus Car Reservation

INFORMATION ABOUT CAR COMPANIES

List of car companies	GGCAR
Company-specific information	GGCARXX
Company-specific information for specific city	GGCARXXMAD GGCARXXMAD.250
Car dimensions for ferry, where X is the first letter of the car maker's name.	GPX

CAR AVAILABILITY

Multiple companies by airport	**CA**ZRH15MAR/ARR-1000-1200
Car company specified	**CA**XXZRH15MAR/ARR-9A-6P
Reference from location list	**CA**AB30SEP/ARR-9A-6P
Pick-up and drop-off: drop-off as a date	**CA**FRA26JUN-2JUL/ARR-9A-6P
Drop-off as a number of rental days	**CA**FRA26JUN-17/ARR-9A-6P
Flight segment reference	**CA**S2
Segment reference, specific company	**CA**XXS2
Drop-off as a date	**CA**S2-15MAR/RT-1800
Drop-off as a number of rental days	**CA**S2-5/RT-1800
Default rental of one day (/RT- needed if there is no follow-on segment, or a different RT is desired)	**CA**S2/RT-1800

Options

See also Extra Options for Modifying CA Display on page 78.

Drop-off location (if different from pick-up location):
    IATA airport code
    Amadeus location code
    Line reference to current car location list
    Car company location code (only for locations not stored in Amadeus). *The asterisk is mandatory.*
	
	/DO-MUC
	/DO-PARC05
	/DO-AB
	/DO-NCE325*

Foreign currency (/FC-) using:
    Country code
    Currency code
	
	/FC-US
	/FC-USD

Mileage:	
Show only rates with unlimited mileage	`/MI-U`
Show only rates with mileage charges	`/MI-M`
Rate category and plan (/RC-)	`/RC-ID-`
Vehicle type (/VT- and /VTA-):	
Specific class of vehicle	`/VT-S`
Specific type of vehicle	`/VT-ECMN or /VT-**A*`
Specific class and vehicle type, all companies	`/VTA-C-ECMN`
You can specify up to five vehicle types and/or classes, separated by dashes.	
Corporate ID and booking source:	
Specify the customer's corporate ID number	`/CD-ZI789221S` `/CO-xx`
Specify the customer's ID number	`/ID-123245421HG`
Specify the booking source	`/BS-12345678`

CD, CO, FT, ID, LO, RC, VT entries cannot be used in conjunction with Travel Choice.

Extra Options for Modifying CA Display

To modify an existing CA display, enter CA/ then the option and option data. For example, to change the display currency to US dollars, enter: CA/FC-USD. The following options are also available for modifying existing displays:

Single to multi-company (YY for 'all companies')	**CA**`/CO-YY`
Multiple to single company using:	
Line reference	**CA**`3`
Company codes (up to five codes, separated by dashes)	**CA**`/CO-XX`
Rental period and location:	
Drop-off as a date	**CA**`/DT-11JUN-16JUN`
Drop-off as a number of days	**CA**`/DT-11JUN-5`
Drop-off date	**CA**`/DD-16JUL`
Pick-up location	**CA**`/LO-GVA`

Direct Access

In the following examples XX is the car company code (ZD Budget, and ZI Avis only). For help, see each car company's AIS pages (GG CAR xx).

Direct entry	`1XX`**CA**`XXFRA2JUN-4/ARR-1045/RT-1100/DO-FRA*1600/ VT-ECMN/RC-BEST`
Referencing a flight segment	`1XX`**CA**`XXS2-7/DO-FRA*1600/VT-ECMN/RC-EG`

Scrolling

You can move to a CA display from another display type, and scroll through the CA display - enter the scroll command followed by CA. Example: MDCA

Display cleared screen	**MP**	Move top, Move bottom	**MT, MB**
Move down, Move up	**MD, MU**	Move next day, Move yesterday	**MN, MY**
Move to previous Car Availability display	**MPCA**	Move to previous Multi-company display	**MPCM**
Move to previous Car Location List display	**MPCL**		

CAR CODES

Access Level Codes

Amadeus Complete Access Plus	+
Amadeus Complete Access	/
Amadeus Standard Access	[space]

Availability Status Codes

Available to sell	A	On request	R

Distance

M = miles, and K = kilometers

No free miles or kilometers	000M	000K
Number of free miles or kilometers	500M	500K
Number of free miles or kilometers exceeds 999	999M	999K
Unlimited free miles or kilometers	UNL	

Car Type Codes (ACRISS Standard Codes)

The codes consist of four letters (for example ECMN) where: E = vehicle class, C = car type, M = manual/automatic, and N = air conditioning yes/no. For specifying car types, you use the /VT- (vehicle type) option.

Vehicle class	C	compact	I	intermediate	P	premium
	E	economy	L	luxury	S	standard
	F	full size	M	mini	X	special
Car type	B	2-door car	K	truck	S	sports car
	C	car (2- or 4-door)	L	limousine	V	van (6 or more passengers)
	D	4-door car	P	pick-up	w	wagon
	F	4-wheel drive	R	recreational	X	special

	J	all terrain	T	convertible / cabriolet	
Transmission	A	automatic	M	manual	
Air-conditioning	R	yes	N	no	

For information about the car makes and models corresponding to vehicle type, enter CPOXXXYZ/VEH, where XX is the car company code and XYZ is the airport/city code. You will also find information about insurance coverage and tax.

Rate Categories and Plans

When specifying a rate category and plan using the /RC- option, you must enter the rate category, followed by the requested rate plan and a dash at the end. For example: /RC-BW-

If you do not add the dash at the end, Amadeus assumes that you are giving a car company's rate code. For information on the rate codes for a specific car company, enter: GG CAR XX RATE (where XX is the car company code). This information is not available for all car companies.

You can request a rate category without a rate plan (example /RC-B-), but not a rate plan only.

By default, Amadeus shows Standard rates only. Use the RC/BEST entry to show the best available rate.

Categories		Plans	
Association member	A	Daily one to four days' rental period	D
Business	B	Monthly rate 30 days or more	M
Consortium/group	U	Weekend rate one to four days, where drop-off is by 12.00 Monday	E
Convention	V	Weekly rental period five or more days	W
Corporate (customer ID needed)	C		
Travel industry	I		
Inclusive rate (includes coverage)	L		
Credentials required special ID	R		
Government affiliated customer	G		
Package rate with other travel products	K		
Standard rate	S		

CAR LOCATION LIST

Basic Entries

By city or airport code	**CL**FRA
Specific company (where XX is the company code)	**CL**XXFRA
Specific area only	**CL**FRA-C
Single company by country	**CL**XXGB-C
Single company by country that has states	**CL**XXUSFL-C
Requests by country for multiple companies for a specific area	**CL**BRU/CO-ZE-ZI

Area Identifiers

You can limit a car location display to a specific area of a city, by adding a dash followed by one of the following area identifiers:

Airport	A	North of city	N	Resort location	R
Airport terminal	T	East of city	E	Railway station	X
Off-terminal	O	West of city	W	Port or ferry	P
City centre	C	South of city	S	Hotel	H

Direct Access Displays

Specific city (where XX is car company code: ZD, and ZI Avis only)	1XX**CL**XXLHR

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**	Move to previous CL display	**MPCL**

You can move to a CL display from another display type, and scroll the CL display. Enter the scroll command followed by CL. Example: MDCL

CAR LOCATION POLICY

Amadeus Car Reservation allows you to obtain location policy information regarding location details, tax, policy, surcharge and vehicle type, without having to refer to a car rate availability display. To do this use the transaction code CPO.

Show all car policy information for company XX at Nice	**CPO**XXNCE
Show tax and surcharge for company XX at Heathrow	**CPO**XXLHR/TAX/SUR
Show insurance coverage fee for company XX in Miami	**CPO**XXMIA/COV
Show the price of insurance cover with company XX at Paris Charles de Gaulle airport for an economy 2-door manual car with air conditioning. *You cannot use * in the VT- option.*	**CPO**EPCDG/COV/VT-EBMR
Show only insurance cover for the following classes of insurance cover: - Third Party Insurance - Collision Damage Waiver - Personal Accidents and Effects Cover	**CPO**/COV-TPI-CDW-PAEC

Policy Indicators

Coverage	C	Vehicle	V
Tax	T	Surcharge	S

CAR SELL

Direct sell entry	**CS**XXLIN8MAY-10MAY/ARR-0900/VT-ECMN/RC-BEST
Reference to a car availability display	**CS**1
Reference to a car terms display	**CS**1
Reference to a car rate features display (CA+ only)	**CS**1
Reference to a location list	**CS**AB13OCT-2/VT-ECMN /RC-BEST/ARR-9A-6P
Reference to a flight segment (XX is the car company code)	**CS**XXS3/VT-ECAR/RC-S-
Reference to multiple flight segments */ARR- is not needed because Amadeus knows the arrival time from the flight details.*	**CS**XXS3/VT-ECMN /RC-S-;S4;S5
Override Complete Access sell with standard access booking, reference to Complete Access display	11A**CS**1
Upgrade Standard Access booking to Complete Access *The link must be re-established, and you must make the entry before end of transaction.*	**CN**4

Car Sell Options

You can reenter the last value you entered for an option by replacing the data by a dash (-). For example, to reenter the last special information you added using the /SI- option, enter: /SI--

Agency account information	/**-FREE-FLOW TEXT
Booking agent	/BA-ABC TRAVEL
Billing number, to replace agency billing address with: IATA/TID number; or company profile record locator; or car company reference number	/BN-1234567
Billing reference (1-24 characters)	/BR-FREE-FLOW TEXT
Booking source: agency control number, IATA or TID number, if another office is to be identified as the booking source (five to eight characters)	/BS-12345678
Corporate ID Collection Delivery *Not all car companies support the /DEL- and /COL- options. The /CD- is mandatory with both /DEL- and /COL-. It is also possible to update /DEL- and /COL- in an existing car segment.*	/CD-332211 /COL-35 AVE DE PARIS, NICE/CD-123456 /DEL-18 BAY STREET, DUBLIN/CD-9657812
Estimated distance the car will be driven (1-6 digits)	/DI-1500
Frequent traveler number (1-28 characters)	/FT-1234567891234
Guarantee (1-42 characters)	/G-CHECK-EUR500
Customer ID or profile number, if the client has one with the rental company (1-20 characters)	/ID-1234ABCD
Inclusive tour code (1-20 characters)	/IT-IT1AY3MOD
Passenger association *Mandatory if the PNR contains more than one passenger name. You must enter this option after any other options in the entry.*	/P2
Rate Override Overrides the rate shown in the availability screen.	/RO-GBP75.00
Supplementary information (free-flow, 3-25 characters)	/SI-PREFERS A RED CAR
Special equipment request	/SQ-SKR-SKV
Tracking Used to enter data needed by car company for validating the sell entry (free-flow, 1-25 characters)	/TK-AUTH-000123456

Options for Direct Sell and Segment Reference Sell Only

The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.

Return time	/RT-1800
Pick-up location not stored in Amadeus *In this example, NCE325 is the car company's own location code, and * is a mandatory asterisk indicating a non-Amadeus location*	/PUP-NCE325*
Vehicle type	/VT-LCAR

Options for Passive Segments Only

Confirmation number	CF-1333344
Rate quote	/RQ-77EUR

Retrieve Direct Access Booking

Retrieve (where XX is company code: AL, ZD, or ZI only)	1XXRT/CF-E324567

Cancel and Delete Segment

Cancel segment	**XE4**	Delete inactive segment	**DL4**

Equipment Codes

Use the /SQ- option to specify equipment codes (1-3, separated by dashes). For a full list of equipment codes in Amadeus, enter CEA. To see which options a company supports, enter CE/CO-xx (where xx is company code).

Anti-lock braking	ABS	Front-wheel drive	FRT	Mobile phone	PHN
Air conditioning	AIR	Hatchback	HCH	Power windows	PWS
Anti-theft device	ATD	Left-hand drive	HCL	Radio	RAD
Bicycle rack	BYC	Right-hand drive	HCR	Rear seat belt	RSB
Car alarm	CAL	Integrated child seat	ICS	Seat belt extensions	SBE
Camcorder	CAM	Laser disc player	LDP	Six-passenger car	SIX
CB radio	CBR	Left foot accelerator	LFA	Ski rack	SKR
Cruise control	CCL	Lead-free fuel	LFF	Ski-equipped vehicle	SKV
Computerized driving direct	CDD	Luggage rack	LUG	Snow chains	SNO
Central locking	CLS	Non-smoker car	NSK	Winter tires	STR
Baby seat	CSB	Navigational system plus phone	NVP	Sun roof	SUR

Infant seat	CSI	Navigational system	NVS	Cassette player	TAP
Child seat	CST	Passenger side airbag	PAB	Telephone	TEL
Driver side airbag	DAB	Power steering	PAS	Trailer	TRH
Diesel	DSL	No. of passengers	PAX	Tilt steering wheel	TSW
FM radio	FMR	Power door locks	PDL	Television	TVI

Modify/Delete Option Data

To modify any option data, enter the segment number with the option and the new data. For example, to change the corporate ID number for segment 3 to 332211, enter: 3/CD-332211. To delete option data, enter the segment number, then the option but no data. For example: 3/CD-

For Supplementary Information, you have three Modify options:

Overwrite old supplementary information	4/SI-PREFERS A RED CAR
Add additional information (prefix text with an asterisk)	4/SI-*WANTS SUNROOF
Override the booked rate with your own rate	2/RO-USD45.00

Some Modify options cancel the old segment and book a new one.

Resell Car Segment Using Segment Number

For a list of rate codes specific to a car company, enter: GG CAR XX (where XX is the company code). This is not available for all companies.

Rental details:	
Pick-up and drop-off dates	4/DT-12JUN-16JUN
Drop-off date	4/DD-16JUN
Location of rental	4/LO-LGW
Return time	4/RT-1700
Vehicle type	4/VT-LCAR
Rate:	
Category/plan	4/RC-ID-
Best rate	4/RC-BEST
Rate code specific to a car company	4/RC-3W

CAR TERMS

Basic Entries

Reference display line	**CT**3
Reference PNR segment (standard access booking only)	**CT**S3

Specific Categories of Information

1-3 category codes separated by dashes. For example: CT2/DEP/GUA

Rate code	**CT**3/DES	Return time	**CT**3/RET
Advanced booking needed	**CT**3/ADV	Deposit requirements	**CT**3/DEP
Minimum rental period	**CT**3/MIN	Guarantee of rate	**CT**3/GUA
Maximum rental period	**CT**3/MAX	Remarks	**CT**3/REM
Pick-up time	**CT**3/PIC	One-way rental	**CT**3/ONE

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**		

You can move to a CT display from another display type, and scroll the CT display - enter the scroll command followed by CT. Example: MDCT

CAR RATE FEATURES

This display is an enhanced Car Terms display that is available only for Complete Access Plus companies, and for rates that have been returned from the car company when rate availability has been requested.

Basic Entries

From a rate availability display	**CR**2
Reference PNR segment *This is only possible if the PNR segment referenced is a previously booked car segment that has been created from a Complete Access Plus availability display.*	**CR**S3 **CR**5/S/T/COV

Specific Categories of Information

Surcharge information	**CR**2/SUR	Deposit information	**CR**2/DEP
Tax information	**CR**2/TAX	Rate code information	**CR**2/RCD
Coverage Information	**CR**2/COV	Location information	**CR**2/LOC
Vehicle type	**CR**2/VEH	Pick-up information	**CR**2/PUP

Advance payment	**CR**2/ADP	Policy information	**CR**2/POL
Advance booking	**CR**2/ADV	One way information	**CR**2/ONW
Guarantee information	**CR**2/GUA	Remarks	**CR**2/RMK
Rate Information	**CR**2/RAT		

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**		

You can move to a CR display from another display type, and scroll through the CR display. Enter the scroll command followed by CR. Example: MDCR

CAR VOUCHER

Mandatory Options

The following options are mandatory:

.For non-IATA booking	**CVD**/S3/VV-BN
If not VV-FC (Voucher Value Full Credit)	**CVD**/S3/VV-FP

Display Voucher

Voucher for segment number 3	**CVD**/S3
Segment three, passenger one	**CVD**/S3/P1
Accounting information	**CVD**/S3/**-ACCOUNT DETAILS
Guarantee / form of payment	**CVD**/S3/G-CHECK

Billing number:
    A (six-character company profile record locator)
    A (eight-digit IATA or TID number)
    C (1-25 character car company reference)
The 'A' and 'C' prefix is mandatory to show whether the number is an Amadeus reference (A) or a car company reference (C).
	
	CVD/S3/BN-ABB22C3
	CVD/S3/BN-A12345678
	CVD/S3/BN-C12EF343GH23

Billing reference (free-flow 1-25 characters)	**CVD**/S3/BR-AB1234

Specify voucher value:
    Specified amount
    Full credit
    Nil value
    Group days apply (special rate)
	
	CVD/S3/VV-EUR51.25
	CVD/S3/VV-FC
	CVD/S3/VV-NV
	CVD/S3/VV-GDA

Print Voucher

The entries to print a voucher are identical to those for displaying a voucher, except that you change CVD (Car Voucher Display) to CVP (Car Voucher Print). For printing vouchers, you have these additional options:

Send print request to printer ID 2	**CVP**2/S3
Reprint voucher for passenger two	**CVP**/S3/P2
Billing reference (free-flow 1-25 characters)	**CVD**/S3/BR-AB1234

Specify voucher value:
    Specified amount
    Full credit
    Nil value
    Group days apply (special rate)
	
	CVD/S3/VV-EUR51.25
	CVD/S3/VV-FC
	CVD/S3/VV-NV
	CVD/S3/VV-GDA

Car Billing Number Display

The car billing number display allows you to display all numbers associated to your agency's booking source for a specific car rental company.

Retrieve billing numbers for a specific car company	**CBN**ZD
To get more details of the account, add the record locator or the IATA number.	**CBN**ZDC23323343

CAR AUXILIARY SEGMENT

.Request an airline participating in the PNR to book a car	**CU** LH NN1 FRA 14AUG-18AUG ECAR/PROVIDE BB SEAT/P1
Create auxiliary car segment for a confirmed booking	**CU** 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1

Amadeus Hotel Reservation

INFORMATION ABOUT HOTEL CHAINS

List of hotel chains	GGHTLALL
Chain-specific information	GGHTLXX
Chain-specific contact information	GGHTLCTCX

XX represents sub-chain or master-chain codes. This means you can now search for hotels in a specific group. Do not use master-chain codes for single-property displays. For more information about master-chain codes refer to the Amadeus Online Help by entering: HE HOT

HOTEL CODES

Amadeus Predefined Rate Codes

To decode rate codes, you can use the DNN entry. For information, see: HE DNN

To display and store your preferred rate codes, use the JGD/P and JGU/HSR entries. Enter: HE JGD or HE JGU

Convention	CON	Military	MIL	Stopover	STP
Corporate	COR	Package	PKG	Travel Industry	TVL
Day room	DAY	Promotional	PRO	Tour	TUR
Family	FAM	Standard RAC	RAC	Weekend	WKD
Government	GOV	Senior Citizen	SRS		

Rate Code Inclusion and Restriction Indicators

These codes appear on single-property Hotel Availability displays only.

Rate change during stay	*	Breakfast included	B
P.M. hold time	6	Meal included	M
Guarantee required	G	Sell rules apply	S
Deposit required	D		

Access Level Codes

These codes appear on Hotel Availability displays between the hotel chain code and the hotel name.

Dynamic Access	!	Complete Access Plus	+
Complete Access	/	Standard Access	[space]

Availability Status Codes

Available to sell	A	Closed for sale (HA)	C
On request	R	Closed for sale (HI)	.
Closed to arrival	X		

Bed Type Codes

Double	D	Pull-out	P	Single	S	Water bed	W
King	K	Queen	Q	Twin	T		

Room Type Codes

Room with bath	A,B,C,D	Non-smoking room	N
Room with shower only	E,F,G,H	Executive floors	P
Room without facilities	I,J,K	Suites	S,T,U

Hotel Facilities Codes

You can use these codes to search for hotels with the facilities you want, using the /FF- option followed by 1-3 codes, separated by dashes.

Air conditioning	AIR	Hair dryer	HAD	Pharmacy	PHA
Baby-sitting	BAB	Hairdresser	HAI	Phone-dir dial	PHO
Bar	BAR	Handicap	HAN	Restaurants	RES
Beach	BEA	Health club	HEA	Room service	ROO
Beauty parlor	BTY	Ice machines	ICE	Safe deposit box	SAF
Business centre	BUS	Jacuzzi	JAC	Sauna	SAU
Car rental	CAR	Kitchen	KIT	Sightseeing	SIG
Casino	CAS	Laundry service	LAU	Snow skiing	SNO
Coffee shop	COF	Lounge	LOU	Solarium	SOL
Convention centre	CON	Massage	MAS	Spa	SPA
Disco	DIS	Meeting rooms	MEE	Swimming pool	SWI
Elevator	ELE	Minibar	MIN	Tennis	TEN
Exchange facilities	EXC	Movie channels	MOV	Television	TEL
Executive floor	EXE	Non-smoking rooms	NON	Valet parking	VAL
Fax in room	FAX	Parking	PAR	Water sports	WAT
Gift shop	GIF	PC hookup in room	PCH	Women's guest rooms	WOM
Golf	GOL	Pets accepted	PET		

HOTEL LOCATION LIST

For a list of options, see Hotel Display Options.

Multi-company by city or airport code	**HL**ZRH
Multi-company by area code	**HL**ZRH-A
Include hotels in all associated cities and airports	**HL**ZRH-ALL
Single-company display by city	**HL**SXOSL
From availability, inventory, rate, or features display	**HL**
From an existing segment (air, car or hotel)	**HL**S2
By company and country	**HL**BWCH
Display hotel list by territory, province or state code	**HL**HIUSNY
From points of reference list	**HL**L4

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HL display from another display type, and scroll the HL display - enter the scroll command followed by HL. Example: MDHL

Area Identifiers

1-3 identifiers per entry, separated by dashes. Example: HAPAR-N-E

North of city centre	N	Airport	A
East of city centre	E	Downtown (city centre)	D
West of city centre	W	Resort	R
South of city centre	S		

Transportation Identifiers

Up to 2 identifiers per entry, separated by dashes. Example: HAPAR-F-L

Boat	B	Coach	C
Express train	E	Free transport	F
Helicopter	H	Limousine	L
Plane	P	Rental car	R
Taxi	T	Underground	U
Walking distance	W		

HOTEL AVAILABILITY

Multiple companies, one-night stay for today	**HA**MAD
Multiple companies and properties, specific dates	**HA**MAD10SEP-15SEP
Specify a hotel chain	**HA**SIMAD10SEP-15SEP
Specify an individual hotel	**HA**BWZRH15225MAY-30MAY
Today, one night stay, specified chain	**HA**BWATH
Today, one night stay, specific hotel	**HA**UIZRHAMB
Refer to an existing flight, car, or hotel segment	**HA**S5
Refer to segment, specific hotel chain	**HA**XXS5
Refer to a hotel list display	**HA**AB25MAY-27MAY **HA**AB25MAY-2
Single-property display from an HF, HR, or HP display	**HA**

Scrolling

Redisplay the last cleared screen	**MP**
Move down, Move up	**MD**, **MU**
Single-property display for property on line n of multi-property display	**HA**n
Return to the last multi-property display	**MP**HM
Return to the last cleared screen and move up / move top	**MU**HA, **MT**HA
Return to the last single-property display	**MP**HA

HOTEL RATE CHANGE

For a list of options, see Hotel Display Options on page 97.

Specified chain and property	**HR**HLZRHABC25MAY-30MAY
Today, one night stay, for specified chain and property	**HR**HLZRHABC
From multi-property HA display	**HR**2
From single-property HA display (complete/standard access)	**HR**
From single-property HA display (CA+)	11A**HR**
From an HL display	**HR**AB25MAY-30MAY
From an HF display	**HR**/DT-25MAY-30MAY
For an existing PNR hotel segment	**HR**S5

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HR display from another display type, and scroll the HR display - enter the scroll command followed by HR. Example: MDHR

HOTEL FEATURES

From a multi-property HA display	**HF**2
From an HI, HR, or single-property HA display	**HF**
By hotel chain and property identifiers	**HF**BWBCN054
From an HL display	**HF**AB
From a hotel PNR segment	**HF**S5
Specified categories only (1-3), using codes or keywords	**HF**2-L-DEP-F
Revert to all categories	**HF**

Codes / Keywords

Location	L - LOC	Minimum/maximum stay	S - STA	Frequent stay	Q - FRE
Category	A - CAT	Facilities	F - FAC	Transportation	T - TRA
Extra charges	E - EXT	Room	R - ROO	Safety features	Y - SFY
Policy	P - POL	Dining facilities	N - DIN	Other	O - OTH
Guarantee	G - GNT	Meeting facilities	M - MEE		
Deposit	D - DEP	Commission	C - COM		

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HF display from another display type, and scroll the HF display - enter the scroll command followed by HF. Example: MDHF

HOTEL PRICING & FEATURES

Available with Complete Access Plus Only.

Entries

For a list of options, see Hotel Display Options on page 97.

From a Complete Access Plus single-property HA display	**HP**2
From a Complete Access Plus hotel segment	**HP**S2
Specified categories only	**HP**3-L-DEP-P
Revert from specified categories to all categories	**HP**

Categories

Booking requirements	-B or -BOO	Other / miscellaneous	-O or -OTH
Cancellation policies	-C or -CXL	Rate information	-R or -RAT
Room and rate description	-D or -DES	All known taxes and estimated total amount	-T or -TTX
Rate inclusions/extras	-I or -INC		

HOTEL TERMS

Move to hotel terms from hotel availability: multi-property	**HT**21A
Move to hotel terms from hotel availability: single-property	**HT**1A
Move to a hotel terms display from Hotel Rate Change	**HT**1A
Move to a hotel terms display from Hotel Inventory	**HT**1
Move to a hotel terms display from Hotel PNR segment	**HT**S3
Restrict to 1-3 categories	**HT**11A-D-I-S

Categories

Description	D	Cancellation policy	C	Sell rules	S
Rate inclusions/extras	I	Booking requirements	B		

HOTEL INVENTORY

One-night stay, for today, specified property	**HI**SRCPHRIC
From a multi-property availability display	**HI**2
From a single-property availability display	**HI**
From a hotel list display	**HI**AB25MAY-30MAY
By PNR hotel segment	**HI**S5

Scrolling

Redisplay the last cleared screen	MP
Return to the last cleared screen	MP**HI**
Return to the last cleared screen and move down	MD**HI**
Return to the last cleared screen and move up	MU**HI**
Return to the last cleared screen and move top	MT**HI**

HOTEL SELL

From an availability display	**HS**21A
From a hotel terms display	**HS**1
From an inventory display	**HS**2
From a location list display	**HS**AC23NOV-6/RT-2A2T/SR-WKD
From a rate-change display	**HS**1B
Direct sell	**HS**HIFRA19815MAR-20MAY
Complete Access override	11A**HS**HIFRA19815MAR-5/NR-2/RT-2A1D /SR-WKD
Voucher print from displayed PNR	**HVP**/S3
Combined hotel voucher and invoice and itinerary print	**HVP**/S2/IBP or HVP/S2/IEP

Hotel Sell Options

For information about the sell options supported by specific hotel chains, enter HEHTLXX, where XX is the code of the hotel chain.

Internal agency accounting information	/**-TEXT
Amount override for negotiated rate	/AO-EUR131.40
Booking code	/BC-1234567890
Booking via	/BGV-PHONE MR SMITH
Booking source IATA number	/BS-12345678
Corporate discount	/CD-543210
Confirmation number	/CF-012345
Infant bed, cot, or cradle	/CR-EUR10.00-1
Change check-out date	/DD-7NOV
Deposit	/DP-CHECK
Change check-in date	/DT-1NOV-6
Extra person rate	/EX-DKK150.00-2
Frequent traveler	/FT-11A22B33C

Guarantee of payment	/G-CCDC30125647382919 EXP1008
Holding information	/HLD-6PM
Customer ID for hotel chain	/ID-336677
Number of rooms	/NR-3
Specified passenger	/P3
Rollaway bed: for an adult Rollaway bed: for a child	/RA-USD20.00-1 /RC-USD10.00-1
Rate quote	/RQ-EUR255
Room rate override	/RRO-USD50.00
Room occupancy and room type	/RT-2A1D
Room occupancy and room type, more than one room	/RT-2A1D-3
Room override	/RO-S1K
Saving amount	/SAV-USD50.00
Supplementary information	/SI-ROOM WITH SEA VIEW
Rate other than RAC (long sell entry only)	/SR-XXX
American plan (three meals a day per person)	/AP-USD80-2
Modified American plan (two meals a day per person)	/MA-USD60-2
Family American plan (three meals a day per family)	/FA-USD100-4
Family modified American plan (two meals a day per family)	/FM-USD75-4

Modify/Delete Option Data by Segment Number

To modify option data, give the segment number, then the option and the new data.

Modify deposit for segment 3 from check to cash	3/DP-CHECK
Overwrite existing supplementary information	3/SI-ROOM WITH SEA VIEW
Add text to an existing supplementary information	3/SI-*AND NON SMOKING
Delete option data	3/DP-

Resell Segment by Segment Number

Check-in date for one night stay	2/DT-9MAY
Check-in and check-out day	2/DT-1MAY-15MAY
Check-in date and number of nights	2/DT-1MAY-15
Check-out date	2/DD-15JUN
Check-out as number of nights	2/DD-9
Room type and/or rate ID	2/RT-A1D/SR-WKD
Room occupancy, room type, and/or rate ID	2/RT-2A1D/SR-WKD

Special rate to standard rate *You cannot use /SR- to change a rate to RAC; you must use /RT- to re-specify the room type*	`2/RT-A1T`

Add Passive Segment (Booking Made Outside Amadeus)

Room type and rate quote from Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RT-2B2T/RQ-EUR78.00`
Room type and rate override from Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RT-2B2T/AO-EUR78.00`
Room override and rate quote, not booked in Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RQ-EUR78.00/RO-S1K`
Room override and rate override, not booked in Amadeus	`HSUIROM34510SEP-15SEP /CF-345670/RO-S1K/AO-EUR78.00`
Room override and rate quote, not booked in Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RQ-EUR78.00/RO-S1K`
Auxiliary PNR segment, HK status, hotel booked outside Amadeus	`HU1AHK1MOW14AUG-18AUG/ROOM BOOKED AT PLAZA HOTEL`

HOTEL DISPLAY OPTIONS

For online help for Hotel options, and information on which option is available with which type of hotel display, see: HE HOTEL OPTIONS

Search Options

Access level (P-Complete Access Plus only, C-Complete Access & Complete Access Plus, S-Standard Access only)	`HLPAR/CO-P`
Address (one to ten characters)	`HALPL/AD-PENNY LANE`

Area: specific areas of a city
    include associated cities and airports in search
    include associated cities and airport in specific areas
    reset to default of target city only, all areas
Combine -ALL with other search options to avoid long lists
	`HLPAR-S-W`
	`HLPAR-ALL`
	`HLPAR/AR-ALL-R`
	`HLPAR/AR-*`

Points of Reference: Search for hotels that are close to important landmarks, such as tourist attractions, sports stadiums, or resorts.
For full information refer to HE POR and HE DRP
	`HLPAR/RP-ATT-EIFFEL TOWER`
	`HA*GB/RP-SPO-WEMBLEY STADIUM`
	`HLNCE/DI-8K`

Category (L-Luxury; F-First class; S-Standard; T-Tourist) Reset to all categories	`HL/HC-L` `HL/HC-*`

Postal/zip code:
    any with this string of characters
    starting with specific characters
    reset to any postal/zip code
	HAPAR/ZP-75011
	HAPAR/ZP-75*
	HAPAR/ZP-*

Properties in a non-IATA city	HLNCE/CT-VENCE
Transportation type *See also Transportation Identifiers on page 91.*	HLPAR/TR-T
Company access level (P-Complete Access Plus only, C-Complete Access and Complete Access Plus only. S-Standard Access only)	HL/CO-P
Specific chains Reset to all chains (YY is the *all chains* indicator)	HL/CO-XX-ZZ HL/CO-YY
Facilities Remove facilities search restriction *See also Hotel Facilities Codes on page 90.*	HL/FF-SWI-JAC HL/FF-*
F.E.M.A safety compliancy Reset to both F.E.M.A. and non-F.E.M.A. properties	HANYC/SF-Y
Hotel name	HAPAR/HN-GRAND
Hotel name starting with specific letter of the alphabet	HAPAR/HN-*M

Phone number:
    any with this string of digits
    starting with specific digits
    reset to any phone number
	HAPAR/PH-0142785462
	HAPAR/PH-0142*
	HA/PH-*

Modify Options

For online help for Hotel options, and information on which option works with which display type,
see: HE HOT OPT

Availability status:
    available rooms only
    available and on-request rooms only
    all rooms (include closed for sale, and closed to arrival)
See also Amadeus Predefined Rate Codes on page 89
	HAPAR/ST-A
	HAPAR/ST-*
	HAPAR/ST-ALL

Bed type *See also Room Type Codes on page 90.*	HAPAR/BT-K
Check-out date	HA/DD-2AUG
Check-in date	HA/DT-1AUG
Check-in and check-out, check-out as date	HA/DT-31JUL-2AUG
Check-in and check-out, check-out as a number of days	HA/DT-31JUL-2
Check-in next day / previous day (yesterday)	MN, MY

Currency conversion	HA/FC-EUR
Reset to default currency (currency of target location)	HA/FC-*
Location override, when referencing a PNR segment	HAS5/LO-AMS
Occupancy level and room type:	
double occupancy	HA/RT-2
revert to default of single occupancy	HA/RT-1
specific room type	HA/RT-A1K
occupancy level and room type	HA/RT-2A1K
Rate limit or range. Only rates that are:	
lower than	HA/QU-100
higher than ('H' for 'higher')	HA/QU-H200
between (give lowest rate first)	HA/QU-100-200
Special rates (qualified, negotiated, client)	HAPAR/SR-GOV-XXX

Supplementary Sell Options

For Hotel Availability, Rate Change, and Inventory displays only.

Booking source IATA number	/BS-12345678
Customer ID for hotel chain	/ID-336677
Deposit	/DP-CHECK
Guarantee of payment	/G-CCDC30125647382919EXP11008
Supplementary information	/SI-ROOM WITH SEA VIEW

BIASED DISPLAYS

Entries

To add a property to the preference table	**HZ***/BI-XXNCEAPT-1A05
To delete a property from the preference table	**HZ***/BI-XXNCEAPT-1A00
To view the preference table by city	**HZ***/BI-NCE
To view the preference table by property	**HZ***/BI-XXNCEAPT
To view biased displays	**HL**NCE
	HANCE

Amadeus Rail Reservation

For general information about Amadeus Rail Providers, enter **GGRAIL**.

Find Amadeus code for a provider	**DNP**AMTRAK **DNA**SNCF
Find provider name for an Amadeus code	**DNP**2V **DNA**9B
Set preferred rail provider	**JGU**/RAI-2V
Reset rail provider to default	**JGR**/RAI

If you set your preferred provider, your subsequent rail entries can take the format R/(Entry). If you do not set a preference, or if you want to use a different rail provider, you must use the format R/-2V/(Entry).

The following entries are for Amtrak, which is currently the only rail provider with schedules and booking available in all markets. Other rail providers are available in certain markets. Check GGRAIL for details.

AMTRAK (2V) CITY AND STATION INFORMATION

For complete information enter HE2V then GPCTY.

Decode the Amtrak code to find a city name	R/DACCLT
Find the Amtrak code for a city or state	R/DANCHARLOTTE/NC
Travel agent information	R//G/TVL
City information	R//G/CTY/CHI
Page 9 of code information	R//G/TVL/COD/P9
Cities beginning with the letter A	R//G/P21
List of stations by city	R//CRD*CTY
List of stations by state	R//CRD*CTY/MA
All station information for Washington Union station	R//CRD*CTYWAS
General information (parking, food, etc.) for Chicago Union station	R//CRD*CTYCHI/GEN
Show full information for Detroit station for July 5, 2006	R//CRD*CTYDET/05JUL2006
Show road directions to Boston South Station for December 21, 2006	R//CRD*CTYBOS/DIR /21DEC2006
Airports near Los Angeles	R//CRD*CTYLAX/AIR
Baggage services in Washington Union station	R//CRD*CTYWAS/BAG
Bus service telephone numbers	R//CRD*CTYNYP/BUS
Thruway bus services	R//CRD*CTYWAS/THR

Car hire companies in Chicago Union station	R//CRD*CTYCHI/CAR
Commuter rail services from New York Penn station	R//CRD*CTYNYP/RAI
Display accessibility information for Washington Union station	R//CRD*CTYWAS/DIS
Express services in Los Angeles	R//CRD*CTYLAX/EXP
Lounge information for Chicago Union station	R//CRD*CTYCHI/LGE
Miscellaneous station information for Baltimore Penn station	R//CRD*CTYBAL/MIS
Opening hours for New York Penn station services	R//CRD*CTYNYP/HRS
Public transit services to and from Washington Union station	R//CRD*CTYWAS/PUB
Display basic station information, facility opening hours and road directions to New York Penn station	R//CRD*CTYNYP/STA/HRS/DIR

AVAILABILITY AND SCHEDULE DISPLAY

Availability by departure time	**R/AD** 20JULWASNYP5P
Neutral availability	**R/AN** 20JULWASNYP5P
Change to return display	R/ACR25JUL5P
Class of service	R/AD 20JULWASNYP5P/CP
Display fares from an availability display	R/ACFQ
Decode interline carrier in Amtrak display	R//RO*XX

Classes of Service

In an Amtrak availability display the classes of service available are indicated by reserved booking designators (RBD). Basic RBD codes are displayed by default. Nested RBD codes, however, which are codes used for discounts and other special rates, are displayed only on request. For the full list of class of service codes enter HE 2VCODES in the distribution system.

| Display with basic classes of service | R/AD 20JULWASNYP5P |
| Display with nested classes of service | R/AD 20JULWASNYP5P/CP |

/CF =First Class; /CP =Premium Class; /CC =Coach Class

A sell from a base availability display will automatically book the best nested RBD code available.

Scrolling

A semi-colon (;), hash (#), or question mark (?) at the bottom right-hand corner of a display means there is more information which you must scroll down to see.

| Scroll down | R/MD | Scroll up | R/MU |
| | | Move to previous availability display | R/MPAD |

SEGMENT SELL FROM AVAILABILITY

Sell seat	SS1F21
Sell accommodation	SS1DS21/P1-2
Sell multiple segments in different classes	SS4YE4Y22
Multiple segments, different number of passengers	SS1DS2Y22
Sell multiple segments with one or more class codes	SS4DS1YE1YF22
Sell open segment	SO/1Y21

SPECIAL SERVICE ELEMENTS

Inform AMTRAK which passenger is to be charged for accommodation	SRACC02V/S3/P2

OTHER SERVICE INFORMATION ELEMENTS

For passengers crossing into Canada, inform AMTRAK of both the nationality and date of birth	SR DOCS 2V HK1-PR-US-123456789012345-US-12JUL70-F-12JUL06-BROWN-DEBORAH-H/P1

FARES

Display fare	R/FQDWASCHI14APR
Display fare rules by line number	R/FQN2
Display fare rules by fare basis code	R//FQ*DRC1
Display accommodation charge	R//FQ*AC
Display by trip dates, totaled for passenger types	R//FQ*24MAY/29MAYCHIWAS/2F2H
Shortcut from fare display to availability	R/FCAD

Fare Display Codes

OW	One way	ZN	Zonal
RT	Round Trip	MR	Multi-ride

Fare Basis

1st character	Indicates coach class to book
2nd character	Indicates fare type
3rd character	Indicates combinable with other fare basis containing same 3rd character
4th character	Variable

Passenger Type Codes

F	Adult	E	Senior Citizen (62+)	M	Military Adult
H	Child	W	Disabled Adult	MC	Military Child (2-15)
U	Unaccompanied Child	V	Disabled Child	Q	Travel Agent - AD75 coupon required to ticket

PRICING OPTIONS

If your PNR contains all adult passengers, the system will automatically price at the lowest applicable fare for the inventory class you sell.

Passenger type discount	OS2V TP 2F 2H
Fare basis specified	OS2VTP2F2H-DZ01
Rate desk pricing	OS2V TP-RDPR
AAA discount pricing	OS2V AAA321-45607892
View pricing	FXX/SP2V

Each time the Amadeus PNR containing Amtrak segments is modified, the prices will be reset to the adult full unrestricted fares. To receive a revised price from Amtrak, you need to retrieve the PNR and add the OSI pricing element. After entering FXX enter R/MD to scroll to the new price.

TICKETING

Automated ticketing, when PNR contains air segments, so that provider is informed	TTP/SP2v
Automated ticketing (as above) but to issue one ticket per passenger	TTP/SP2V/P1-3
Manual ticketing	FH (preprinted ticket number)

INVOICING

For a PNR with both Air and Amtrak	INV/SP2V
Specifying all Amtrak segments	INV/S2,4
For a PNR with an MCO element and Amtrak segments	INV/S2,3/L4

ADDITIONAL ENTRIES

Display Amtrak PNR	R/RT
Claim Amtrak PNR	R/RK
Claim Amadeus PNR	R/RK1AZNUHKV
Retrieve Amadeus name list to find Amtrak PNR	RT/TRN2V-JONES

List of special services you can request (phone only)	R//G/TVL/SSR
Amadeus Queue location of Amtrak PNRs	QC1C5
Train status information by train number and date	R//TS30/24MAY
On-board service info by train number and date	R//*SVC30/24MAY

AMADEUS ACCESRAIL (9B)

Amadeus AccesRail does not use Rail Mode. It uses the standard Amadeus Air transactions, as the examples below illustrate. For full information enter HE ACCESRAIL in the distribution system.

BritRail services are now sold using the AccesRail code.

Availability and Schedule Display

AccesRail and Air services	AN2JULGOTSTO
Only AccesRail segments	AN15NOVXEVORB/A9B
Up to a maximum of three providers	AN2JULGOTSTO/A9B,SK,BU

Service Information

| For service 9B2071 for the current day | DO9B2071 |

Miscellaneous

| British Rail Passes (See HE BRITRAILPASS) | AN10AUGXZRXZP/A9B |

AMADEUS RAIL AIRPORT EXPRESS (9G)

| Display neutral availability of Amadeus Rail Export Express services from Helsinki to Stockholm on October 22 | R/AN22OCTHELXEV |

Amadeus Insurance Reservation

The Amadeus Insurance Reservation product is available in certain markets only.

DISPLAYING INFORMATION

Display a list of insurance providers	**IL**
Display a list of products for your preferred provider	**II**
Display a list of products for a specific provider	**II**AIG
Display a list of products from a list of providers	**II**2
Display features for your preferred product	**IF**
Display features for a specific product	**IF**AIG/ANN

PNR ELEMENT

Informative Pricing for a PNR

Informative pricing for your preferred provider for a specific product with extension	**IS**/FQ **IS**AIG/ANN/FQ
Informative pricing from a list of products	**IS**1/FQ
Informative pricing for a specific product	**IS**AIG/ANN/FQ
Informative pricing for a specific product with extension	**IS**AIG/AFF+CAP/FQ
Confirm the booking after informative pricing	7/HK

Selling Insurance for a PNR

Sell your preferred product	**IS**
Sell from a list of products	**IS**2
Sell a specific product	**IS**AIG/ANN
Sell a specific product with extension	**IS**AIG/AFF+CAP
Long sell from a PNR	**IS**AIG/ANN/12JUL-19JUL/TV-EUR300/TT- FLT/NM-SMITH/JOHN MR
Sell an Annual Travel Policy	**IS**AIG/ANN/20MAR-Y/TV-1600
Sell an Annual Travel Policy by duration	**IS**AIG/ANN/19JUN-364/TV-1600
Sell Annual Travel Policy by period	**IS**AIG/ANN/19JUN-18JUN07/TV-1600
Sell in Euros	**IS**/FC-EUR
Sell for a specific passenger	**IS**/P1
Sell for specific segments	**IS**/S3-4

Add an option	**IS**/BD-19JUN1970
Modify an option after informative pricing	3/TV-1600/HK
Cancel an insurance element	**XE**7

Insurance Sell Options

Passenger ID: passport
   driving license
   national identity
   locally defined number
	/PI-PP/987654321
	/PI-DL/564327896
	/PI-NI/547230147
	/PI-ID/124785963

Credit card	/CC-AX371449635311004
Supplementary information	/SI-FREE-FLOW TEXT
Trip value	/TV-20000
Date of birth	/BD-19JUN1970/P1

CERTIFICATES AND VOUCHERS

Printing Certificates and Vouchers

Most markets issue Amadeus Insurance Reservation certificates. However the following entries also generate vouchers, depending on your market.

Print a certificate	**IVP**
Print a certificate for specific insurance elements	**IVP**/S4,6-8
Print a duplicate certificate	**IVP**/COPY
Print a certificate in a specific language	**IVP**/LPSP
Print to a specific printer (certificate only)	**IVP**-SA1234 **IVP**-2
Print to a specific printer (voucher only)	**IVP**12345678
Print to a satellite printer (voucher only)	**IVP**/ST12345678
Print a certificate and retrieve the PNR	**IVP**/RT
Print a certificate with the agent ID	**IVP**/A1234

Displaying Certificates

The following entries are only valid for markets that issue certificates.

Display certificate	**IVD**
Display a specific certificate example	**IVD**/E2
Display a certificate for a specific element	**IVD**/S2
Display a certificate in a specific language	**IVD**/LPSP

Amadeus Fares and Pricing

CURRENCY CONVERSION

Convert a specific amount of a currency, using the default currency of your terminal	**FQC**100EUR
Convert a specific amount, using a country code	**FQC**100SEK/*GB
Convert a specific amount, using a city code	**FQC**100SEK/*LON
Convert a specific amount, using a currency code	**FQC**120GBP/EUR
Convert, using a designated BSR of 1.35	**FQC**250GBP/EUR1.35
Convert, using today's BBR	**FQC**120GBP/EUR/B
Convert, using today's ICH rate	**FQC**120GBP/EUR/C
Convert at today's BSR, BBR, and ICH rates	**FQC**120GBP/EUR/A
Convert from a designated currency to a NUC	**FQC**1000EUR/NUC
Convert from a NUC to a designated currency	**FQC**37.87NUC/EUR
Convert currencies up to 12 months in the past	**FQC**GBP/NOK/15FEB06 **FQC**100GBP/*NO/15SEP05 **FQC**100GBP/*OSL/15SEP05

LIST OF BANKERS RATES

Display a list of BSRs for a currency	**FQB**NOK **FQB***NO **FQB***OSL
Display a list of BSRs for a past date	**FQB**NOK/15SEP05
Display a list of BBRs for a currency	**FQB**NOK/B

IATA RATES OF EXCHANGE

For the currency of your terminal	**FQA**
For a specific currency	**FQA**USD
For the euro	**FQA**EUR
For a city	**FQA***NYC
For a country	**FQA***US **FQA**UNITED STATES
For a specific currency and a past date	**FQA**USD/24JAN06

CALCULATING MILEAGE

Calculate mileage between cities	**FQM**ZRHLONFRASYD
Specific date	**FQM**ZRHLONFRA/10FEB06
Global routing, via the eastern hemisphere	**FQM**ZRHLONFRA/VEHSYD
Surface travel between two adjacent cities	**FQM**LONDUS--CGNZRH
Exclude city pair (display purposes only)	**FQM**LONNYC **MSPCHI
Display surcharge levels	**FQM***LONLAX
Display surcharge band for a mileage amount	**FQM***/9126
Display surcharge band for a currency amount	**FQM***JPY25000
Display surcharge band for a mileage and currency amount	**FQM***/9126*JPY25000
Display surcharge band for a city pair, currency, and global routing	**FQM***HKG/VEHLON*HKD2700
Display the TPM and MPM for all existing global routes between a city pair	**FQO**FRASYD
With a specific date	**FQO**FRASYD/24JUN
Calculate mileage from a PNR	**FRM**/S4-6
Calculate mileage from a fare display	**FRM**1

CHARGES

Excess Baggage Charges

Today's charges for 10.5 kilos for a city pair	**FQX**ZRHSIN/10.5
Today's charges for a specific airline	**FQX**ZRHSIN/10.5/SK
Charges for a specific date and airline	**FQX**ZRHSIN/26MAR/10.5/SK

Passenger Facility Charges

Display PFC information for specified airports	**FQZ**PFC ATL/EWR/DEN/MIA
Display a collection method for specified airlines	**FQZ**COL AA/DL
Display carrier-absorbed PFCs for an airport	**FQZ**CAP MIA

FARE DISPLAY

Origin city different from CRT location, today	`FQD`FRAMNL
Origin city and CRT location same, today	`FQD`MNL

Options

Specific airline only	`FQD`FRAMNL/A-LH
Specific airline and common fares	`FQD`FRAMNL/ALH
Multiple airlines (maximum of three)	`FQD`FRAMNL/ALH,PR,KL
Common fares only	`FQD`FRAMNL/AYY
3-month display, starting in April	`FQD`FRAMNL/DAPR
Specific date	`FQD`FRAMNL/D11APR
Exact outbound travel date	`FQD`FRAMNL/A-LH/D26NOV*
Range of travel start dates	`FQD`FRAMNL/D21JUL**14AUG
From a specific date to seven days ahead	`FQD`FRAMNL/D21JAN**7D
From a specific date to three months ahead	`FQD`BCNMNL/AIB/D21JAN**3M
Exact outbound and inbound travel date	`FQD`PARLON/AAF/D2NOV*15DEC
Exact outbound and inbound travel date, with today's date as the outbound travel date	`FQD`PARLON/AAF/D*15DEC
Fares from today's date to a specific date	`FQD`FRAMNL/D**3MAR
Past month	`FQD`FRAMNL/DFEB06
Specific past date	`FQD`FRAMNL/ALH/D23JAN06
Different start of travel and ticketing dates	`FQD`FRAMNL/D15JUN06/R,05JUN06
Booking code	`FQD`FRAMNL/CY
Front cabin position (First)	`FQD`FRAMNL/KF
Front cabin position (Business)	`FQD`FRAMNL/KC
Rear cabin position (Economy)	`FQD`FRAMNL/KY
Shopper display - lowest to highest for all Amadeus Participating Airlines	`FQD`FRAMNL/S
Fares shown in lowest to highest order for a specific airline	`FQD`FRAMNL/ALH/IX
One-way fares	`FQD`FRAMNL/IO
Round-trip fares	`FQD`FRAMNL/IR
Fares in NUC	`FQD`FRAMNL/R,NUC
Half round trip fares in NUC	`FQD`FRAMNL/IH
Fares filed in a foreign currency	`FQD`MEXACA/AAM/R,FS-MXN
Asean Extension fares filed in a foreign currency	`FQD`BKKHKG/R,-EXT,FS-AUD

All date restrictions	**FQD**FRAMNL/IDD
Add tax (if not included by default)	**FQD**FRAMNL/R,AT
Withhold tax (if included by default)	**FQD**FRAMNL/R,WT
Fare request types, APEX, PEX, and MILITARY (maximum 3 codes)	**FQD**FRAMNL/ALH/R,-APX-PEX-MIL
Expanded parameters, fares with no penalty	**FQD**NYCLON/ABA/R,*NPE
Global routing via the trans-Siberian route	**FQD**FRAMNL/ALH/VTS
Unifares	**FQD**NYCMAD/R,U
Unifares for a corporate contract	**FQD**NYCMAD/R,U364477
Unifares by corporate name	**FQD**NYCMAD/R,UU*IBM
Unifares for a specific airline	**FQD**NYCSFO/AUS/R,U
Category 35 fares for a specific airline (you must be a selling updater to make this entry)	**FQD**LONVIE/AKL/R,RU-H135
Negotiated Fares for a corporate contract	**FQD**NYCMAD/R,C364477

Follow-up Entries for Fare Display

Fares in NUCs from a local currency display	**FQD**N
Fares in a local currency from a NUC display	**FQD**L
Fares in NUCs or local currency from a euro display	**FQD**L
Fares in euros from a NUC or local currency display	**FQD**E
Display a fare in another currency	**FRC**7/GBP
Request fares in the opposite direction	**FQD**R
Change the fare display, new option is airline	**FQD**C/AAF
Tax breakdown for the fare on line 3	**FQK**3
Booking code information for the fare on line 3	**FQS**3
Short cut from a fare display to availability	**FCA**N
Short cut from a fare display to schedule	**FCS**N
Short cut from a fare display to a schedule, with precise flight information	**FCS**N15FEB1000/AAF/CY

FARE NOTES

Basic entry to display a rule for the fare on line 3	**FQN**3
Select from multiple fare components	**FQN**1-1
Display categories	**FQN**3*AP,SU,PE
Display paragraph 2 in the rule for the fare on line 2	**FQN**2*2 or **FQN**2//2
Display several paragraphs	**FQN**2*2,4,6

Display a range of paragraphs	**FQN**2*4-6
Display by a fare rule number (only for fares filed through SITA)	**FQN**V235
Rule number, for a specific date (only for fares filed through SITA)	**FQN**V235/01SEP
Rule number, in a different language (only for fares filed through SITA)	**FQN**/ES/V235
Display the penalty category for the fare on line 2	**FQN**2*PE or **FQN**2//AP
Display several categories	**FQN**2*AP,PE,SU
Display all date-related categories	**FQN**1*DT
List applicable paragraphs or categories	**FQN**2*LI
Tax information for a country	**FQN**TAX/US
Tax information for a particular tax code	**FQN**TAX/XA
Tax information for a tax code in a particular country	**FQN**TAX/AU/QR
Passenger Service Charges for a country	**FQN**PSC/DK
Mileage Exceptions index	**FQN**MILE
Display the method for collecting YQ tax for the carrier	**FQN**SUR/YQBA
Display the method for collecting YR tax for the carrier	**FQN**SUR/YRAF

INFORMATIONAL NOTES

Informational notes from an airline-specific display	**FQN**LH/0448
YY informational notes	**FQN**YY/0995

ROUTING INFORMATION

Display routing information for the fare on line 1	**FQR**2
Select from multiple fare components	**FQR**2-1

INFORMATIVE PRICING

Display a list of fares	**FQP**LONSINLON
Display a list of fares and the mask	**FQP**LONSINLON/P
Display a mask	**FQP**LONSINLON/S
Display the booking code for the fare on line 3	**FQS**3
View the ticket image for the fare on line 3	**FQQ**3

Options for Informative Pricing

Dates do not need to have leading zeros. For example `/D07JUL` *and* `/D7JUL` *are both correct.*

Different airlines, each segment	`FQPLON/ABASIN/ASQBKK`
Same airline for all segments	`FQPNCE/AAFMIAPARNCE` `FQPNCEMIAPARNCE/OAF`
Travel dates	`FQPLON/D14SEPSIN/D18OCTLON`
Past travel and validation date (maximum 6 months for US/Canada and 12 months for the rest of the world)	`FQPMUC/D01APRPARMAD` `/R,07JUN05`
Fare break point at the next city	`FQPLON/BPARHEL`
Inhibit fare break point at the next city	`FQPLON/NPARHEL`
Turnaround point at the next city	`FQPLONKHI/TMNLLON`
Global routing via the eastern hemisphere	`FQPLON/VEHSINLON`
Lowest fare without displaying a list of fares	`FQPMIALON/L`
Passenger discount	`FQPMADPARMAD/RCH`
Cumulative discounts	`FQPLPA/AIBMAD/RRP-CH`
Multiple discounts (maximum 6 codes)	`FQPMADPAR/RCH*ZZ*IN`
Passenger type code	`FQPNYC/ACOLAX/RMIL`
Price passenger type code, military only	`FQPNYC/ACOLAX/RMIL,*PTC`
Calculate total of fares on lines 9, 7, and 11	`FQU9//7//11`
Calculate total fares for 3 passengers on line 9, 1 passenger on line 7, and 2 passengers on line 11	`FQU9/X3//7//11/X2`
Booking codes	`FQPLON/CFSIN/CYLON`
Return as a mirror of outbound segments	`FQPLONSIN/M`
Expanded parameters, fares with no maximum stay	`FQPPARSYDPAR/R,*NMX`
Point-of-sale override	`FQPMADPARMAD/R,LON`
Ticketing city override	`FQPMADPARMAD/R,.FRA`
Point-of-sale and ticketing city override	`FQPMADPARMAD/R,LON.FRA`
IATA rules source override	`FQPPARABJPAR/R,IATA`
Price in a foreign currency	`FQPLONSIN/R,FC-USD`
Stopover after CPH only	`FQPMADGVACPH-FRAZRHMAD`
Surface sector	`FQPREKLON--FRAREF`
Stopover and surface sector	`FQPLONFRA---MUCDUSLON`
Transfer at all points before the hyphen (FRA and MUC)	`FQPLONFRAMUCGVA-`
Equipment type	`FQPNCE/AYO/ES58MCM`

Tax exemption, all taxes	`FQPMADPARMAD/R,ET`
Add taxes	`FQPBOG/ACOMIA-EWR-BOG/R,AC-US`
Withhold taxes	`FQPPAR/AAFFRA-LON-PAR/R,WC-DE`
Withhold surcharges	`FQPNYC/AAA RIO /R,WQ`
Withhold all taxes	`FQPLONNCELON /R,WT`
Unifares	`FQPNCE/ABALHRNCE/R,U`
Unifares for a corporate contract	`FQPNCE/ABALHRNCE/R,U364477`
Negotiated fares for a corporate contract	`FQPNCE/ABALHRNCE/R,C364477`

ITINERARY PRICING

Price a new or retrieved PNR, create a TST	`FXP`
Retrieve and price a PNR, create a TST	`RTAANNAA,FXP`
Price a PNR without creating a TST	`FXX`
Select the fare on line 3 for all passengers, create a TST	`FXT3`
Select the fare on line 4 for passenger 1	`FXT4/P1`
Select the fare on line 4 for passengers 2 and 3	`FXT4/P2,3`
Select different fares for selected passengers	`FXT1/P1,3//5/P2`
View the ticket image for the fare on line 3	`FQQ3`
View the fare calculation for the fare on line 3	`FQH3`

Options for Itinerary Pricing

Force pricing by fare basis (without pricing override)	`FXX/A-JRT`
Force pricing by fare basis (with pricing override)	`FXX/L-JRT`
Fare break point at destination city of segment 4	`FXP/B4`
More than one break point	`FXP/B4/B6`
Prohibit break point at destination city of segment 4	`FXP/N4`
Turnaround point at destination city of segment 3	`FXP/BT-3`
Global routing via the polar route, segment 5	`FXP/S5PO`
Open segments after segment 5 in the PNR	`FXP/S5SKCHELOSL,LHCOSLFRA`
Open segments as99999 a reverse of outbound segments	`FXP/OPEN`
Price passenger 1	`FXP/P1`
Price passengers 1, 2, and 5	`FXP/P1,2,5`
Price passengers 1 through 3	`FXP/P1-3`
Price only infants	`FXP/INF`
Price only non-infants	`FXP/PAX`

Same discount for all passengers	**FXP**/RDG
Multiple discounts	**FXP**/RCH*ZZ*CD
Passenger discount for passenger 1	**FXP**/P1/RDG
Cumulative discounts for passenger 3	**FXP**/P3/R DL-IN
Passenger discount for passengers 1 and 3	**FXP**/P1,3/RDG
Different discounts for specified passengers	**FXP**/P1/RCH//P2/RZZ//P3/RCD
Passenger type codes (maximum 6 codes)	**FXP**/RMIL*CD*CH
Price passenger type code, military only	**FXP**/RMIL,*PTC
Expanded parameters, fares with no restrictions	**FXP**/R,*NR
Point-of-sale override	**FXP**/R,LON
Ticketing city override	**FXP**/R,.FRA
Point-of-sale and ticketing city override	**FXP**/R,LON.FRA
IATA rules source override	**FXP**/R,IATA
Pricing in a foreign currency	**FXP**/R,FC-USD
Price segment 4	**FXP**/S4
Price segments 4 and 5	**FXP**/S4,5
Price segments 4 to 6	**FXP**/S4-6
Transfer override at destination city of segment 4	**FXP**/S4X
Validating carrier	**FXP**/R,VC-CO
Tax exemption, all taxes	**FXP**/R,ET
Tax exemption, all FR taxes	**FXP**/R,ET-FR
Tax exemption, SE type of FR tax	**FXP**/R,ET-FRSE
Add taxes (max. 4)	**FXP**/R,AC-US-GB
Withhold taxes (max. 4)	**FXP**/R,WC-DE-FR
Tax information for a country	**FQN**TAX/US
Unifares	**FXP**/R,U
Unifares for a corporate contract	**FXP**/R,U123001
Unifares for up to 6 corporate codes or names	**FXP**/R, U*000001-000002-*IBM
Negotiated fares	**FXP**/R,NEGO
Negotiated fares for a corporate contract	**FXP**/R,C123001
Zap off, percentage	**FXP**/ZO-10P
Zap off, amount	**FXP**/ZO-50A
Zap off, amount from several segments	**FXP**/ZO-50A.4,6
Combined options	**FXP**/S4X,5TS/OPEN/P1,2/RDL, NCE.MUC //P3/RCH

AMADEUS BEST PRICER

Automatically rebook a new or retrieved PNR at the lowest fare, creating a TST	**FXB**
Automatically rebook a new or retrieved PNR at the lowest fare, without creating a TST	**FXR**
Display available lower fares without rebooking	**FXA**
Retrieve and price a PNR	**RT**1E9998,**FXA**
Select a fare and rebook segments, creating a TST	**FXU**2
Select a fare and rebook segments, without creating a TST	**FXZ**2
Display the lowest possible applicable fare and find out if there is seat availability (no rebooking)	**FXL**
View the ticket image for the fare on line 2	**FQQ**2

Options for Amadeus Best Pricer

Display a list of lower available fares for the current itinerary	**FXA**/LI
Display the lowest fare plus other lower fares possible for the current itinerary (but not necessarily available)	**FXA**/LO
Display only the lowest available fare for the current itinerary	**FXA**/LA
Specify the cabin class	**FXA**/KC
Search for any economy class fare	**FXA**/K,Y
Search for fares in economy/coach sub-cabin class only	**FXA**/KW
Search for fares in First and if none are available extend the search to business class cabin	**FXA**/KF,C
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other cabin classes	**FXA**/KW,+
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other economy class codes	**FXA**/KW,M
Search for fares in any economy class cabin	**FXA**/KWM
Fare break point at the destination city of segment 4	**FXB**/B4
More than one fare break point	**FXB**/B4/B6
Prohibit break point at destination city of segment 4	**FXP**/N4
Turnaround point at the destination city of segment 4	**FXB**/BT-4
Global routing via the polar route, segment 5	**FXB**/S5PO
Passenger discount for all passengers	**FXA**/RZZ
Passenger type code	**FXA**/RMIL
Price passenger type code, military only	**FXA**/RMIL,*PTC
Expanded parameters, fares with no penalty	**FXB**/R,*NPE

Ticketing city override	**FXB**/R,.FRA
Point-of-sale and ticketing city override	**FXB**/R,LON.FRA
IATA rules source override	**FXB**/R,IATA
Price segment 4	**FXB**/S4
Price segments 4 and 6	**FXB**/S4,6
Price segments 3 through 5	**FXB**/S3-5
Stopover override at destination city of segment 4	**FXB**/S4X
Transfer override at destination city of segment 4	**FXB**/S4S
Tax exemption, all taxes	**FXB**/R,ET

AMADEUS VALUE PRICER

Basic entry (PNR)	**FXC**
One adult passenger, current location, current day departure, local time (no PNR)	**FXC**PAR
One-way routing, specified number of passengers and date (no PNR)	**FXC**2JFK/D10MAYMAD
Round-trip routing, specified number of passengers and dates (no PNR)	**FXC**4MIA/D15MAYLAX/D20MAYMIA
Surface sector (no PNR)	**FXC**4NCE/D2DECMIA-- NYC/D8DECNCE
Select a recommendation	**FXS**2
Display flight details	**DO**2,5
Book a recommendation	**FXZ**2
Book the selected recommendation	**FXZ**
Book a recommendation, and store a TST	**FXU**1
Book the selected recommendation, and store a TST	**FXU**
Display fare notes (in Value Pricer, **FQ** entries can only be used after **FXZ** or **FXU**)	**FQN**3
Display a ticket image	**FQQ**2
Display a booking code	**FQS**1
Move to the recommendation display	**MP**FXC
Move to the previously selected recommendation	**MP**FXS

Options for Amadeus Value Pricer

For each option, the first entry applies to searching for low fares without a PNR, and the second entry applies to searching with a PNR, unless specified otherwise.

Include specific airlines (max. 3)	`FXCNCE/D10DEC/AAF,BA,COMIA` `FXC//AAF,BA, CO`
Specific airline and specific airline combined with other airlines for connections	`FXCJFK/D23FEB/ATW,YYMIA` `FXC//ATW,YY`
Exclude specific airlines (max. 3)	`FXCNCE/D10DEC/A-AF,BA,COMIA` `FXC//A-AF`
First cabin	`FXCMIA/D15JANPAR//KF` `FXC//KF`
Business cabin	`FXCDEN/D5FEBLON//KC` `FXC//KC`
Economy cabin	`FXCYMQ/D23SEPAMS//KY` `FXC//KY`
Specified cabin for at least one segment	`FXCNCE/D23JULNYC//KF,+` `FXC//KF,+`
Include a connecting point (max. 2) (no PNR)	`FXCNCE/D21MAR/XPAR,JFKMIA`
Exclude a connecting point (max. 2) (no PNR)	`FXCNCE/D21MAR/X-PAR,JFKMIA`
Use a city code as a connecting point (PNR)	`FXC//X`
Use an airport code as a connecting point	`FXC//XA`
Use origin and destination airport codes	`FXC//O`
Non-stop flights only	`FXCLON/D28APR/FNMIA` `FXC//FN`
Direct flights only	`FXCNYC/D21JUN/FDCHI` `FXC//FD`
Connecting flights only	`FXCLON/D1MARNYC/D16MARMIA//FC` `FXC//FC`
Arrival time	`FXCNCE/D10DEC/TA1000MIA` `FXC/S2/TA2100`
Departure time	`FXCSYD/D25JUN/TD1300BKK` `FXC/S3/TD1100/S4TD1600`
Time window	`FXCNCE/D12AUG/TD1000/W2MIA` `FXC/S2/TD1400/W3`
One passenger type code	`FXCNYC/D11APRLON/RYTH (or //RYTH)` `FXC/RCH (or //RCH)`
Multiple passenger type codes	`FXC3NYC/D2MARLON/PAX/3/RYTH/INF/1` `FXC/P1-2,4/PAX/RYTH//P3/RC05`

Withhold Q surcharges	**FXC**NYC/D2JULSFO/R,WQ **FXC**/R,WQ
Taxes, withhold all	**FXC**NYC/D2JULSFO/R,WT **FXC**/R,WT
Taxes, withhold specific	**FXC**NCE/D6AUGPAR/R,WT-FRSE **FXC**/R,WT-FRSE
Taxes, add	**FXC**NCE/D6AUGPAR/R,AT-FRSE18A **FXC**/R,AT-FRSE18A
Taxes, exempt all	**FXC**SAN/D2JULCHI/R,ET **FXC**/R,ET
Taxes, exempt specific	**FXC**PAR/D4MARMRS/R,ET-FRSE **FXC**/R,ET-FRSE
Ticketing date	**FXC**DFW/D14SEPSAN/R,20AUG06 **FXC**/R,20AUG06
Selling city override	**FXC**DEN/D12OCTSFO/R,LON **FXC**/R,LON
Ticketing city override	**FXC**ATL/D8NOVNYC/R,.MIA **FXC**/R,.MIA
Price only the PTC requested	**FXC**PAR/AAFLON/RYTH,*PTC **FXC**/RYTH,*PTC
Exclude fares with penalty information	**FXC**DEN/D3SEPSAN/R,*NPE **FXC**/R,*NPE
Include fares with penalty information	**FXC**DEN/D3SEPSAN/R,*PE **FXC**/R,*PE
Include refundable fares	**FXC**LAX/D6JULATL/R,*RF **FXC**/R,*RF
Include non-refundable fares	**FXC**LAX/D6JULATL/R,*NRF **FXC**/R,*NRF
Exclude fares with advance purchase information	**FXC**HOU/D14JUNCHI/R,*NAP **FXC**/R,*NAP
Exclude fares with restrictions	**FXC**DTT/D3OCTNYC/R,*NR **FXC**/R,*NR
Specify corporate codes or corporate names (six maximum)	**FXC**/VIE/D10DEC LON/D20DECVIE //R,U000001-000002-*IBM
Price to beat	**FXC**NYC/D22APRBOS/PB140 **FXC**/PB140
Convert fares to another currency	**FXC**PAR/D3OCTNYC/R,FC-USD **FXC**/R,FC-USD

Select fares filed in another currency	**FXC**LIM/D30CTMIA/R,FS-EUR
	FXC/R,FS-EUR
Earlier date (PNR)	**FXC**/D-3
Later date (PNR)	**FXC**/D3
Segment selection (PNR)	**FXC**/S2,3/AAF/S4/AC0

TICKET TYPE OPTION

The following ticket type options can be used in any pricing entry.

Request an e-ticket only	**FQP**LONSYDLON/ET
Request a paper ticket only	**FQP**NYCPEKLON/PT
Request both an e-ticket and a paper ticket	**FQP**CDGKULCDG/EP

ENCODING/DECODING CORPORATE CONTRACTS

Decode a contract number	**FQE**000001
Encode a company name	**FQE**AMADEUS

HISTORICAL FARE RECORDS

Only available for certain markets.

Create a historical fare record after pricing	**FR**
Fare record and free-flow text	**FR**/COMMENT UP TO 60 CHARS.
Free-flow text only	**FR**/-COMMENT UP TO 60 CHARS.
Retrieve historical fare records	**RH** FR
Retrieve an item number	**RH** FR/3
Retrieve by an agent sign	**RH** FR/001AA
Retrieve by a date	**RH** FR/12JUN
Print a fare record	**WRA**/RH FR

FARE DISCOUNT ELEMENT

For other fare elements, see Fare Elements on page 126.

Agent discount code	**FD** AD50/P1
FD element with a PTC	**FD** MIL/P1
Create an FD element	**FD** ZZ/P2
FD element with an age	**FD** IN/03MTH/P3

FARE CODES

Expanded Parameters

These options apply only to fares that use automated rules. This is currently the Americas, trans-Atlantic, trans-Pacific, Pacific, and Asia.

No penalty information (example)	NPE (**FQD**NYCLON/ABA/R,*NPE)
No day or time information	NDA
No maximum stay information	NMX
No minimum stay information	NMN
No advance purchase information	NAP
Penalty information	PE
No restriction	NR
No minimum and no maximum fare	NMM
Non-refundable fares	NRF
Refundable fares	RF

Fare Request Type Codes

The examples shown here are the most commonly used ones. For further examples and a complete list, please refer to HE FARE REQ.

APEX (example)	APX (**FQD**LONPAR/R,-APX)
Companion, normal, and excursion	CNX
Excursion, adult and child, APEX, and PEX	EXC
Normal child, dependent child	CH
Group	GRP
Individual inclusive tour for adult	IT
Frequent traveler	FT
Inclusive tour fare	GIT
Infant	IN
US military and government fares	MIL
Normal and excursion for adult	NLX
Normal and special fares	NSP
PEX fares	PEX
PEX and APEX fares	PXA
Special fares	SPL
Companion	YC
Senior citizen	YS

Youth	ZZ
Student and youth	ZS
Student and youth standby	SYB
Youth standby	YB
Family plan	YP

AMADEUS TICKET CHANGER

This functionality is market-specific.

Informative Pricing if only one passenger	**FXF**
Informative Pricing for Amadeus Best Pricer if only one passenger	**FXE**
Informative Pricing if more than one passenger. *Not supported for Amadeus Best Pricer*	**FXF**/P1
Confirmed Pricing if only one passenger. *The PNR must contain at least the passenger name and new itinerary.*	**FXQ**
Confirmed Pricing for Amadeus Best Pricer if only one passenger	**FXO**
Confirmed Pricing if more than one passenger. *Not supported for Amadeus Best Pricer*	**FXQ**/P1
Check whether a fare rule qualifies for Amadeus Ticket Changer *Replace xx with the line number in an FQD display of the fare rule you want to display.*	**FQN**xx*VR

Options

Unless otherwise specified, the following options are valid for all Amadeus Ticket Changer entries: FXF, FXQ FXE, FXO

Ticket number	**FXQ**/T6
Ticket number - Amadeus Best Pricer	**FXO**/T6
Passenger selection - adult	**FXF**/PAX/P1
Passenger selection - infant	**FXF**/INF/P1
Passenger selection - Amadeus Best Pricer	(See **HE FXE**)
Segment selection	**FXQ**/S1,3
Unifares	**FXF**/R,U
Unifares and public fares	**FXE**/R,UP
Unifares, corporate fares and public fares	**FXE**/R,U*IBM,P
Unifares, corporate unifares and public fares	**FXF**/R,UU123456,P
Passenger-type and discount codes	**FXQ**/RYTH
Point-of-sale override	**FXO**/R,LON
Ticketing city override	**FXF**/R,.FRA

Point-of-sale and ticketing city override	**FXQ**/R,PAR.FRA
Amadeus Best Pricer only:	
Cabin Class	**FXE**/KYC
Preferred cabin class	**FXE**/KYC,+
Alternative preferred cabin class	**FXE**/KY,C,F

Amadeus Ticketing

PNR ELEMENTS

Ticketing Arrangement

Tickets have been issued, no queue placement	`TKOK`
Ticketing time limit, your office ID	`TKTL15SEP`
Ticketing time limit, specific hour	`TKTL30JUN/1800`
Ticketing time limit, different office ID	`TKTL15SEP/PARAF0245`
Ticketing time limit, non-Amadeus office	`TKTL/1800/ROMAZ`
Tickets with a domestic itinerary	`TKDO17SEP/HELSK0200`
Tickets with an international itinerary	`TKIN16JUL/PARAF0245`
Tickets to be mailed	`TKMA12JUL/PARAF0245`
Tickets to be revalidated	`TKBTR13SEP/PARAF0435`
Tickets to be issued at an airport ticket office	`TKAT14SEP/LONAF0100`
Tickets to be issued at a satellite/TDO office	`TKST19FEB`
Tickets to be issued using a self-service ticketing device	`TKSS`
TK element with free-flow text	`TKTL13APR/NCEAF0100` `/-FREE-FLOW TEXT`
Cancel the itinerary if not ticketed by a specified date, no queue placement	`TKXL06NOV/PARAF0345`
Passenger- and segment-associated	`TKOK/P1/S3-4`
Passenger-associated	`TKTL15SEP/P2`
Alternative queue placement, queue 8 category 20	`TKTL15JUL/C20`
Alternative queue placement, queue 3 category 0	`TKTL15JUL/Q3`
Alternative queue placement, queue 3 category 5	`TKTL15JUL/Q3C5`
Print functions for burst document printing, ticket only	`TKTL/TTP`
Print functions for burst document printing, ticket and invoice	`TKTL/TTP/INV`
Modify a ticketing element (line number 9)	`9/12JUN/MADIB0789`
Cancel a ticketing element	`XE8`

Fare Elements

Commission, percentage	**FM**9
Commission percentage with decimals	**FM**7.50
Commission, fixed amount	**FM**50.00A
Commission subject to VAT, percentage amount	**FM**9V **FM**50.00AV
New and old commission	**FM**8/XO/9
New commission, old commission, and cancellation penalty commission *(US only)*	**FM**334.25A/XO/287.36A/XP/50.00A
Net remit commission *(market specific)*.	**FM**9N
Commission, manual capping	**FM**9/C50.00
Manual capping, old commission and penalty commission *(US only)*	**FM**5/C50.00/XO/49.25A/XP /25.00A
Commission, Dynamic Discount Fares (DDF)	**FM***D*8.00
Commission for a specific MCO element (line number 4)	**FM**9/L4
Modify a commission element (line number 13)	13/20
Cancel a commission element	XE13
Modify a commission element for an MCO (element number 3, sub-element number 1)	3.1/10
Cancel a commission element for an MCO	XE3.1
Endorsement/restriction: for a specific MCO element	**FE**NON REFUNDABLE **FE**NON REFUNDABLE/L4

Miscellaneous ticketing information:
    with TST split
    without TST split
	FSTKT PAID BY AMADEUS
	FSTKT PAID BY AMADEUS/P1
	FZTKT PAID BY AMADEUS/P1

Manually entered:
    ticket numbers
    automated ticket numbers
    electronic ticket numbers
	FHM057-1234567890-91//FREE-FLOW TEXT
	FHA057-1234567890-91//FREE-FLOW TEXT
	FHE057-1234567890-91//FREE-FLOW TEXT

Manually send the ticket number to an airline that does not support automatic ticket numbers *These examples are airline-specific.*	**OS** H3 TKNO 458-1234567890 **SR** OTHS EQ-TKNO 269-1234567890 **SR** OTHS EQ-TKNO 269-1234567890-92

Original document and document in exchange are the same:
 	
    without coupon numbers
    including coupon numbers
    conjunction ticket including coupon numbers
	FO125-2499001304LON12SEP05/91496715
	FO125-2499001304C23LON12SEP05/91496715
	FO125-2499001304C23-05C12LON12SEP05/91496715

With one original issue and one document in exchange, incl. check digit and the value of document amount in exchange, segment and passenger association	**FO**006-34077770002FRA01JUL05/23205980/006-37088880003MIA02AUG05/23205980/USD500.00/S3,4/P1,2
With one original issue and two different documents in exchange, incl. coupon numbers	**FO**001-3702678596C34MIL01JUL05/98576453/001-3702645454C12/001-3702557766C34
Original issue element, including the base fare, tax value, and penalty amount of the document taken in exchange *(US only)*	**FO**001-1234567890MIA13JAN06*B100.00/X20.00/C35.00
Tour code number	**FT**IT5LH1TOUR06
Validating airline	**FV**AF

AMADEUS INFORMATION PAGES

Introduction to IATA validating airline selection rules	GGBSP
List airlines participating in the BSP plan of a specific country	TGBD-DE
General GSA information	GGGSA
List of GSA airlines for a specific country	TGGSD-FR
List of airlines for which Amadeus checks the interline ticketing agreement	GGITA
Interline ticketing agreements for a specific airline (XX to be replaced by the two-character airline code)	GGAIR XX INTERLINE

SETTLEMENT/REPORTING PLAN AND INTERLINE AGREEMENT TABLES

Display settlement/reporting plan table	**TG**BD
Display settlement/reporting plan table for a specific country	**TG**BD-FR
Display settlement/reporting plan status for a specific airline	**TG**BD-FR/LH
Display GSA table for a specific country	**TG**GSD-FR

Display interline agreement table	**TG**AD
Display interline agreement table for a specific airline	**TG**AD-IB
Display interline agreements between two airlines	**TG**AD-LH/SQ
Display interline agreement exceptions between two airlines	**TG**AD-JU/NW*

CREDIT CARD CHECK

Get an approval code for a PNR before TTP	**DE**FP
Get an approval code for a PNR before TTM	**DE**FM
Get an approval code for a PNR before TTP/ TTM	**DE**FP/M
Get an approval code without a PNR	**DE**CCAX371449635311004/0607/GBP400.00/AF
Get an approval code with extended payment	**DE**CCAX371449635311004/E/0607/GBP400.00/AF
Get an approval code for a non-air product	**DE**CCAX371449635311004/0607/GBP400.00/ZZ

The following entries are only applicable to credit cards issued in the US and Canada

Get an approval code and verify the address	**DE**CCCA5499830000000015/0707/USD1200.00/BA *89 25TH AVENUE NY-85282
Create an AQ element referring to the AB element in a PNR	**AQ***
Create an AQ element manually	**AQ**89 25TH AVENUE NEW YORK - 85282/P1
Verify FP and AQ elements	**TTV**
Verify specific FP and AQ element	**TTV**/E7

FORM OF PAYMENT

These entries are IATA standard forms of payment; for detailed information on airline- or market-specific forms of payment see the help page HE FP in the distribution system.

Cash	**FP**CASH
Check	**FP**CHECK
Including currency and amount	**FP**CHECK/GBP450.00
Credit card	**FP**CCCA5499830000000015/1208
Credit card including amount and manual approval code	**FP**CCCA5499830000000015/1208 /USD250.00/N123

Two forms of payment	**FP**CASH+CCCA5499830000000015/1208/EUR550.00
Old form of payment	**FP**O/CASH
Two old forms of payment	**FP**O/CASH+CC
Old form of payment, miscellaneous	**FP**O/MS
One old (cash) and one new (cash)	**FP**O/CASH+/CASH
Two old and two new	**FP**O/CASH+CC+/CHECK+CCAX371449631311004/0508/JPY365240
Form of payment for specific MCO element	**FP**CASH/L4

TEMPORARY TICKETING

Access temporary ticketing mode	**TY**
Issue ticket and exit temporary ticketing mode	**TTP**/IG
Open segment with status code	**SO**IBC13JANBCNMAD/SA
Segment sell, long sell, with full flight details	**SS**SQ872F15DECSINTPEHK1/08351305
Segment sell, short sell, with status code	**SS**1C1/HK
Exit temporary mode	**IG**

PRINTING TICKETS

Print a ticket for all TSTs stored in a PNR	**TTP**
Print a ticket and redisplay the PNR	**TTP**/RT
Pre-issue validation	**TTP**/TKT
Print tickets for all passengers except infants	**TTP**/PAX
Print tickets for infant passengers	**TTP**/INF
Print a ticket for selected passengers	**TTP**/P1,2
Print a ticket for selected segments	**TTP**/S1,4-6
Print a ticket for a specific passenger type (infant associated with passenger 2)	**TTP**/INF/P2
Print selected TSTs	**TTP**/T1,3
Print a ticket and specify validating airline	**TTP**/VAF
Print a ticket including a mirror-image open return	**TTP**/OPEN
Print a ticket for selected segments and a mirror-image open return	**TTP**/S2,3/OPEN
Print the entire itinerary, including a specified open segment after segment 3	**TTP**/S3TGYBKKHKT

Print a ticket for segments 2 and 3 with two open segments	**TTP**/S2,3,AFYMIAMAD, IBYMADBCN
Reprice the TST and print a ticket	**TTP**/R
Reprice the TST including a discount code and print a ticket	**TTP**/RCH
Print a ticket and withhold all taxes	**TTP**/R,WT
Print a ticket and withhold all surcharges	**TTP**/R,WQ
Override the past date TST and print a ticket	**TTP**/O
Print a ticket and override the ticketing date	**TTP**/OD19JAN06
Print a ticket and override the booking date	**TTP**/R,DO-OBD
Print a ticket and override the electronic ticket-only fare condition	**TTP**/OPT
Print a ticket and override the paper ticket-only fare condition	**TTP**/OET
Print a ticket and override the validating carrier	**TTP**/V*TG
Remove the PNR change flag and print a ticket	**TTP**/F
Add an agent code and print a ticket	**TTP**/A23D
Override the time preference and print a ticket	**TTP**/TO12 or **TTP**/TO24
Print a ticket and an invoice	**TTP**/INV
Print a ticket and an itinerary	**TTP**/IBP
Update the form of payment and print the ticket	**TTP**/FPCASH
Override the net fare amount in the remittance area and print the ticket *(not available in all markets)*.	**TTP**/NF500.00/T2
Print a ticket from a specified stock range reference *(Amadeus Central Ticketing)*	**TTP**/XA1
Print tickets from queue 8 with a specific category identifier	**TTP**/TL
Send a ticket to a remote ticketing location *(Amadeus Central Ticketing)*	**TTP**/STMILIG2100
Send a ticket to a remote ticketing location by specifying the DPR name *(Amadeus Central Ticketing, US only)*	**TTP**/STBMW11
Print reissued ticket (*US only*)	**TTP**/EXCH
Print (OP)TAT ticket and boarding pass	**TTP**/BP
Send an Amadeus Interface Record to the back office (no ticket is printed)	**TTP**/BTK
Reprint all accounting coupons for a ticket and MCO by FB sequence number	**TTR**/SN0000015698
Reprint all accounting coupons for a ticket only	**TTR**/T/SN0000015698
Reprint all accounting coupons for an MCO only	**TTR**/M/SN0000015698

Reprint all accounting coupons from a PNR by specifying the FB element line number for a ticket, or the MCO element number for an MCO	**TTR**/L6

PRINTING MISCELLANEOUS DOCUMENTS

The following entries are only applicable to certain users in certain markets.

Print all MCO elements for all passengers	**TTM**
Print all MCO elements for a specific passenger	**TTM**/P1
Print a specific MCO element only	**TTM**/L4
Print all MCO elements and redisplay the PNR	**TTM**/RT
Print all MCO elements on a specific printer	**TTM**/XED1
Print all MCO elements and include the credit card charge form	**TTM**/C-F
Print all MCO elements and include the self-sale indicator	**TTM**/SST
Print all MCO elements with supplementary name lists	**TTM**/TMN
Print tickets and MCOs	**TTP**/**TTM**
Print tickets and MCOs on a specific printer	**TTP**/**TTM**/XED1
Print tickets and a specific MCO element	**TTP**/**TTM**/L6/S4
Print tickets and all MCO elements, including credit card coupons	**TTP**/**TTM**/C-F
Print tickets, MCOs, and invoice	**TTP**/**TTM**/INV
Print a specific MCO and invoice for a specific passenger	**TTM**/INV/L6/P1

ADVANCE BOARDING PASSES

The following entries are only applicable to Amadeus Central Ticketing users in the US, printing (OP)ATB tickets.

Print an ATB ticket and a boarding pass	**TTP**
Print an ATB ticket and a boarding pass for selected passengers and segments	**TTP**/P1-2/S3-4
Print an ATB ticket only	**TTP**/TKA
Print a specific ATB coupon	**TTP**/C-U
Print an ATB boarding pass only	**BPA**
Print an ATB boarding pass only for selected passengers and segments	**BPA**/P1-2/S2,4-6
Print a duplicate ATB boarding pass only	**BPDA**
Print an ATB boarding pass only for an infant	**BPA**/INF
Print an ATB boarding pass only at a satellite/TDO site	**BPA**/STIBM4

The following entries are only applicable in markets printing (OP)TAT tickets and having a separate boarding-pass printer.

Issue a boarding pass	**BP**
Infant	**BP**I
Duplicate a boarding pass	**BP**D
Select passengers	**BP**/P1,3-5
Specific segments	**BP**/S5,7
Alternate printer	**BP**AB1234
On specific queue, category and date range	**BP**/Q3C1D2
Print a ticket and a boarding pass at the same time	**TTP**/BP
Check the status	**NI**B PAA0013
Restart the printer	**NI**B PAA0013 START
Stop the printer	**NI**B PAA0013 STOP

TRANSITIONAL STORED TICKET (TST)

Creating a Manual TST

Create a TST Shell	**TTC**
Create TST shells for all passengers except infants	**TTC**/PAX
Create a TST shell for all infant passengers	**TTC**/INF
Create a TST shell for selected passengers only	**TTC**/P1 **TTC**/P1,3-4
Create an individual TST shell for each passenger	**TTC**/D
Create an individual TST shell for each adult passenger	**TTC**/D/PAX
Create a TST shell for selected segments	**TTC**/S2 **TTC**/S2,5
Create a TST shell with a mirror-image open return	**TTC**/OPEN
Create an individual TST shell for selected segments and a mirror-image open return	**TTC**/D/S3-4/OPEN
Create a TST shell with a specified open segment	**TTC**/S3,AFYCDGMAD

Adding and Splitting a TST

Add passenger 2 to the only existing TST	**TTA**/P2
Add an infant passenger to the specified TST	**TTA**/P3/INF/T2
Split passenger 2 from the only existing TST	**TTS**/P2
Split passenger 3 and 5 from the specified TST	**TTS**/P3,5/T3

Displaying the TST

Display a TST list	**TQT**
Display a TST in panel mode	**TQT**P
Display a TST in cryptic mode	**TQT**C
Display a TST by number	**TQT**/T1
Display a TST for a specific passenger	**TQT**/P1
Display a TST for a specific passenger and passenger type	**TQT**/PAX/P1
Display a TST for selected segments	**TQT**/S3-5
Display a commission from the Amadeus commission table	**TQT**/FM
Display commission information from the Amadeus commission table for a specific amount	**TQT**/FM9

Confidential TST

Make all TSTs confidential	**TTD**
Make a specific TST confidential	**TTD**/T1
Remove the confidential flag from all TSTs	**TTD**/X
Remove the confidential flag from a specific TST	**TTD**/X/T1

Inserting a Fare Calculation in the TST

You can also use the TTK entry to insert a fare calculation in the TST.

Add a fare calculation to a TST	**TTI**/CNCE AF PAR292.00EUR292.00END
Create an outline for a fare calculation	**TTI**/CBUILD
Delete the fare calculation from a TST	**TTI**/C
Automatic calculation, the same fare in each fare break point	**TTI**/L1-3/Z200.00
Automatic calculation, a different fare in each fare break point	**TTI**/L1/Z1150.00/L2-3/Z50.00
Automatic calculation, with the currency	**TTI**/L1/Z150.00/L2-3/Z50.00USD
Automatic calculation, with the ROE	**TTI**/L1/Z150.00/L2-3 /Z50.00ROE1.527220
Automatic calculation, with a free stopover	**TTI**/L1/ZS0/L2-3/Z50.00
Automatic calculation, with a stopover surcharge	**TTI**/L1/ZS10.00/L2-3/Z50.00
Automatic calculation, with a Q surcharge	**TTI**/CMUC LH LON Q10.00 720.22NUC730.22END ROE0.802525
Automatic calculation, with a transfer	**TTI**/L1,2X,3/Z250.00

Automatic calculation, with passenger facility surcharges (PFC)	**TTI**/L1,2/ZS0/L3/Z150.00/ZXF JFK3ATL3
Adding PFCs, old and new	**TTI**/ZXF JFK3ATL3 PD XF LAX3ABQ2
Adding data to the end of an existing fare calculation line *(US only)*	**TTI**/C+XFMIA4.50JFK3

Inserting Other Information in the TST

You can also use the TTK entry to insert information in the TST.

Selecting a specific TST from a PNR	**TTI**/T1/DNYCNYC
Select specific TSTs from a PNR	**TTI**/T3-4/DNYCNYC
Delete TST data	**TTI**/D
Origin and destination	**TTI**/DMIALON
International sales indicator	**TTI**/SSITI
Ticket type indicator	**TTI**/T-P
Stopover indicator	**TTI**/L3-5
Connection indicator	**TTI**/L2X
Fare basis, all segments	**TTI**/BYPX3M
Ticket designator	**TTI**/BYPX3MCD10
Not valid before and after, all segments	**TTI**/V5AUG15SEP
Not valid after, all segments	**TTI**/VXX20NOV
Not valid before, all segments	**TTI**/V20NOV
Baggage allowance	**TTI**/A30K
Base fare field	**TTI**/FUSD600.00
No base fare	**TTI**/UNOFARE
Charter	**TTI**/FCHARTER
Equivalent currency	**TTI**/FCAD700.00/EUSD600.00
Tax field	**TTI**/FUSD400.00/XUSD6.00US
No tax	**TTI**/FSEK6000/XEXEMPTSE
Passenger facility charges (PFC)	**TTI**/ZXFMIA4.50ATL3
Refundable tax field	**TTI**/QUSD22.00US
Refundable PFC	**TTI**/HEWR3
Bankers rate 1	**TTI**/K13.3968
Bankers rate 2	**TTI**/K2EUR6.93624
Total fare field	**TTI**/FEUR500.00/XEUR7.50FR/ TEUR507.50
Payment restriction	**TTI**/NNONREF APEX

Net fare field *This entry is market-specific.*	**TTI**/NF-EUR875.00
First issue base fare, no taxes	**TTI**/FUSD498.75
First issue base fare, taxes, total	**TTI**/FGBP400.00/XGBP4.70DE/ TGBP404.70
First issue base fare, equivalent fare, and taxes (the system automatically calculates the total)	**TTI**/FEUR1550.00/EUSD1813.00/ XUSD5.50DE/XUSD7.50FR
Reissue base fare, old tax, no additional collection (ADC) *The reissue procedure is different in the US.*	**TTI**/RSEK14910/OSEK166YA/TEUR0
Reissue base fare, old tax, new tax, additional collection *The reissue procedure is different in the US.*	**TTI**/RGBP400.00/OGBP3.10NL/ XGBP4.00DE/TGBP244.00
Add/change base fare only	**TTK**/FEUR500.00
Add/change no base fare	**TTK**/UNOFARE
Delete base fare, equivalent fare, taxes and total fare	**TTK**/F
Add/change equivalent fare only	**TTK**/EUSD850.00
Delete equivalent fare only	**TTK**/E
Add new tax only	**TTK**/XEUR3.92FRSE
Add old tax only	**TTK**/OEUR2.50DESE
Add tax exempt only	**TTK**/XEXEMPTDE
Update tax exempt only	**TTK**/X2-XEXEMPTDE
Delete all new taxes	**TTK**/X
Delete all old taxes	**TTK**/O
Delete specific tax only	**TTK**/X2
Change tax identifier from new to old for a specific tax	**TTK**/X3-O
Change tax identifier from old to new for a specific tax	**TTK**/X4-X
Change tax code, amount and identifier	**TTK**/X3-OUSD12.51USAP
Add/change total amount only	**TTK**/TUSD1270.50
Update fare field and non-fare field elements in one entry	**TTK**/FEUR650.00/BY/A30K

Updating the TST Itinerary

Replace TST segments with specified PNR segments	**TTU**/T1/S2,3

Displaying the TST History

For all TSTs	**TTH**
For a specific TST	**TTH**/T2
History A for a specific TST	**TTH**/T2A

Removing the PNR Change Flag from the TST

Remove the flag from the only existing TST	**TTF**
From a specified TST	**TTF**/T1
From all TSTs	**TTF**/ALL
Remove the flag and print a ticket	**TTP**/F

Deleting a TST

Delete the only existing TST	**TTE**
Delete a TST by a TST number	**TTE**/T1
Delete selected TSTs by TST number	**TTE**/T1,3
Delete all TSTs	**TTE**/ALL
Delete all infant TSTs	**TTE**/INF
Delete TSTs for all passengers except infants	**TTE**/PAX
Delete a TST for selected passengers	**TTE**/P1,3,4
Delete TST 1 and passenger 1 from TST 2	**TTE**/T1/T2/P1

AMADEUS TICKET CHANGER REISSUE PANEL (TQR)

The following entries are only applicable to users in certain markets.

Displaying a TQR

Display the only existing TQR	**TQR**
Display a specific TQR by TQR number	**TQR**/T2

TRANSITIONAL STORED MISCELLANEOUS DOCUMENTS (TSM)

The following entries are only applicable to users in certain markets.

Displaying the TSM

Display a TSM	**TQM**
Display in panel mode	**TQTP**
Display in cryptic mode	**TQTC**
Display a specific TSM:	
by MCO element line number	**TQM**/L6
by TSM index number	**TQM**/M2
by passenger association	**TQM**/P1

Inserting Information in the MCO TSM

Present to	**TMI**/DIBERIA
Present at	**TMI**/AMADRID
Airline code	**TMI**/VIB
List of reason-for-issuance codes	**TMI**/I?
Reason for issuance	**TMI**/IL
Type of service	**TMI**/GHOTEL ACCOMODATION
Additional information/remarks	**TMI**/HIBERIA PLUS MEMBER
Issued in connection with	**TMI**/B0751234567890
Bankers rate 1	**TMI**/K16.5669
Bankers rate 2	**TMI**/K25.7888
Transitional currency	**TMI**/UEUR
International indicator	**TMI**/YI
Add a supplementary name	**TMI**/Q-ORTEGA LUIS MR **TMI**/QP2
Add supplementary names	**TMI**/QP2-4
Change a supplementary name	**TMI**/Q2-PUIG CANDELA MRS **TMI**/Q2-P3
Change supplementary names	**TMI**/Q6-9P7-10
Delete a supplementary name	**TMI**/Q3
Delete supplementary names	**TMI**/Q2-4
Delete all supplementary names	**TMI**/Q
Base fare amount	**TMI**/F50.00
Base fare amount, reissue	**TMI**/REUR150.00/WEUR150.00

Base fare amount with equivalent amount	**TMI**/FCAD70.00/EUSD60.00
Base fare amount with tax	**TMI**/FUSD40.00/XUSD6.00US
Base fare amount with equivalent currencies, reissue, no ADC	**TMI**/RNOK3500/EGBPEUR/WEUR0
Base fare amount, reissue, with old and new taxes	**TMI**/REUR1094.00/EGBP/OEUR2.40DE/XGBP3.92FR/WGBP83.92
Net fare amount *(market-specific)*	**TMI**/NF-EUR1580.00
Total amount	**TMI**/FUSD60.00/WUSD60.00
Total amount with tax	**TMI**/FGBP52.00/XGBP8.20GB/WGBP60.20
Total amount with equivalent amount and tax	**TMI**/FNOK6175/EEUR797.00/XEUR16.52NO/WEUR813.52
Total amount with tax, reissue, no ADC	**TMI**/RHKD600/OHKD20HK/WHKD0
Total amount with tax, reissue, ADC	**TMI**/REUR550.00/EGBP/OEUR3.50FR/XGBP4.45DE/WGBP54.45
Total amount with tax and other charges	**TMI**/FEUR650.00/XEUR5.50DE/CEUR50.00/WEUR705.50
Total amount with tax, other charges and service charge	**TMI**/FEUR877.00/XEUR2.71DQ/CEUR60.00/SEUR25.00/WEUR964.71
Delete all fare field elements	**TMI**/F
Update multiple TSM fields	**TMI**/DHILTON/APARIS/GHOTEL ACCOMODATION

Update a TSM field for a specific MCO:
    by MCO element line number
    by passenger number
    by MCO TSM number
	TMI/L3/ALOS ANGELES
	TMI/P2/AMIAMI
	TMI/M2/ADALLAS

Delete a TSM field	**TMI**/A
Delete a TSM field for a specific MCO by MCO element line number	**TMI**/L3/A
Delete multiple TSM fields	**TMI**/H/V/B
Delete multiple TSM fields by MCO TSM number	**TMI**/M2/V/H
Delete multiple TSM fields by passenger number	**TMI**/P2/V/H

Displaying the TSM History

Display the TSM history	**TMH**
Display the history of a specific TSM	**TMH**/M2
Display the history by MCO element line number	**TMH**/L3

AMADEUS BYPASS TICKETING (ATS)

All Amadeus Bypass Ticketing entries must be made in upper-case letters, with the exception of scrolling entries, which must be made using lower-case letters.

Entering and Exiting Bypass Mode

Enter Amadeus bypass mode	1AF / /
Exit Amadeus bypass mode	1 / /
Single bypass entry	1AF / / ATV02

Stock Control

Replace number 12345678 with your agency IATA number.

Display (OP)TAT stock	**A96I**12345678
Display (OP)ATB2 stock	**A99I**12345678
Display a list of non-issued (OP)TAT tickets	**A96L**12345678
Display a list of non-issued (OP)ATB2 tickets	**A99L**12345678
Create initial (OP)TAT stock	**A96C**12345678
Create initial (OP)ATB2 stock	**A99C**12345678
Modify (OP)TAT stock	**A96M**12345678
Modify (OP)ATB2 stock	**A99M**12345678
Add new (OP)TAT stock (delete continuing)	**A96Z**12345678
Add new (OP)ATB2 stock (delete continuing)	**A99Z**12345678

Managing the Ticket Images

The countries to which the entry applies are listed within brackets.

Display a list of non-issued ticket images (CZ/SK)	**AD0**
Cancel a ticket image from the ADO list (CZ/SK)	**ADA**
Display a list of non-issued ticket images (PT, BE/LU)	**ATFW**
Cancel a ticket image from the ATFW list (PT, BE/LU)	Type an X in the CMD column
Change the print order of the ticket images in the ATFW list (PT, BE/LU)	Type a P in the CMD column
List issued ticket images not yet included in a cash report (BE/LU, PT, AU, NL, NZ)	**ATFI**
List issued ticket images included in a cash report (BE/LU, PT, AU, NL, NZ)	**ATFH**
Display extended ticket data from an ATF display (BE/LU, PT, AU, NL, NZ)	Type a D in the CMD column

ATF Search Options

Date of first ticketed air segment (does not apply to ATFW)	**ATFH**/D 20JAN06
Passenger name	**ATFI**/P SMITH
Record locator	**ATFI**/L ETJ8XN
Date of the original issue (does not apply to ATFW)	**ATFH**/I 10FEB06
Validating airline	**ATFH**/C AF
Ticket number, last eight digits (does not apply to ATFW)	**ATFH**/T 12345675
Ticket delivery office (remote ticketing only, does not apply to ATFW)	**ATFI**/O 12345675
Satellite ticket printing office	**ATFI**/S 12345678 F
Cancel an already issued ticket (UK, IT, CZ/SK)	**ADA** 3028009876 4 UK 12345678/001
Cancel an already issued ticket (BE/LU, PT, AU, NL, NZ, HK)	Type an X in the CMD column of the ATFH or the ATFI display

Print Recovery Entries

These entries apply to the following markets only: AU, HK, NL, NZ, CH

Print a test ticket	**ATV01**
Display list of ticket images on the print recovery queue	**ATV02**
Cancel the first ticket image on the print recovery queue	**ATV04**
Cancel all ticket images on the print recovery queue	**ATV04**/ALL
Restart the print recovery queue including the last two digits of the next ticket to be printed	**ATV05**//12
Redirect all ticket images to another printer	**ATV06**/23456/76543

Canceling Unusable Tickets

Cancel one unusable ticket	**A81**1234567890
Cancel five unusable tickets	**A81**1234567890/005

Creating and Displaying Cash Reports

Create a cash report	**ADBA**
Display the cash report summary	**ADBL**
Display the cash report summary, starting at a specific date (January 20 2006)	**ADBL** 200106

Scrolling Entries

These entries must be made using lower-case letters.

Move up	**a**
Move down	**b**
Exit a cash report	**z**

Amadeus Central Ticketing

Printer List

Display printers associated to your terminal and office	`TTQ`LIST

Document Bank

For a list of all existing stock type identifiers, enter HE DOC in the distribution system.

Register ticket stock	`TSM`/F1/1212123001C5-1000 `TSM`/F1/1212123001C5-1212124000
Register invoice stock	`TSM`/IN1/0000000001-2000000000 `TSM`/IN1/1212123001-1212124000
Register stock and assign an attribute	`TSM`/F1/1212123001C5-500/P-EB7026 `TSM`/F1/1212123001C5-1212123500/ P-EB7026
Assign an attribute	`TSM`/F1/A-50
Register stock and assign multiple attributes	`TSM`/F1/1212123001C5-500/A-50 /B-1/P-EB7026/S-0001AA `TSM`/F1/1212123001C5-1212123500 /A-50/B-1/P-EB7026/S-3143RM
Assign multiple attributes	`TSM`/F1/A-50/B-1/S-0001AA
Display the document bank	`TSD`
Display the document bank of a remote location	`TSD`/STNCE1A0900
Display a stock reference	`TSD`/F1
Display all stock for a specific stock type	`TSD`/F
Register unallocated stock	`TSM`/F/1212120401C2-200 `TSM`/F/1212120401C2-1212120600
Allocate stock from unallocated stock	`TSM`/F1/1
Allocate new stock, delete previous allocated stock	`TSM`/F1/1212122001C1-1000/X `TSM`/F1/1212122001C1-1212123000/X
Allocate new stock, void previous allocated stock	`TSM`/F1/1212122001C1-1000/V `TSM`/F1/1212122001C1-1212123000/V
Allocate new stock, update attributes, void previous stock	`TSM`/F1/1212122001C1-500/P- AB4321/A-50/B-2/V `TSM`/F1/1212122001C1-1212122500 /P-AB4321/A-50/B-2/V

Allocate stock from unallocated stock, unallocate previous stock	**TSM**/F1/2/U
Adjust allocated stock backwards	**TSN**/F1/423
Adjust next number to print, delete unused documents	**TSN**/F1/203/X
Adjust next number to print, void unused documents	**TSN**/F1/203/V
Remove a stock reference of allocated stock	**TSX**/F1/X
Remove an unallocated stock range	**TSX**/F/2
Remove a stock reference, unallocate the stock range	**TSX**/F1/U
Remove a stock reference, void the stock range	**TSX**/F1/V
Delete all stock ranges for a stock type (no stock currently allocated)	**TSX**/F/ALL
Delete all allocated and unallocated stock ranges for a stock type	**TSX**/F/ALL/X

Sales Reports

Summary sales period report	**TJS**
Item sales period report (BSP)	**TJI**
Weekly ARC report (ARC)	**TJI**
Daily report	**TJD**
Query report	**TJQ**
Cross-reference report	**TJX**
Consolidated sales report list *This entry is market-specific.*	**TJL**
Transaction report, from the query report	**TJT**/I-3218
Transaction report from the query report, for another office	**TJT**/I-2247/SOF-BKKLT2105
Transaction report, by ticket number	**TJT**/TK-4510000035
Net remit report	**TJN**

Sales Report Options

All agents in another office	**TJD**/SOF-NYCUS2100
All offices sharing the same IATA (agency) number	**TJI**/SAN
Specific agent sign in your office	**TJQ**/SAS-0801CM
All agents in your office	**TJS**/SOF
Specific agent sign in a remote office	**TJI**/SAS-0801CM/P-NYCUS2100
Alternative currency	**TJD**/C-USD
Report for a specific date	**TJD**/D-13DEC
Display a closed sales report by period (TJI and TJS only)	**TJI**/H-2
Display a closed sales report by report number (TJI and TJS only)	**TJI**/HNU-596
Report for all agents in your office for a specific date (TJI in the US only)	**TJI**/SOF/D-27OCT
Report for all documents issued using an incentive ticketing method (TJI and TJQ only)	**TJI**/N
Report for all documents issued on specific pre-printed airline stock	**TJD**/T-LH

The following options apply for TJQ and TJN only.

Report for a specific date range	**TJQ**/D-12MAY15MAY
Document or sequence number	**TJQ**/F-1234567890
Group of transaction types	**TJQ**/QTX-SALE
Transaction type	**TJQ**/QTC-TKTB
Transaction type and date	**TJQ**/QTC-TKTB/D-15MAY
Domestic (DOM) or international (INT) sales indicator	**TJQ**/QSI-DOM
Form of payment	**TJQ**/QFP-CC
Credit card company	**TJQ**/QCC-CA
Validating airline, neutral stock (TJN, TJQ and TJI only)	**TJQ**/QVP-BA
Report of voided documents, for the current sales period	**TJQ**/V
Report of voided documents, for a specific date range	**TJQ**/V-15DEC30DEC
Report of voided documents, for a specific date	**TJQ**/V-19FEB19FEB
Report in reverse order	**TJQ**/R
Report for a specific client code	**TJQ**/QCL-128530
Cross-reference report, invoice numbers and their associated ticket numbers	**TJX**/XIT
Cross-reference report, ticket numbers and their associated stock control numbers	**TJX**/XTS
Cross-reference report, stock control numbers and their associated ticket numbers	**TJX**/XST

Cross-reference report, find the stock control number for a specific ticket	**TJX**/XTS-1234567890
Cross-reference report, find the ticket number for a specific stock control number	**TJX**/XST-1234567890
Cross-reference report, find the invoice number for a specific ticket number	**TJX**/XTI-1234567890
Cross-reference report, find the ticket number for a specific invoice number	**TJX**/XIT-1234567890
Cross-reference report in reverse order	**TJX**/R

Closing a Sales Report in Practice Training

Close a sales report	**TRCS**

Print Queue

Display print queue A1	**PQD**/A1
Display the print queue for a remote office	**PQD**/A1/STMIALT0105
Open print queue	**PQO**/A1
Close print queue	**PQC**/A1
Rearrange the print queue, move item 7 to position 2	**PQR**/A1/7/2
Delete items 2 to 7 from print queue F2	**PQX**/F2/2-7
Delete all items from print queue A2	**PQX**/A2/ALL
Transfer all items from print queue A2 to A1	**PQT**/A2/A1
Print a specific item on the print queue next	**PQN**/A2/6

You can also use the PQO, PQC, PQR, PQN, PQT and PQX entries for remote offices.

Printer Status

As a host office you can use all TZ entries for a satellite office by adding the /ST option to the end of your entry.

Display the ticket delivery mechanism	**TZ**D
Stop the ticket delivery mechanism	**TZ**STOP
Start the ticket delivery mechanism	**TZ**START
Purge the existing item from the ticket delivery mechanism	**TZ**PURGE
Nothing printed	**TZ**PURGE/XREF-NONE
For a specific printer address, nothing printed	**TZ**PURGE/SA2520/XREF-NONE
Last physically printed stock control number	**TZ**PURGE/XREF-1234567890
For a specific printer address, last physically printed stock control number	**TZ**PURGE/SA2520/XREF-1234567890

Reprint the existing item in the ticket delivery mechanism	**TZ**REPRINT
Nothing printed	**TZ**REPRINT/XREF-NONE
For a specific printer address, nothing printed	**TZ**REPRINT/SA2520/XREF-NONE
Last physically printed stock control number	**TZ**REPRINT/XREF-1234567890
For a specific printer address, last physically printed stock control number	**TZ**REPRINT/SA2520/XREF-1234567890
Recover the item from the ticket delivery mechanism	**TZ**RECOVER/4
Recover the item from the ticket delivery mechanism for a specific printer address	**TZ**RECOVER/SA2520/4
Display the ticket delivery mechanism for a satellite office	**TZD**/STTYOJL2200

Registering Documents Manually

Register a manual ticket sale from a PNR	**TRMD**/TKTM
for a specific FH	**TRMD**/TKTM/L8
and send an AIR to back office	**TRMD**/TKTM/ZA
and override back office interface	**TRMD**/TKTM/ZX
Register an MCO from a PNR	**TRMD**/MCOM
Register an MCO from a PNR, for a specific FH	**TRMD**/MCOM/L8
Register a manual ticket sale at a satellite office *(US only)*	**TRMD**/TKTM/STNYCE42345
Register a full refund from the PNR	**TRMD**/RFND
Register a full refund from the PNR for a specific FH	**TRMD**/RFND/L8
Register a full refund from the PNR *(US only)*	**TRMD**/RENM
Register a full refund from the PNR for a specific FH *(US only)*	**TRMD**/RENM/L8
Cancel a sale from a PNR	**TRDC**
Cancel a sale from a PNR for a specific FH	**TRDC**/L8
Cancel an item from the query report	**TRDC**/3
Cancel multiple items from the query report	**TRDC**/1,3,6 **TRDC**/1-3 **TRDC**/1,3-6
Cancel a sale by document number *(market-specific)*	**TRDC**/TK-1234567890
Reinstate a canceled sale from the PNR *(market-specific)*	**TRDR**
Reinstate a canceled sale for a specific FH *(market-specific)*	**TRDR**/L8
Reinstate a canceled sale from the query report *(market-specific)*	**TRDR**/4

Reinstate multiple canceled sales from the query report *(market-specific)*	**TRDR**/1,3,6 **TRDR**/1-3 **TRDR**/1,3-6
Reinstate a canceled sale by document number *(market-specific)*	**TRDR**/TK-1234567890

Registering Documents with the Proforma Method

For more information on how to fill in a proforma mask, enter HEPROFORMAMASK in the distribution system.

Display a list of proforma documents available to your office	**TVL**
Display a proforma mask by proforma code	**TV**/MCOD
Display a proforma mask by proforma number	**TV**/7

Sale Type Codes

Canceled sale (canceled same day as issue)	CANX
Canceled sale with reversal (canceled after day of issue)	CANR
System voids, electronic ticket rejection	CANN
Canceled proforma document	CANP
Manual MCO sale	MCOM
Automated MCO sale	MD50
Manual PTA document	PTAM
Automated ticket sale (OP)TAT	TKTA
Automated ticket sale (OP)ATB	TKTB
Manual ticket sale (OP)TAT	TKTM
Electronic ticket sale	TKTT
Tour order document	TORM

Refund Type Codes

Manual refund (US only)	RENM
Manual and automated refund	RFND

Adjustment Type Codes

Agency credit memo	ACMA
Travel agents automated deduction (US only)	TAAD
Agency debit memo	ADMA
Commission recall statement	RCMS

Inventory Type Codes

Canceled non-issued (OP)TAT ticket	CANX
Canceled sale with reversal (canceled after the document has been reported to the BSP/ARC)	CANR
Canceled system generated logical ticket number (ATB)	CANN
Printed stock control number (in the case of refunded or exchanged flight coupons of an electronic ticket)	PSCN
Canceled non-issued (OP)ATB stock control coupon	VSCN
Regenerated stock control number (in the case of reprinted ATB audit, agent or passenger coupons)	RSCN
Boarding pass	BPAS

AMADEUS REMOTE TICKETING

Sending a Document Print Request to a Remote Site

Ticket print using the Amadeus Office ID (not the US)	**TTP**/STMILIG2100
Ticket print using the distribution profile record ID	**TTP**/STIBM5
MCO print	**TTM**/STMILIG2100 **TTM**/STIBM5
Invoice print	**INV**/IBM5
Itinerary print	**IBP**/IBM5
Duplicate invoice	**IBP**/D/IBM5
Duplicate itinerary	**IEP**/D/IBM5
Ticket, invoice and duplicate itinerary	**TTP**/IBP/D/IBM5
Boarding pass	**BPA**/IBM5
Ticket and invoice	**TTP**/INV/IBM5
Ticket, MCO and invoice	**TTP**/TTM/INV/IBM5

Creating the Document Bank for a Remote Site

Register ticket stock numbers for a remote site	**TSM**/F1/1234567890C5-1234568300/ST NYCUS2101
Register invoice stock numbers for a remote site	**TSM**/IN1/1234567890-1234569000/ST NYCUS2101
Register ticket stock numbers with attributes for a remote site	**TSM**/F1/1234567890C5-1234568300/P-EB7026 /B-2/STNYCUS2101

The Distribution Profile Record (DPR)

Create a DPR with split-coupon distribution	**DSCA**/IBM5/NYCUS2101S-F1-CR/NYCUS2102H-F3-UIF
Create a DPR with all coupons to the same location	**DSCA**/IBM5/NYCUS2101S-E1-*
Create a DPR with (OP)ATB ticket, invoice, no specific printer, no split coupons	**DSCA**/IBM5/NYCUS2101B-TKT-E1-*/NYCUS2101B-INV
Create a DPR with (OP)ATB ticket, invoice, no specific printer, split coupons	**DSCA**/IBM5/NYCUS2103S-TKT-E1-CR/NYCUS2102H-TKT-E1-UIF/NYCUS2102H-INV
Display all DPRs for your office	**DSCD**
Display a specific DPR	**DSCD**/IBM5
Delete a specific DPR	**DSCX**/IBM5
Delete all DPRs for your office	**DSCX**

Sales Reports at Remote Sites

The entries below give sales reports for all agents.

Sales report for host and all satellite and TDO offices	**TJS**/SOF
Sales report for host and all satellite and TDO offices, specific date	**TJI**/SOF/D-21OCT
Sales report for all satellite offices	**TJD**/SOF/P
Sales report for all TDO offices (not for TJS)	**TJQ**/SOF/O
Sales report for specific satellite office	**TJX**/SOF/P-BKKLT2105
Sales report for specific branch or remote office	**TJN**/SOF-BKKLT2105
Transaction report (from the query report) for specific branch or remote office	**TJT**/I-224/SOF-BKKLT2105
Consolidated report list for specific branch or remote office *(market-specific)*	**TJL**/SOF-BKKLT2105

ACCOUNTING

The term Amadeus Interface Record used in this section refers to both Accounting Amadeus Interface Records and Information Management Records (IMRs), unless otherwise noted. For example, the entry BD lists all Accounting Amadeus Interface Records and IMRs on the queue.

Listing and Displaying Amadeus Interface Records

List the Amadeus Interface Records on the applications queue	**BD**
List the Amadeus Interface Records starting with a specified sequence number	**BD**0100000123
List the Amadeus Interface Records created on a specific date	**BD**27MAR
List incomplete Amadeus Interface Records	**BD**TK
List transmitted Amadeus Interface Records created on a specific date	**BL**27MAR
Display a count of untransmitted Amadeus Interface Records	**BC**
List a specific Amadeus Interface Record (by sequence number)	**BI**1234567890
Void an Amadeus Interface Record (by sequence number)	**BV**1234567890
Restore a voided Amadeus Interface Record(by sequence number)	**BO**7644567890
Display the status of the Amadeus Interface Record applications queue	**BB**

Transmitting and Retransmitting Amadeus Interface Records

Start the transmission of all the Amadeus Interface Records on the applications queue and of the newly created Amadeus Interface Records	**BA**START
Stop the transmission of the Amadeus Interface Records	**BS**STOP
Transmit all the Amadeus Interface Records on the queue for a specified IATA number	**BA**80498736
Transmit all the Amadeus Interface Records on the queue for a specified office ID	**BA**NYCUS2101
Transmit all the Amadeus Interface Records on the queue, created on a specific date	**BA**27MAR
Retransmit all the Amadeus Interface Records on the queue, created on a specific date	**BR**27MAR
Transmit or retransmit a specific Amadeus Interface Record on the queue (by sequence number)	**BR**1234567890
Transmit or retransmit the specified Amadeus Interface Records on the queue (by sequence number)	**BR**1234567890-1234567892

Creating Accounting Amadeus Interface Records

Create an accounting Amadeus Interface Record without sending a ticketing Amadeus Interface Record to a ticket server	**TTP**/BTK
Create an accounting Amadeus Interface Record without issuing any MCO documents	**TTM**/BTK/L5

Creating IMRs

From a retrieved PNR and send to the back-office system	**BT**
From a retrieved PNR, and redisplaying the PNR	**BT**/RT
From a retrieved PNR, specified passengers and air segments	**BT**/P2,4/S3-5
For specified auxiliary (non-air) segments	**BT**/A3-5,8
Create an IMR and send to shadow location	**BT**/H5

Shadow and Mirror Process

Generate an Amadeus Interface Record to a shadow destination on demand	**TTP**/H1
Generate a mirror Amadeus Interface Record/IMR with the FK element (from a retrieved PNR)	**FK**MIAUS2M01/LAXUS2CTS /LONUF2100
Retransmit Amadeus Interface Records to primary and shadow destination	**BR**1302165310/H1
Retransmit Amadeus Interface Records to shadow destination only	**BR**1302165310/I1
Retransmit Amadeus Interface Records to primary and mirror destination	**BR**1302165310/M1
Retransmit Amadeus Interface Records to mirror destination only	**BR**1302165310/R1
Retransmit Amadeus Interface Records to shadow or mirror destination by FG element line number	**BR**/L12

Amadeus Electronic Ticketing

Issuing Electronic Tickets

Override the system default and print a paper ticket	**TTP**/PT
Override the system default and issue an electronic ticket	**TTP**/ET
Issue an electronic ticket for a specific TST	**TTP**/T2/ET
Issue an electronic ticket for specific segments	**TTP**/S3-4/ET
Override the TST fare condition to print a paper ticket	**TTP**/OPT
Override the TST fare condition to print an e-ticket	**TTP**/OET
Revalidate an electronic ticket (short entry) *This entry is airline specific.*	**TTP**/ETRV
Revalidate an electronic ticket (long entry)	**TTP**/ETRV/L10/S3/E3-4
Print a paper ticket from an active ET record	**TWP**
Print a paper ticket from an active ET record, using a specific stock range	**TWP**/XE1

Displaying ET Records

From a retrieved PNR	**TWD**
By PNR line number	**TWD**/L4
By phone number, date, and name	**TWD**/VCO/ORG999888777/20AUG-BUCKMAN/ROBERT
By frequent traveler number and date	**TWD**/VCO/FTI 12345678/20AUG
By form of payment, date, and name	**TWD**/VCO/FOPCCAX37144963311004/20AUG-BUCKMAN/ROBERT
By ticket number	**TWD**/TKT 005-1234567890
By flight number, trip, and name information	**TWD**/VXX/FLT477/20AUGMIALAX-BUCKMAN/ROBERT
From a list of ET records	**TWD**/3
Redisplay an ET record	**TWD**RT
Redisplay the list of ET records	**TWD**RL
By FOID	**TWD**/VLA/FOID-FF12345678
Display an old ET record from a new ET record	**TWD**/O*
Display the history of the active ET record	**TWH**

Original Issue

Display the FO line automatically	**FO*** 16

Amending ET Record Status

The following entries are airline specific.

Amend an ET record status from the ET record display	**TWX**/REVERT
Amend an ET record status from the sales report	**TWX**/REVERT/I-035

Airline Office Functions

Force back airport control from the airline's DCS in preparation for servicing an ET	**TWA**/FCS/E1-2/S-O/Z-CHECK AVAILABILITY OF COUPONS
Update the status of coupon 2 to exchanged (E)	**TWA**/FCS/E2/S-E/Z-SYSTEM ERROR
Update the status of coupon 1 to flown (F) (replace YY by the two-character airline code)	**TWA**/FCS/E1/S-F/CCYY/FN01 /DF01MAR05/CSY/RTSYDHKG/Z-PAX UPLIFTED PRIOR TO TKT
Update the status of coupon 2 to refunded (R)	**TWA**/FCS/E2/SR/Z-SYSTEM ERROR
Update the status of coupon 1 to suspended (S)	**TWA**/FCS/E1/S-S/Z-PENDING INVESTIGATION
Update coupon 1 status to open (O) (entry valid only when the current status is suspended.)	**TWA**/TWA/FCS/E1/S-O/Z-PAX CLEARED TO TRAVEL

Control Desk Functions

Force an update to the status of an e-ticket coupon (see also Airline Office functions)	**TWC**/FCS/E2-4,6/S-O/Z-FREE-FLOW TEXT
Force coupon transmission	**TWC**/TWC/FCT/E2/Z-FREE-FLOW TEXT
Lock all e-tickets for a specific flight	**TWC**/ELL/VBA/BA352/19JUN/LHR/NCE
Unlock all e-tickets for a specific flight	**TWC**/ELU/VBA/BA354/20JUL/NCE/LHR
Lock the currently displayed e-ticket	**TWC**/ELL
Unlock the currently displayed e-ticket	**TWC**/ELU
Lock an agency	**TWC**/AGL/VBA/NCEAX2106/87654321
Unlock an agency	**TWC**/AGU/VBA/NCEAX2106/87654321
Add an office to the Amadeus Electronic Ticketing Server	**TWC**/ACD/VBA/NCEAX2106
Remove an office from the Electronic Ticketing Server	**TWC**/RCD/VBA/98765432
Add an e-ticket boarding point	**TWC**/ABP/VBA/MDI/BLHR/DII
Remove an e-ticket boarding point	**TWC**/RBP/VBA/MDI/BLHR/DII

Display a boarding point	**TWC**/DBP/VBA/MDI/BLHR/DII
Add an e-ticket routing	**TWC**/ART/VBA/MDI/BLHR/ONCE/S-19JUN06/E-24DEC06
Remove an e-ticket routing (with immediate effect)	**TWC**/RRT/VBA/MDI/BLHR/ONCE

Canceling ET Records

Cancel the active ET record (void the electronic ticket)	**TWX**
Cancel the ET record in the sales report, after system timeout	**TWX**/N

Refunding Electronic Tickets

Refund the ticket for the active ET record	**TWR**EF
Reprint an ET-REA	**TWR**/REA

Amadeus Invoice

Display an individual basic invoice	**INVD**
Display an individual extended invoice	**INED**
Display a single basic invoice for all passengers	**INVDJ**
Display a single extended invoice for all passengers	**INEDJ**
Print an individual basic invoice for each passenger	**INV**
Print an individual extended invoice for each passenger	**INE**
Print a single basic invoice for all passengers	**INVJ**
Print a single extended invoice for all passengers	**INEJ**
Print a single invoice for all passengers in TST 3	**INVJ**/T3
Print invoice for specific segments and passengers	**INV**/S2,4/P1-3
Print non-air segments only	**INV**/A*
Print air segments only	**INV**/S*
Print an invoice in a specific language	**INV**/LP FR
Print a copy	**INV**/COPY 1234567890
Overwrite a credit card number with 'CREDIT CARD'	**INV**/CREDIT
Redisplay the PNR after printing	**INV**/RT
Enter a manual invoice number	**INV**/MI 1234567890
Override a time preference	**INV**/TO12
Print an invoice with hotel terms	**INE**/HT
Print an invoice for all adults and children	**INV**/PAX
Print an invoice for infants only	**INV**/INF
Print an invoice for an adult passenger only	**INV**/PAX/P1
Alternate date	**INV**/OD23MAR05
Print an invoice for MCO element on line 4	**INV**/L4
Print an invoice for all MCO elements	**INV**/L*
Inhibit Amadeus Interface Record transmission	**INV**/ZX
Override the Amadeus Interface Record transmission setting, when your office is set to No	**INV**/ZA
Print an invoice with fare price override	**INV**/FYBULK/EBULK/XBULK /TBULK
Print an invoice with fare price override, specified amount	**INV**/FY100.00/X10.00 /T110.00
Print an invoice, and ignore FY element	**INV**/NFY

Print an invoice with no fare	**INV**/NO FARE
Print an invoice with no fare, overriding base fare and tax	**INV**/NOFARE*YUSD1500.00*X F17.00
Print an invoice without VAT	**INV**/VAT
Override default VAT *(not the US)*	**INV**/VAT 18.25
Override GST (CA only)	**INV**/GST
Duplicate an invoice on a specific printer	**INV**/D SA1234
Print an invoice specifying the printer address	**INV**-SA1234
Print an invoice in a remote location	**INV**-NYCUS2101
Duplicate an invoice in a remote location	**INV**/D NYCUS2101
Print an invoice on a specific printer and duplicate the invoice in a remote location	**INV**-SA1234/D NYCUS2101
Print an invoice together with the tickets	**TTP**/INV
Print an invoice together with the tickets, and duplicate the invoice on a specific printer	**TTP**/INV/D SA1234
Stop the invoice print queue *(Amadeus Central Ticketing users only)*	**NI** INV SA0136 STOP
Start the invoice print queue *(Amadeus Central Ticketing users only)*	**NI** INV SA0136 START
Send an invoice to the Amadeus Fax queue	**INV**-FAX
Fax an invoice with the country code and the fax number	**INV**-FAX-FR492947200
Fax an invoice with an APF element in the PNR	**INV**-FAXA
Fax an invoice with a nickname	**INV**-FAXN-JOHN
Send an invoice to the Amadeus Email queue	**INV**-EML
E-mail an invoice to a specified address	**INV**-EML-MRYAN@AOL.COM
E-mail an invoice with an APE element in the PNR	**INV**-EMLA
E-mail an invoice with a nickname	**INV**-EMLN-MARY
Combine ticket print with the invoice fax option	**TTP**/INV-FAX-FR492947200
Combine ticket print with the invoice e-mail option	**TTP**/INV-EMLN-MARY

Accounting Information Element

Enter an account number with passenger association	**AI**ANDEC00129/P2
Enter a cost center with segment association	**AI**CCDV123/S4
Enter a client reference	**AI**CRDECD12459745
Enter an IATA company number	**AI**ICDEC038FR
Combination entry	**AI**ANDEC001029/CCDV123/IC DEC038FR

Displaying Issued Invoice Numbers

See Document Bank on page 143.

Billing and Mailing Addresses

See Billing Address on page 40.

Amadeus Itinerary

Display one basic itinerary for all passengers	**IBD**
Display one extended itinerary for all passengers	**IED**
Print a separate basic itinerary for each passenger	**IBP**
Print a separate extended itinerary for each passenger	**IEP**
Print basic itinerary for all passengers in same PNR	**IBPJ**
Print extended itinerary for all passengers in same PNR	**IEPJ**
Print an itinerary for specific segments and passengers	**IBP**/S2,4/P1-3
Print an Amtrak segment	**IBP**/SP2V
Print an itinerary in a specific language	**IBP**/LP FR
Include customized remark number 1	**IBP**/M 1
Time preference	**IBP**/TO 12
Print an itinerary with hotel terms	**IEP**/HT
Print an itinerary specifying the printer address	**IBP**-SA1234
Print an itinerary specifying the printer number	**IBP**-3
Print an itinerary in a remote location	**IBP**-NYCUS2101
Print a duplicate itinerary at a specified printer address	**IBP**/D SA1234
Print a duplicate itinerary in a remote location	**IBP**/D NYCUS2100
Print an itinerary together with tickets	**TTP**/IBP
Print an itinerary together with tickets, and duplicate the itinerary on a specific printer	**TTP**/IBP/D SA1234
Send an itinerary to the Amadeus Fax queue	**IBP**-FAX
Fax an itinerary with the country code and the fax number	**IBP**-FAX-FR492947200
Fax an itinerary with an APF element in the PNR	**IBP**-FAXA
Fax an itinerary with a nickname	**IBP**-FAXN-JOHN
Send an itinerary to the Amadeus Email queue	**IBP**-EML
E-mail an itinerary to a specified address	**IBP**-EML-MRYAN@AOL.COM
E-mail an itinerary with an APE element in the PNR	**IBP**-EMLA
E-mail an itinerary with a nickname	**IBP**-EMLN-MARY
Combine ticket print with the itinerary fax option	**TTP**/IBP-FAX-FR492947200
Combine ticket print with the itinerary e-mail option	**TTP**/IBP-EMLN-MARY
Amadeus Central Ticketing users only: Stop the itinerary print queue Start the itinerary print queue	 **NI** ITN SA0136 STOP **NI** ITN SA0136 START

ATB MINI-ITINERARIES

Print an ATB mini-itinerary	**IMP**
Print an ATB mini-itinerary and ticket	**TTP**/IMP
Print an ATB mini-itinerary for specific passengers	**IMP**/P1-3,5
Print an ATB mini-itinerary for specific TSTs	**IMP**/T3-4
Print an ATB mini-itinerary for specific segments	**IMP**/S3,6-8
Print an ATB mini-itinerary for an alternate date (US only)	**IMP**/OD22MAR05
Print an ATB mini-itinerary in a specific language	**IMP**/LP FR

REMARKS

Remarks Entered in the PNR

Combined invoice and itinerary remark	**RII** FREE-FLOW TEXT/P1/S3
Itinerary remark	**RIR** FREE-FLOW TEXT/P1/S3
Invoice remark	**RIF** FREE-FLOW TEXT/P1/S3
ATB mini-itinerary remark	**RIZ** FREE-FLOW TEXT/P1
Filler strip remark	**RIZ** FREE-FLOW TEXT/P1
E-ticket itinerary receipt (ITR) remark	**RIZ** FREE-FLOW TEXT/P1
Positive invoice adjustment remark for air segments	**RIA** USD230.00-F FREE-FLOW TEXT
Negative invoice adjustment remark for non-air segments (miscellaneous)	**RIA** USD-20.00-M FREE-FLOW TEXT
Positive adjustment remark for non-air segments (hotel)	**RIA** USD200.00-H
Positive adjustment remark for non-air segments (car)	**RIA** USD200.00-C
Service fee	**RIS** USD25.00-FREE-FLOW TEXT
Refund	**RIS** USD-25.00-FREE-FLOW TEXT
Positive override of invoice total amount	**RIT** USD340.00
Negative override of invoice total amount	**RIT** USD-340.00
Form of payment for auxiliary segments	**RIU** CHECK/P3
Add or change message lines	**6**/M1-3,5
Delete message lines	**6**/M
Change a free-flow remark on line number 6	**6**/NO VISA REQUIRED

Remarks from the Office Profile

Include all combined invoice and itinerary remarks	**RIO**
Include specific combined invoice and itinerary remarks	**RIO**/M1,3-5,1/S3-4/P2
Include all itinerary remarks	**RIM**
Include specific itinerary remarks	**RIM**/M1,3-5,1/S4-5/P4
Include all invoice remarks	**RIP**
Include specific invoice remarks	**RIP**/M1,3-5,1/S3-4/P1
Include an agency billing information remark	**RIB**/P1
Include a due date information remark	**RID**/P2
Include billing and due date information remarks, and all invoice remarks	**RIC**
Include billing and due date information remarks, and specific invoice remarks	**RIC**/M15-17
Add or change message lines	**6**/M1-3,5
Delete message lines	**6**/M

OFFICE PROFILE

Display your own office profile	**PV**
Display the office profile for another office	**PV**/NYCUS2100
Display the office profile by IATA number	**PV**/12345678
Display the office profile by AMID number	**PV**/069189
Display the invoice and itinerary messages section	**PV**/M
Update the due date invoice message, line 2	**PVU**/D02-FREE-FLOW TEXT
Update the billing address invoice message, line 1	**PVU**/BI1-FREE-FLOW TEXT
Update the automatic invoice/itinerary message, line 1	**PVU**/V01-FREE-FLOW TEXT
Update the customized invoice/itinerary message, line 3	**PVU**/C03-FREE-FLOW TEXT
Display the general section	**PV**/G
Update the free-flow text, line 1	**PVU**/F01-FREE-FLOW TEXT
Delete an office profile remark line	**PVU**/F01-

E-TICKET ITINERARY RECEIPTS (ITRS)

This functionality is market/airline specific and is therefore not available to all agents.

Print an individual ITR for each passenger	**ITR**
Print an ITR for specific passengers	**ITR**/P1,3-5
Print an ITR specifying FB element (line number 10)	**ITR**/L10
Print an ITR in a specific language	**ITR**/LP FR
Print an ITR specifying the printer address	**ITR**-SA1234
Print an ITR in a remote location	**ITR**-NYCUS2101
Print an ITR together with the tickets	**TTP**/ITR
Fax an ITR with the country code and the fax number	**ITR**-FAX-FR492947200
Fax an ITR with an APF element in PNR	**ITR**-FAXA
Fax an ITR with a nickname	**ITR**-FAXN-JOHN
E-mail an ITR to a specified address	**ITR**-EML-MRYAN@AOL.COM
E-mail an ITR with an APE element in the PNR	**ITR**-EMLA
E-mail an ITR with a nickname	**ITR**-EMLN-MARY
Combine ticket print with the ITR fax option	**TTP**/ITR-FAX-FR492947200
Combine ticket print with the ITR e-mail option	**TTP**/ITR-EMLN-MARY
Combine ticket and invoice print with the ITR e-mail option	**TTP**/INV/ITR-EMLA
Print a copy of a previously issued ITR	**ITR**/COPY

Amadeus Fax

To register for this product, contact your local NMC.

Sending a Document by Fax

See Amadeus Invoice on page 157.

See Amadeus Itinerary on page 161.

See E-Ticket Itinerary Receipts (ITRS) on page 164.

Creating and Sending Faxes

(ENTER) indicates that you must press Enter to move to the next line.

Send a free-flow text fax message	**WMP** (ENTER) FAX FR492947200; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Create a fax message, append an invoice or itinerary, and send	**WMP** (ENTER) FAX FR492947200; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send a free-flow text fax message using a nickname	**WMP** (ENTER) FAXN JOHN; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send a message to multiple numbers	**WMP** (ENTER) FAX FR492947200, (ENTER) TLXN JACK, (ENTER) FAX UK1711234567; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Request a delivery notification	**WMP** (ENTER) FAX FR492947200; (ENTER) /NTF (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Include alternate numbers	**WMP** (ENTER) FAX UK1711234567 (ENTER) /ALT (ENTER) FAX UK1711234566; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND

Send to an individual	`WMP` (ENTER) `FAX FR492947200;` (ENTER) `/ATTN MR GREENE` (ENTER) `FREE-FLOW TEXT` (ENTER) `LLLL/SEND`
Fax Amadeus display	`WM/FWD/FAX` `FR492947200/AN08JANPARNCE`
Store Amadeus display in Amadeus Fax queue	`WM/GET/AN08JANPARNCE`
Display a pending message	`WM/MSG-P`
Resume the creation of a stored message	`WM/RESUME`
Cancel a stored message	`WM/CANCEL`
Send a stored message	`WM/SEND`
Save a stored message in the Amadeus Fax queue	`WM/SAVE`
Load a saved message from the Amadeus Fax queue	`WM/LOAD-2`
Retrieve a saved message from the Amadeus Fax queue	`WM/FIND/2`
Delete a saved message from the Amadeus Fax queue	`WM/DELETE/2`

Creating and Managing Nicknames

The entries below are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	`WM/ADD/NIC/FAX/JOHN/FR492947200`
Display a nickname list	`WM/DIS/NIC`
Delete a nickname	`WM/DEL/NIC/FAX/JOHN`
Define a nickname with several numbers	`WM/ADD/NIC/FAX/MARKETING/` `FAX FR493637588,` (ENTER) `FAX FR493637589,` (ENTER) `FAX FR493637590,` (ENTER)
Add an element to a nickname	`WM/ADD/NIC/FAX/JACK/` `FAX FR492947172`
Update an element within a nickname	`WM/CHA/NIC/FAX/JACK/4/` `FAX FR492947172`
Delete an element from a nickname	`WM/DEL/NIC/FAX/JACK/` `FAX FR492947172`

Managing the Amadeus Fax Queue

Display an agent queue index	`WM/MSG`
Display an agent queue index for a different agent	`WM/MSG/12345A12`
Display an office queue index	`WM/MSG/O`
Display an agent message	`WM/MSG-2`
Display an office message	`WM/MSG-2/O`
Display the next agent message from a queue	`WMN`
Display the next office message from a queue	`WMNO`
Redisplay the last agent message from a queue	`WML`
Redisplay the last office message from a queue	`WMLO`
Delete an agent message	`WM/DEL/MSG-2`
Delete an office message	`WM/DEL/MSG-2/O`
Delete a range of agent messages	`WM/DEL/MSG-01-15`
Delete a range of office messages	`WM/DEL/MSG-01-15/O`
Delete all agent messages	`WM/DEL/MSG-ALL`
Delete all office messages	`WM/DEL/MSG-ALL/O`
Display the message count	`WM/ELN`
View an agent outbound message queue (LOG)	`WM/LOG`
View an agent pending message in the LOG	`WM/PND-1`
View an agent message from a specific LOG	`WM/LOG-1/MSG-1`
Print an agent message	`WM/PRT/MSG-4`
Print an office message	`WM/PRT/MSG-4/O`
Set the sorting order of the agent queue index	`WM/ORD/TOP` `WM/ORD/BOT`
Set the sorting order of the office queue index	`WM/ORDO/TOP` `WM/ORDO/BOT`
Display statistics at the agent sign or terminal level	`WM/HST`
Display statistics at the office level	`WM/HST/O`

Fax Header Options

The entries below are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	`WM/ADD/HDR/FAX/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL`
Include a logo in the header	`WM/ADD/HDR/FAX/WELCOME LETTER//LOGO LOGO NAME`
Display a list of headers	`WM/DIS/HDR`
Delete a header	`WM/DEL/HDR/FAX/GREETING`

Activate a header	`WM`/HDR/ACT/FAX/GREETING
Deactivate a header	`WM`/HDR/INA/FAX/GREETING
Turn the header function on	`WM`/HDR/ON
Turn the header function off	`WM`/HDR/OFF

Amadeus Email

Sending a Document by Email

See Amadeus Invoice on page 157.

See Amadeus Itinerary on page 161.

See E-Ticket Itinerary Receipts (ITRS) on page 164.

Creating and Sending Emails

If your terminal does not support the @ symbol, enter the letters 'AT' instead. For example: MRYAN AT AOL.COM. For terminals that do not support the _ (underscore) symbol, enter the letter 'U' instead. For example: JOHN U SMITH@AMADEUS.NET.

A space before and after the 'AT' and the 'U' is mandatory. (ENTER) indicates that you must press Enter to move to the next line.

Send an e-mail message with free-flow text	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) ON MANY LINES (ENTER) LLLL/SEND
Send an e-mail message to multiple e-mail addresses	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) EML JSMITH@MAIL.COM; (ENTER) EML FPETERS@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message with free-flow text specifying the title	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) /TITLE YOUR TITLE HERE (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Create an e-mail message, append an invoice or itinerary, and send	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send an e-mail message with free-flow text using a nickname	**WMP** (ENTER) EMLN MARY; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND

Send e-mail messages between Amadeus Email users	**WMP** (ENTER) AMD 00009268 (ENTER) TEXT DESTINED FOR (ENTER) AMADEUS E-MAIL USER (ENTER) NO 00009268 (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message and save a copy in the Amadeus Email queue	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/CPY
Create an e-mail message and store temporarily	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL
Display the pending message	**WM**/MSG-P
Resume the creation of a stored message	**WM**/RESUME
Cancel a stored message	**WM**/CANCEL
Send a stored message	**WM**/SEND
Save a stored message in the Amadeus Email queue	**WM**/SAVE
Load a saved message from the Amadeus Email queue	**WM**/LOAD-2
Retrieve a saved message from the Amadeus Email queue	**WM**/FIND/2
Delete a saved message from the Amadeus Email queue	**WM**/DELETE/2
Send an e-mail with an Amadeus display	**WM**/FWD/EML TOM@AOL.COM /AN08JANPARNCE
Save an Amadeus display in the Amadeus Email queue	**WM**/GET/AN08JANPARNCE

Creating and Managing Nicknames

These entries are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	**WM**/ADD/NIC/EML/MARY/MRYAN@AOL.COM
Define nickname with several addresses	**WM**/ADD/NIC/EML/MARKETING/ EML MRYAN@AOL.COM, (ENTER) EML JSMITH@MAIL.COM, (ENTER) EML FPETERS@AOL.COM, (ENTER)
Display a nickname list	**WM**/DIS/NIC
Delete a nickname	**WM**/DEL/NIC/EML/MARY
Add an element to a nickname	**WM**/ADD/NIC/EML/JACK/ AMADEUS@AMADEUS.COM
Update an element within a nickname	**WM**/CHA/NIC/EML/JACK/4/ EML AMADEUS@AMADEUS.COM
Delete an element from a nickname	**WM**/DEL/NIC/EML/JACK/1

Managing the Amadeus Email Queue

Display an agent queue index	**WM**/MSG
Display an agent queue index for a different agent	**WM**/MSG/12345A12
Display an office queue index	**WM**/MSG/0
Display an agent message	**WM**/MSG-2
Display an office message	**WM**/MSG-2/0
Display the next agent message from a queue	**WMN**
Display the next office message from a queue	**WMN**0
Redisplay the last agent message from a queue	**WML**
Redisplay the last office message from a queue	**WML**0
Delete an agent message	**WM**/DEL/MSG-2
Delete an office message	**WM**/DEL/MSG-2/0
Delete a range of agent messages	**WM**/DEL/MSG-01-15
Delete a range of office messages	**WM**/DEL/MSG-01-15/0
Delete all agent messages	**WM**/DEL/MSG-ALL
Delete all office messages	**WM**/DEL/MSG-ALL/0
Display the message count	**WM**/ELN
View an agent outbound message queue (LOG)	**WM**/LOG
View an agent pending message in the LOG	**WM**/PND-1
View an agent message from a specific LOG	**WM**/LOG-1/MSG-1
Print an agent message	**WM**/PRT/MSG-4

Print an office message	`WM`/PRT/MSG-4/O
Set the sorting order of the agent queue index	`WM`/ORD/TOP `WM`/ORD/BOT
Set the sorting order of the office queue index	`WM`/ORDO/TOP `WM`/ORDO/BOT
Display statistics at the agent sign or terminal level	`WM`/HST
Display statistics at the office level	`WM`/HST/O

E-mail Header Options

These entries are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	`WM`/ADD/HDR/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header including an e-mail title	`WM`/ADD/HDR/EML/MYTITLE/ (ENTER) /TITLE YOUR TRAVEL PLAN
Create a message header including both free-flow text and an e-mail title	`WM`/ADD/HDR/EML/GRTNG02/ /TITLE YOUR TRAVEL PLAN (ENTER) THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Display a list of headers	`WM`/DIS/HDR
Delete a header	`WM`/DEL/HDR/EML/MYTITLE
Activate a header	`WM`/HDR/ACT/EML/GREETING
Deactivate a header	`WM`/HDR/INA/EML/GREETING
Turn the header function on	`WM`/HDR/ON
Turn the header function off	`WM`/HDR/OFF

Using a Reply-To Address

These entries are used to manage the agent reply-to address. To manage the office reply-to address, replace RPY with RPYO.

Create a reply-to address	`WM`/ADD/RPY/AGENTNAME@AMADEUS.COM
Display the current reply-to address	`WM`/DIS/RPY
Delete a reply-to address	`WM`/DEL/RPY

Amadeus Queues

Working Queues

Start Queues (default category)	**QS**87
Start a queue, specified by nickname	**QS**.TKT
Start a queue, specified by corporate nickname	**QS**.WL2/MAILTKT
Start a specified queue category	**QS**87C1
Start a specified queue category and date range	**QS**87C1D1
Start a specified queue category and date range, for a branch office	**QS**/MUCLH1023 /87C1D1
Start a specified queue category and display the specified elements for all PNRs in this queue and category	**QS**8C3.RTN,I,K
Start a queue, specified by nickname, and display the specified elements for all PNRs in this queue	**QS**.TKT.RTN,A,K
Change the PNR elements displayed in the previous **QS** entry	**RT**.N,I
Display all PNR elements after using a previous **QS** entry to display specific elements	**RT**.
Start a specified queue category and display the specified history elements for all PNRs in this queue and category	**QS**8C3.RHN,I,K
Change the PNR history elements displayed in the previous **QS** entry	**RH**.N,I
Display all PNR history elements after using a previous **QS** entry to display specific history elements	**RH**.
Delete the current item and display the next one	**QN**
Delete the current item and exit Queues (only for message queues)	**QN**F
Ignore a PNR or message, leaving it at the top of the queue, and exit Queues	**QI**
Ignore changes to the PNR or message, exit Queues, and redisplay the PNR outside the Queues application	**QI**R
Redisplay the PNR if the screen is cleared	**RT**
Redisplay the message if the screen is cleared	**QU**
Send the PNR or message to the bottom of the queue and display the next one	**QD**
Delay the PNR to a time	**QD**1300
Delay the PNR to a time, with a remark	**QD**1300/UTC
Delay the PNR to a date	**QD**20DEC
Delay the PNR to a date, with a remark	**QD**20DEC/UTC

Delay the PNR to a date and time	**QD**20DEC/1300
Delay the PNR to a date and time, with a remark	**QD**20DEC/1300 /LMCB
Send the PNR or message to the bottom of the queue and exit Queues	**QD**F
Delay the PNR to a time and exit Queues	**QD**F1400
Delay the PNR to a date, and exit Queues	**QD**F13NOV
Delay the PNR to a date and time, and exit Queues	**QD**F13NOV/1400
End transaction on the PNR, remove from the queue, and exit Queues	**Q**F
End transaction on the PNR, remove from the queue, exit Queues, and redisplay the PNR	**QF**R
Browse a specified queue	**QSB**1
Browse a queue specified by its nickname	**QSB**.JANE
Browse a specified queue in another office	**QSB**/NCE1A0950 /1
Browse a specified queue and category	**QSB**97C25
Browse a queue, specified by its nickname, and the specified category	**QSB**.JANE.C1
Browse a specified queue, category, and date range	**QSB**97C25D1

Adding Queues

Add a queue and a number of categories	**QA**91C1
Add a queue, category, and date range	**QA**91C1D05MAY-12MAY-19MAY
Change an existing date range	**QA**D7D10NOV-16NOV-20NOV
Add a single queue category	**QA**C87C2-2
Add multiple queue categories	**QA**C87C1-3
Delete a category name of a special queue	**QA**N3C1
Add or change a category name to a dual queue	**QA**R2C2AGENT
Delete a category name of a dual queue	**QA**R2C2
Change a dual queue to a special queue	**QA**M7C1
Change a special queue to a dual queue	**QA**M7C1D23MAR-30MAR-07APR
Add a queue name	**QA**Q87VOUCHER
Delete a queue name	**QA**Q87
Add a category name to a special queue	**QA**N3C1PURGED

Activating Queue Sortation

These entries must be entered in the order that they are listed.

Activate a queue category	**JGU**/QCT-21
Add the sign-associated category	**QA**C6C21-21
Name the category (optional)	**QA**R6C21NAME
Name the category (special queue)	**QA**N6C21NAME

Queue Nicknames

Add a nickname	**QLA**JANE/30C1
Add a nickname, different office	**QLA**HDQ/FRAWL2100/5
Add a nickname, corporate list	**QLA**/BA1/NLFARE/LONBA1111/31C1
Delete a nickname	**QLX**JANE
Delete a nickname, different office	**QLX**/BA1/NLFARE
Display a nickname list	**QLD**
Display specific nicknames only	**QLD**TKT
Display a corporate nickname list	**QLD**/BA1

Displaying Queue Counts

Display the count for the default category of the specified queue	**QC**87
Display the count for a specified queue and category	**QC**87C1
Display the queue count, queue specified by its nickname	**QC**.TODAY
Display the queue count, queue specified by its corporate nickname	**QC**.BA1/GBFARE
Display the count for a specified category and branch office	**QC**/MUCLH1023/87C1
Display the count for the sign-associated category	**QC**C
Display the count for the sign-associated category - activity only	**QC**A
Display the count for a specified category - activity only	**QC**AC1
Display the count for all categories with active messages or PNRs	**QC**1CA
Display the count for all existing categories	**QC**1CE
Display the count total (with activity category and date range detail)	**QT**
Display the count total for a branch office	**QT**/MUCLH1023
Display the count total (summary)	**QT**Q
Display the count total (summary) for a branch office	**QT**Q/HOU1A2901
Reset the count	**QCR**
Reset category 1 of queue 8 in current office for date range 1	**QCR**8C1D1

Reset category 1 of queue 8 in current office for date range 1 and recalculate the queue counts	**QCR**8C1D1-R
Reset all categories for queue 8 in current office for all date ranges and recalculate the queue counts	**QCR**8-R
Recalculate queue counts for the queue planner	**QCR**-U
Reset all queues in the specified office	**QCR**/LYSAF0105

Deleting Queues

To use the following entries, you must be signed in with an SU duty code. Also note that only empty queues and categories can be deleted, and that you cannot delete categories 0 or 97, even if they are empty.

Delete queue two	**QK**2
Delete queue categories one through four	**QK**C87C1-4
Delete queue category four only	**QK**C87C4-4
Delete queue two from a branch office ID	**QK**/MUCLH1023/2

Monitoring Queues - Adding and Canceling

QOA is the transaction code to add the queue monitor function. To cancel it, use the same entries but change QOA to QOX.

Monitor a specific queue	**QO**A2
Monitor all categories for queue 97	**QO**A97CA
Monitor all categories and date ranges for queue 97	**QO**A97CADA
Monitor a specific category of queue 97	**QO**A97C1
Monitor a specific queue category and date range	**QO**A97C3D2
Monitor a specific queue category and date range for a specific office ID	**QO**A/NCE1A0900/97C3D2
Monitor a specific queue category and date range for a different office ID	**QO**A/PARAX2101/8CAD2
Monitor a specific queue category and date range for a specific terminal address	**QO**A97C3D2/09020815

Monitoring Queues - Displaying

Display all monitored queues	**QO**DALL
Display a specific monitored queue	**QO**D8C1D1

Placing PNRs and Messages on Queues

The QER, QMR, and QBR entries can be used to retain PNRs or messages on queue and to transfer them. Also note that messages can only be placed on message queues and PNRs can only be placed on PNR queues. Office IDs can be added to all entries. (ENTER) indicates that you must press Enter to move to the next line.

Place a PNR or message on a queue, category zero	**QE**87
Place a PNR or message on a queue specified by its nickname	**QE**.JANE
Place a PNR or message on a queue specified by its corporate nickname	**QE**.BA1/GBTOD
Place a PNR or message on a queue in a specified category	**QE**87C2
Place a PNR or message on a queue, specified by its nickname, and in a specified category	**QE**.URGENT.C3
Place a PNR or message on a queue, category, and date range	**QE**87C2D1
Place a PNR or message on a queue, category, and date range for a specified office	**QE**/MUCLH1023/87C2D1
Place a PNR or message on a queue, category, specific date and time	**QE**87C2/15MAR-1100
Place a PNR or message on a queue and category by record locator	**QE**87C2-GTF6YT
Place a PNR or message on a queue and category, and retain on screen	**QE**8-RT
Place a message on the message queue	**QE**97 (ENTER) TEST MESSAGE//
Place a message on a queue, by its nickname	**QE**.JANE (ENTER) TEST MESSAGE//
Place a message on a queue for a different office	**QE**/MIA1A0980/97(ENTER) TEST MESSAGE//
Place a PNR or message on a queue, and retain on the current queue	**QER**8
Place a PNR or message on a queue and category and retain it on the current queue	**QER**8C1
Place a PNR or message on a queue, category, and date range, and retain it on the current queue	**QER**8C1D2
Place a PNR or message on a queue, category, and date range, for a different office, and retain it on a current queue	**QER**/FRALH0900/8C122
Place a PNR or a message on a queue specified by its nickname and retain on the current queue	**QER**.JANE

End transaction on a PNR and retain it on the same queue	**QE**S
Place a PNR in the default category of two or more queues (maximum ten)	**QM**87/2
Place a PNR in the specified category of two or more queues (maximum ten)	**QM**87C1/2C1
Place a PNR in the specified categories and date ranges of two or more queues (maximum ten)	**QM**87C1D1/2C1D1
Place a PNR in the specified categories and date ranges of one queue in your own office and one queue in one or more other offices	**QM**87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place PNR on one queue in your own office, and on two queues in another office (maximum five queues in another office)	**QM**7/NCE1A0999/1/22
Place a PNR on other queues but also retain it on the current queue	**QMR**87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place a message on a queue in two other offices	RM MESSAGE (enter) **QM**/MIA1A0980/97/NCE1A0980/97
Transfer a specified number of PNRs or messages from one queue, category, and date range to another	**QB**87C1D2-1C1D1-25
Deactivate the automatic clearance of queue 12	**QVU**/Q12/OFF
Reactivate the automatic clearance of queue 12	**QVU**/Q12/ON

Displaying a List of Queues Containing the Current PNR.

Display a list of all queues containing the current PNR	**RTQ**

Removing the Current PNR From One or More Queues

*Use the following commands after using **RTQ** to display the list of queues containing the current PNR.*

Remove the current PNR from the queue on line 3	**QXP**3
Remove the current PNR from all queues	**QXP**/ALL

Displaying a List of PNRs Using Queue View

Display a list of PNRs on queue 15, category 0, date range 1, with a ticketing date of March 10, sorted by the date of departure of the first segment.	**QV**/15C0D1-TK(10MAR)/S-(DD)
Display a list of PNRs on queue 15, category 0, date range 1, for the dates indicated, sorted by the date of departure of the first segment.	**QV**/15C0D1-TK(10MAR-20MAR,25MAR,12APR)/S-(DD)
Display a list of PNRs on queue 1 in your office	**QV**/1

Display a list of PNRs on queue 1 in the office FRALH0980	**QV**/FRALH0980/1
List the PNRs on queue 1 in your office, from line number 250 to line number 500	**QV**/1/R(250-500)
Display the PNRs in category 1 of the nicknamed queue in the current office.	**QV**.JANE.C1
Display the PNRs in category 1 of the nicknamed queue in the nicknamed corporation.	**QV**.CORPID/JANE.C1

Retrieving and Removing PNRs Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Retrieve the item on line 3 of a Queue View list	**QV**3
Retrieve the item on line 3 and also remove it from the queue	**QV**D3
Refresh the list view showing the list after the PNR or message has been removed	**QV**0
Remove the PNR on line 1	**QVX**1
Remove the PNR on both lines 1 and 2	**QVX**1,2
Remove the PNRs on lines 1 through 4	**QVX**1-4
Remove the items on the specified lines (maximum number of elements is five)	**QVX**1-10,15-20,25,30
Remove all PNRs from the currently displayed queue	**QVX**ALL

Retrieving and Moving PNRs and Messages Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Move the PNR on line 3 to queue 1, category 1, date range 1	**QVM**3/1C1D1
Move the PNRs on lines 3 and 6 to queue 1, category 1, date range 1	**QVM**3,6/1C1D1
Move the PNRs on the specified lines to queue 1, category 1, date range 1, (maximum number of elements is five)	**QVM**3,6,15-20,25,35-40/1C1D1
Move the PNRs on line 3 and lines 6 through 8 to queue 1, category 1, date range 1 in specified office	**QVM**3,6-8/NCE1A0950/1C1D1
Move the PNRs on lines 5 through 15 to the queue in your nicknamed office	**QVM**5-15.BOB
Move the PNRs on lines 5 through 15 to category 1 of the nicknamed queue in the nicknamed corporation	**QVM**5-15.CORPID/BOB.C1

Printing Queues

To print and remove from queue, use QP. To print and retain on queue, change QP to QPR in the following entries. To print with history, use QH (to print and remove) or QHR (to print and retain).

Print all PNRs or messages on a queue, category zero	**QP**87
Print all PNRs or messages on a queue and category	**QP**87C1
Print all PNRs or messages on a queue, category, date range	**QP**87C1D1
Print a specified number of PNRs or messages on a queue, category, and date range	**QP**87C1D1/24
Print a specified number of PNRs or messages on a queue, category, and date range, to a printer address	**QP**87C1D1/24-NCE333
Print a specified number of PNRs or messages on a queue, category, and date range, to a branch office	**QP**87C1D1/24-NCEAF0900
Start the automatic queue print, to the default office printer	**QP**30C1D2 START
Stop the automatic queue print, to the default office printer	**QP**30C1D2 STOP
Start the automatic queue print, to a specified printer	**QP**30C1D2-NCE33 START
Stop the automatic queue print, to a specified printer	**QP**30C1D2-NCE33 STOP
Display alternate print queue status	**QP**D

Removing All PNRs or Messages from Queues

You can add an office identification to these entries.

Remove from a specified queue, category zero	**QR**87
Remove from specific queues, category zero	**QR**28/29/87
Remove from a specified queue and category	**QR**87C1
Remove from a specified queue, category, and date range	**QR**87C1D1
Remove from a specified queue, all categories	**QR**87CA
Remove from a specified queue, category, date range, in a branch office	**QR**/MUCLH1023/87C1D1

Summary Planner - for Ticketing, Delay, and Option Queues

Queue count for time-delayed PNRs	**QC**T
Time-delayed PNRs, specified date	**QC**T/25JUN
Queue count:	
for date-delayed PNRs	**QC**D
for half-month summary	**QC**M
for half-month summary, specific queue	**QC**M/12
Number of PNRs on queue by record locator	**QV**R
specified date	**QV**R/25JUN
including the current date	**QV**R/ALL

Ticketing Planner - for Ticketing Queues

Queue count for time-delayed PNRs	**QC**TT
Queue count for time-delayed PNRs, specified date	**QC**TT / 25JUN
Queue count for date-delayed PNRs	**QC**DT
Queue count half-month PNR totals	**QC**MT
Queue count half-month PNR totals, specific queue	**QC**MT / 12
PNR record locators	**QVR**T
PNR record locators, specified date	**QVR**T / 25JUN
Specific PNR record locator	**QVR**T / AGHY5T
All record locators, including the current date	**QVR**T / ALL
Copy PNRs and messages from the ticketing queue to a specific queue and category	**QWM**T / 25JUN / 8C1
Copy all future PNRs from the ticketing queue	**QWM**T / ALL

Delay Planner - for Delay Queues

Queue count for time-delayed PNRs	**QC**TD
Queue count for time-delayed PNRs, specified date	**QC**TD / 25JUN
Queue count for date-delayed PNRs	**QC**DD
Queue count half-month PNR totals	**QC**MD
Queue count half-month PNR totals, specific queue	**QC**MD / 12
PNR record locators	**QVR**D
PNR record locators, specified date	**QVR**D / 25JUN
Specific PNR record locator	**QVR**D / AGHY5T
All record locators including the current date	**QVR**D / ALL
Copy PNRs and messages from the delay queue to a specific queue and category	**QWM**D / 25JUN / 5C1
Copy all future PNRs from the delay queue	**QWM**D / ALL

Option Planner - for Option Queues

Queue count for time-delayed PNRs	**QC**TO
Queue count for time-delayed PNRs, specified date	**QC**TO / 25JUN
Queue count for date-delayed PNRs	**QC**DO
Queue count half-month PNR totals	**QC**MO
Queue count half-month PNR totals, specific queue	**QC**MO / 12
PNR record locators	**QVR**O

PNR record locators, specified date	**QVR**0 / 25JUN
Specific PNR record locator	**QVR**0 / AGHY5T
All record locators, including the current date	**QVR**0 / ALL
Copy PNRs and messages from the option queue to a specific queue and category	**QWM**0 / 25JUN / 8C1
Copy all future PNRs from the option queue	**QWM**0 / ALL

Amadeus Security

LOCAL SECURITY

Agent Entries

These entries will usually be performed by agents themselves. However, the local security administrator may restrict their usage. The preferences are listed in Preferences Attributes on page 187.

Display your preferences	**JGD**
Update your preferences	**JGU**/LNG-FR/QCT-22
Reset a preference to the office defaults	**JGR**/LNG

Local Security Administrator Entries

The local security administrator may perform the entries below, in addition to the agent entries.

Display your own profile	**JGD**
Display an agent profile in your own office	**JGD**1234AB
Display an agent profile in another office	**JGD**1234AB.NCE1A0TRN
Display the sign bank for your own office	**JCD**
Display the security attributes of the sign bank for your own office	**JCD**/S
Display the rights and duties of the sign bank for your own office	**JCD**/R
Display the preferences of the sign bank for your own office	**JCD**/P
Display the sign bank for another office	**JCD**NCE1A0TRN
Display the security attributes of the sign bank for another office	**JCD**NCE1A0TRN/S

Create an agent sign and profile:
    for your own office
    for another office
	JGA1234AB/DUTA-SU/QCT-21
	JGA1234AB.NCE1A0TRN/DUTA-SU/QCT-21

Copy an agent sign and profile for your own office to create three new signs	**JGC**1234AB-9876ZY/1357AC/2468BD
Copy an agent sign and profile, from an agent in your own office to agents in another office	**JGC**1234AB-9876ZY/1357AC/2468BD.NCE1A0TRN
Update an agent profile for your own office	**JGU**1234AB/PTI-Y/LNG-FR
Update an agent profile for another office	**JGU**1234AB.NCE1A0TRN/PTI-Y/LNG-FR

Reset an agent profile in your own office:
    one attribute
    all attributes
	JGR1234AB/LNG
	JGR1234AB/ALL

Reset all agent profiles in your own office:
    one attribute
    all attributes
	JGRALL/LNG
	JGRALL/ALL

Reset an agent profile in another office:
    one attribute
    all attributes
	JGR1234AB.NCE1A0TRN/LNG
	JGR1234AB.NCE1A0TRN/ALL

Reset all agent profiles in another office:
    one attribute
    all attributes
	JGRALL.NCE1A0TRN/LNG
	JGRALL.NCE1A0TRN/ALL

Delete an agent sign in your own office	**JGX**9876ZY
Delete an agent sign in another office	**JGX**9876ZY.NCE1A0TRN
Display sign history for your own sign	**JGH**

Sign history:
    for a sign in another office
    for a specific section
    before a specific date
    for a specific section before a specific date
	JGH1234AB.NCE1A0TRN
	JGH1234AB.NCE1A0TRN/R
	JGH1234AB.NCE1A0TRN-01JAN04
	JGH1234AB.NCE1A0TRN/R-01JAN04

Display the office defaults for your own office	**JTD**
Display the office defaults for another office	**JTD**NCE1A0TRN

Update the office defaults:
    for your own office
    for another office
	JTU/RMO-Y/R/LNG-SP/B
	JTUNCE1A0TRN/RMO-Y/R/LNG-SP/B

Reset the office defaults for your own office:
    certain attributes
    all attributes
	JTR/RMO/LNG
	JTR/ALL

Reset office defaults for another office:
    certain attributes
    all attributes
	JTRNCE1A0TRN/RMO/LNG
	JTRNCE1A0TRN/ALL

Local Security Attributes

The local security attributes are divided into four sections: Security Profile, Rights and Duties, Preferences, and Currency Preferences.

Security Profile Attributes

Attribute	Identifier	Possible Values
Security level	LEV	ASA, 2HD, 1HD, or NONE
Lower password change limit	LOW	1-255 or NONE
Upper password change limit	UPP	1-255 or NONE
Allowed password attempts	PAT	1-255 or NONE
Password required	PWR	Y (Yes) or N (No)
Multiple signs allowed	MUL	Y (Yes) or N (No)
Automatic time-out period (minutes)	ATO	1-1440, followed by comma (,) followed by SUS (Suspended) or OUT (Signed Out)
Automatic deletion period (days)	ADP	1-255
Remote sign-out	RSO	Y (Yes) or N (No)
Prohibited primary action code	PAC	A (Add) O (Override) or X (Remove) followed by dash (-) followed by one or more letters, separated by commas (,), e.g. PACA-X,S
Day and time restriction start times and end times (with day of week)	RE1 RE2 RE3	(Start time),(end time):(days of week, 1=Monday, 2=Tuesday, and so on). For example: **JGU**/RE1/0815,1845:23456 **JGU**/RE2-0845A,0630P:234567
User identification	UID	1-10 characters (for Customer Profiles)
Profile staff number	PSN	Last 6 characters of UID attribute
User name	USN	5-10 characters
User phone contact	UPC	1-15 characters
User department/company	UDC	1-15 characters
Bypass password in RMO jump	BPJ	Y (Yes) or N (No)
Preferences acceptance testing	PFU	Y (Yes) or N (No)
Agent lock	LOC	Y (Yes) or N (No)
Password lock	PLC	Y (Yes) or N (No)
Password	PWD	Five to eight characters
Unique initials	UNI	Y (Yes) or N (No) (office level only)

Rights and Duties Attributes

Attribute	Identifier	Possible Values
Duty code	DUT	A (add), O (override), or X (remove), followed by dash (-) followed by two-letter duty codes (AS, GS, PD, TR, RC, SU , PR or CE), separated by commas (,) For example: DUTA-SU,GS
Local security administrator	LSA	Y (Yes) or N (No)
Password officer	POF	Y (Yes) or N (No)
Remote office	RMO	Y (Yes) or N (No)
Practice training instructor	PTI	Y (Yes) or N (No)
Customer profile reassociation	CPA	Y (Yes) or N (No)
Customer profile modification	CPM	Y (Yes) or N (No)
Customer profile renaming	CPN	Y (Yes) or N (No)
Customer profile deletion	CPX	Y (Yes) or N (No)
Profile responsibility change	PRC	Y (Yes) or N (No)
Profile security matrix name	PST	One-to ten-character matrix name
Keep security matrix	KSM	Y (Yes) or N (No)
Profile management retrieval	PMR	Y (Yes) or N (No)
Extended ownership security	EOS	Y (Yes) or N (No)
Force PNR creation from CP	PNC	Y (Yes) or N (No)
Negotiated space maintenance	NEG	Y (Yes) or N (No)
Ticketing in remote office	RMT	Y (Yes) or N (No)
Broadcast messages	BMG	Y (Yes) or N (No)
Ticket stock maintenance	TSM	Y (Yes) or N (No)
Office profile maintenance	PVM	Y (Yes) or N (No)
Overwrite affiliation number	OAN	Y (Yes) or N (No)
Tour operator level access	TLA	Y (Yes) or N (No)
Call centre country	CCY	2-letter country code, or ANY
Remote office jump	RMJ	Y (Yes) or N (No)
Force booking rule	FBR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Force group rule	FGR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Inhibit traveler profile creation	ITC	Y (Yes) or N (No)
Seating override (protected seats)	NOP	Y (Yes) or N (No)
Seating override (unsuitable seats)	NOS	Y (Yes) or N (No)

Confirmed seat number	NOA	Y (Yes) or N (No)
Manual PNR view	MVI	S (Standard) or M (Manual View)
Departure control data in PNR	DCS	Y (Yes) or N (No)
Sign-in messages	SIM	Y (Yes) or N (No)
Past date records	PDR	Y (Yes) or N (No)
Credit card display	CCD	Y (Yes) or N (No)

Preferences Attributes

The Preferences in this section may be displayed, updated, and reset by the agent.

Attribute	Identifier	Possible Values
Language preference	LNG	CA (Catalan) CZ Czech DA (Danish) DU (Dutch) EN (English) FR (French) FI (Finnish) GE (German) HU (Hungarian) IT (Italian) NO (Norwegian) PL (Polish) PO (Portuguese) SP (Spanish) SW (Swedish)
Rail preference	RAI	Two- or three-letter rail code
Ferry preference	FRR	Two- or three-letter ferry code
Queue sortation category	QCT	Number from 20 to upper queue limit
Time preference	TCM	12 (12-hour) or 24 (24-hour)
Distance unit	DIS	K (Kilometers) or M (Miles)
Preferred TST mode	TST	P (Panel) or C (Cryptic)
Hotel alternate cities	AAR	Y (Yes) or N (No)
Hotel distance search	ADI	Number, K (kilometers) or M (miles), comma, R (random display) or S (sorted display). Example: 12K,R
DAN display non-IATA locations	DNI	Y (Yes) or N (No)
HTL all availability statuses	HST	Y (Yes) or N (No)
Hotel special rates	HSR	None, or hotel rate codes

Exclude flight details from Hotel segment	EFI	Y (Yes) or N (No)
Ticketing default	TKD	E (Electronic) or P (Paper)
Assistance-insurance provider	IPV	None, or three-letter company code
Assistance-insurance product	IPD	None, or three-letter product code
Assistance-insurance currency	CIS	Three-letter currency code or * (default office currency)
Tour operator preference	TUR	None, or two- to three-letter tour operator codes
Header for hardcopy printouts	IHW	Y (Yes) or N (No)
Profile display order	PDO	P (by PNR element types), A (by travel activities), or T (by transfer indicator)
Profile merge display	PMG	C (with company only), A (with all associated profiles), G (with guest company) or N (no merged display)
Profile activity list	PAL	Y (Yes) or N (No)
Hotel travel choice display	CSH	E (Enriched neutral display) or P (Preferential display)
Merge hotel biasing profiles in Travel Choice	MBP	Y (Yes) or N (No)
Car travel choice display	CSC	E (Enriched neutral display) or P (Preferential display)
Air travel choice display	CSA	E (Enriched neutral display), P (Preferential display), or T (Twin display)
FXC travel choice display	CSF	E (Enriched neutral display) or P (Preferential display)
Rail travel choice display	CSR	E (Enriched neutral display) or P (Preferential display)
Cruise line preference	CRU	3-character cruise line code
Cruise currency	CRC	3-letter currency code
Default stock reference	DSR	Stock reference code
Time window for availability	TWA	Minus sign (-), number of hours before time in your entry, slash (/), plus sign (+), number of hours after time in your entry. Example: -1/+2.

IDENTIFIERS

Terminal Address

*The terminal address appears at the top-left of the work area status display, after a **JD** entry.*

The terminal address 09B00866 is broken down as follows:

09	B0	08	66
Network Id	Line number	Interchange address	Terminal address

Office ID

The Office ID appears in the top-centre of the work area status display. It is used in many security entries.

The office ID NCEAF0100 is broken down as follows:

NCE	AF	0	100
City or Airport code	Corporate code	Corporate qualifier code:	Office number
		0 Airline using Amadeus Altéa Reservation and Amadeus offices	
		1 Participating airline	
		2, 3 Travel agency	
		4 Hotel provider	
		5 Car provider	
		6 Tour provider	
		7 Surface provider	
		8 Other provider	
		9 Wholesaler	

Amadeus Service Fee Manager

AGENT ENTRIES

List price schemes available to your office	**TFL**
List price schemes available to your office by price scheme name	**TFL**/NM-ABC
Define price scheme reference (all passengers in a PNR)	**TFP**/1234
Define price scheme reference (specific passengers)	**TFP**/1234/P1-2

Pricing Integrated with Amadeus Service Fee Manager

If your office profile is configured, the system automatically includes the ticketing fee in the pricing displays for Amadeus Itinerary Pricing, Amadeus Best Pricer, and Amadeus Value Pricer. To include the ticketing fee in the Amadeus Informative Pricing display you must include the price scheme option in your entry.

Choose a price scheme (other than office default price scheme) for Amadeus Value Pricer	**FXC**LHR/D01MARSYD/D01APRLHR/PS-1234
Informative pricing (default price scheme)	**FQP**LHRSYD/PS
Informative pricing (specific price scheme)	**FQP**LHRSYD/PS-1234
Price without ticketing fee	**FXP**/NF

Activate the Ticketing Fee

Activate ticketing fee	**TFU**/T1/P1
Change ticket type	**TFU**/TT-ET/T1/P1
Change validating carrier	**TFU**/VC-BA/T1/P1
Enter form of payment	**TFU**/FP-CC/T1/P1
Enter credit card type	**TFU**/CT-D/T1/P1
Enter credit card provider	**TFU**/CP-VI/T1/P1
Change several parameters	**TFU**/TT-ET/VC-BA/CT-D/CP-VI/T1/P1
Deactivate ticketing fee	**TFU**/T0/P1

Manually Update Ticket Counters

Ticket issue counter	**TFC**/TKIS+1/P1
Ticket reissue counter	**TFC**/TKRI+1/P1
Ticket refund counter	**TFC**/TKRF+1/P1
Ticket cancel and void counter	**TFC**/TKVX+1/P1
MCO issue counter	**TFC**/MOIS+1/P1

Manage Transitional Stored Fees (TSFs)

Display informative TSF (one passenger)	**TFI**/P1
Display informative TSF (all passengers in PNR)	**TFIA**
Display fee parameters for informative TSF	**TFDA**/P1
Validate TSF (one passenger)	**TFV**/P1
Validate TSF (all passengers in PNR)	**TFVA**
Adjust amount	**TFA**/5.00/*FREE-FLOW TEXT/F1
List validated and deactivated TSFs	**TFFL**
Display the sum of all validated TSFs	**TFFA**
Display a validated or deactivated TSF	**TFF**/F5
Display fee parameters for a validated TSF	**TFDA**/F5
Deactivate a validated TSF	**TFX**/F5
Create service fee element in the PNR *(US only)*	**TFE**/F5/P1

PRICE SCHEME ADMINISTRATOR ENTRIES

Display price scheme algorithms	**TFS**/PS-1234

Display Fee Codes

Display fee codes	**TFMF**/BF
Display booking process fee	**TFMF**/BF/TY-BKG
Display ticketing fee	**TFMF**/BF/TY-TKF
Display contextual fee	**TFMF**/BF/TY-CTF
Display total fee	**TFMF**/BF/TY-TOT

Display Input Codes

Display input codes	**TFMF**/IN
Display booking process fee	**TFMF**/IN/TY-BKG
Display ticketing fee	**TFMF**/IN/TY-TKF
Display contextual fee	**TFMF**/IN/TY-CTF

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